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SUSTAINABLE CITIES PROJECT-II

Additional Financing

NİKSAR (TOKAT) CENTRUM DRINKING WATER NETWORK PROJECT

STAKEHOLDER ENGAGEMENT PLAN (SEP)

Revision : REV.02
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Project Information

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Client	ILBANK A.Ő.
Prepared by	MGS Project Consultancy Engineering Trade Co. Ltd. (MGS) & REA Consultancy Co. Ltd. (REA) Joint Venture

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LIST OF ABBREVIATIONS

AF	Additional Financing
AoI	Area of Influence
CGO	Community Governmental Organization
CIMER	The Presidency's Communication Center
CLO	Community Liaison Officer
Consultant	MGS Proje Müřavirlik Mühendislik Ticaret Ltd. řti. (MGS) and REA Danıřmanlık Ltd. řti. (REA) Joint Venture
DLP	Defects Liability Period
E&S	Environmental and Social
DMA	District Metered Area
EC	Ethics Committee
EIA	Environmental Impact Assessment
ESMF	Environmental and Social Management Framework
ESMP	Environmental and Social Management Plan
ESMR	Environmental and Social Monitoring Reports
EU	European Union
GBV	Gender Based Violation
GRM	Grievance Redress Mechanism
HDPE	High-density polyethylene
IFC	International Finance Corporation
ILBANK	ILBANK A.ř.
IPA	Instrument for Pre-Accession Assistance
IWP	Integrated Water Project
JV	Joint Venture
KBA	Key Biodiversity Area
km	Kilometer
km²	Kilometer square
m	meter
m³/day	cubic meter per day
m³/sec	cubic meter per second
MGS&REA JV	MGS Project Consultancy Engineering Trade Co. Ltd. (MGS) & REA Consultancy Co. Ltd. (REA) Joint Venture
MoEUCC	Ministry of Environment, Urbanization and Climate Change
N	North
NGO	Non-Governmental Organization
OG	Official Gazette
OHS	Occupational Health and Safety
OIP	Other Interested Parties
OP	Operational Policy



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PAP	Project Affected People
PID	Project Identification Document
PIU	Project Implementation Unit
SCM	Stakeholder Consultation Meeting
PRV	Pressure Reducing Valve
SCP	Sustainable Cities Project
SCP-II AF	Sustainable Cities Project – II Additional Financing
SEA/SH	Sexual Exploitation and Abuse / Sexual Harassment
SEP	Stakeholder Engagement Plan
TA	Technical Assistant
The Bank	World Bank
The Project	Niksar (Tokat) Centrum Drinking Water Network Project
TPM	Third-Party Monitor (ing)
TurkStat	Turkish Statistical Institute
UNESCO	United Nations Educational, Scientific and Cultural Organization
WB	World Bank
WBG	World Bank Group
WHO	World Health Organization
YIMER	The Foreigners Communication Center



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EXECUTIVE SUMMARY

ILBANK A.Ş. (ILBANK) is implementing the Sustainable Cities Project (SCP) as a Series of Projects and SCP I and II are already in implementation; with technical and financial support from the World Bank (WB) and European Union (EU). The SCP aims to improve the infrastructure service needs of participating municipalities and utilities. The investments to be made within the scope of SCP will follow environmental legislation of Republic of Türkiye as well as World Bank Operational Policies and standards.

SCP I, II and II Additional Finance (AF) are the next generation operation which will provide a more dedicated focus to urban planning systems and broadening the program to broader sectors, such as urban transport; zero waste; energy efficiency, renewable energy, municipal social services, disaster recovery, urban renovation and restoration sectors.

Niksar City Centrum had serious problems in infrastructure. In year 2014, to meet infrastructural requirements of Niksar city centrum “Niksar Integrated Water Project (IWP)” was planned to be co-financed from Instrument for Pre-Accession Assistance (IPA) transferred by the European Union (EU) to the environmental sector in Türkiye.

After the financing application, it was decided to construct two short-term priority investment in lots; “Niksar IWP - Lot-1 Wastewater Treatment Plant” and “Niksar IWP - Lot-2 Water Supply and Wastewater Collection Project”. From the entire infrastructural requirements of Niksar Centrum, only drinking water network component was excluded from IPA II Project because of the budget limitation. The Municipality of Niksar is expected to undertake construction of “Niksar Drinking Water Network” urgently by itself in order to prevent drinking water problems and to protect the integrity of the whole IPA II Niksar Integrated Water Project.

Among all short-and long-term infrastructural needs of Niksar Centrum, “Construction of Niksar (Tokat) Centrum Drinking Water Network Project” is found as urgent, eligible and planned to be included for World Bank funding. The general objective of the proposed project is to support Niksar Municipality to address the current insufficient infrastructure and to better respond to the significant increase in demands for municipal services that has risen from the increasing population.

The proposed 1st stage (Component 1) network pipes cover built-up areas and areas with constructed streets (locally named as “open roads”). Pipes on the planned streets (locally named “closed roads”) of the urban development plan are included in the 2nd stage (Component 2). These 2nd stage pipes shall be constructed in parallel with the development of the settlement in the future when required. Main collector lines are passed through the widest roads around, considering the construction conditions and the topographical situation.

Considering the current situation of the infrastructural requirements and on-going IPA Project, only renewal of the water supply network (Component 1) is proposed to be financed from World Bank’s SCP-II-AF.

This Stakeholder Engagement Plan (SEP) is prepared for the Project by MGS Project Consultancy Engineering Trade Co. Ltd. (MGS) & REA Consultancy Co. Ltd. (REA) Joint Venture in the scope of the environmental and social impact and risk assessment studies conducted for Niksar (Tokat) Centrum Drinking Water Network Project (the Project).



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The Project will be carried out within the urban area in Niksar District Centrum of Tokat Province. The construction of drinking water networks does not require expropriation of any private land. The routes of the proposed drinking water network lines will pass under the public roads, which are under the responsibility of Niksar Municipality, and therefore neither land acquisition nor resettlement will be needed for the construction of the proposed network lines.

The Project is categorized as Category B as per WB Operational Policy Environmental Assessment (OP 4.01) and it is excluded from the environmental impact assessment (EIA) procedure as per the national EIA Regulation.

Niksar District is located in the 1st degree seismic zone. Therefore, earthquake risk has to be taken into consideration in each step of the Project. The district located in inner south part of Black Sea Region of Türkiye is surrounded with Ordu Province on the north, Erbaa district on the west, Tokat centrum and Almus district in the south, Başçiftlik and Reşadiye districts in the east. The district is rich in water resources. These water resources meet the water demand for irrigation of the lands on which various crops are harvested throughout the year.

Although the economic life in the district is largely based on agriculture, significant progress has been made in the industry in recent years. The Niksar plain, irrigated by the Kelkit River, is entirely devoted to agriculture. In addition, the climatic conditions in the district, which is in a transition region between the Black Sea and Central Anatolia, create an environment suitable for agricultural production.

There are 163 registered assets such as civil architecture structures, mosques, fountains, bridges and tombs in Niksar District. At the same time, Niksar District is on the UNESCO World Cultural Heritage tentative list. Niksar Castle and Melikgazi Tomb are the structures registered as 1st degree archaeological sites in Niksar District Center. The area with civil architecture around Niksar Castle has been registered as a 3rd degree archaeological site. The project activities will be carried out within the residential area therefore, the anthropogenic effect in the project area is quite high.

The network lines shall be constructed on streets of built-up areas within urban areas of settlements therefore the projects do not involve any protected and sensitive ecosystems or species. The project will not cause any economic displacement. The impact on local business during construction of the network will only be temporary and not significant.

The population of Niksar District in 2020 is 61,119 and of this population, 30,174 are men and 30,945 are women.¹ Although the population of the district fluctuates over time, the general trend is a decrease.

The Project is planned to be implemented in the period from January 2022 till July 2025, including selection of Technical Assistant Consultant, design review, tendering, construction and 12 months defects liability period (DLP).

Directorate of Water and Sewerage Works in Niksar Municipality will be the owner of the proposed drinking water network project components after construction. Niksar Municipality will be responsible for operation, repairs and maintenance of the whole system. During the

¹ TurkStat Address Based Population Registration System Results for 2020



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12 months defects liability period, the Works Contractor will be responsible for any repairs of the newly constructed facilities, in accordance with legal regulations as of provisional acceptance.

During operation, the operator team assigned by Niksar Municipality will ensure that drinking water parameters comply with Regulations. Ministry of Health, General Directorate of Public Sanitation will regularly control water parameters in the network and in the reservoirs.

The ESMP has identified mitigation measures and monitoring activities to reduce and avoid impacts associated with the project. A summary of the mitigation measures is given in Table 1 below.

Table 1 Summary of Mitigation Measures

Topic	Mitigation Measures
Soil Environment	Prevention of topsoil loss and soil contamination Erosion control measures
Water Resources	Stormwater and Sediment Control Water Quality and Supply System Protection
Waste Generation	Adequate waste disposal facilities Designation of temporary storage areas Principle of "reduction at the source"
Air Environment	Reduction of formation of particulate matter and dust Exhaust emissions management
Noise and Vibration	Regular maintenance of the construction machinery, equipment and vehicles Establishment of a grievance redress mechanism
Biodiversity and Natural Habitats	Procedures for unexpected threatened species finds and fauna handling Measures to further avoid and minimize the construction footprint
Cultural Heritage	Pre-Construction Surveys Training on Cultural Heritage Chance Find Procedure
Traffic Circulation and Safety	Traffic Control and Scheduling Preparation of a Traffic Management Plan Safe driving by Project personnel Usage of appropriate traffic signage Traffic safety and minimum traffic flow disruptions Prevention storage of construction materials, equipment and machinery on traffic lanes
Labor Force	A grievance redress mechanism Non-discrimination and equal opportunity Preparation of information materials Managing and monitoring the performance of contractors/sub-contractors in relation to the requirements of child labor, unregistered employment and forced labor Proper adaptation of human rights policy and labor rights



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Topic	Mitigation Measures
Community and Occupational Health and Safety	Preparation of a Health and Safety Management Plan The Occupational Health and Safety training Ensuring usage of personal protective equipment Emergency Preparedness and Response Plan Necessary health and safety signs and traffic signs First aid and emergency response equipment Adequate OHS organizational structure
Climate Change	Optimal utilization of the available construction equipment and materials Regular maintenance of construction vehicles and equipment Training for personnel regarding energy efficiency
Stakeholder Engagement	Establishment and management a grievance redress mechanism Disclosure of all project-related documents (ESMP, SEP, etc.) prepared and other relevant information Preparation of communication materials Ensure regular consultations with the project stakeholders (including local authorities, communities, workers, etc.)

In general, “Niksar (Tokat) Centrum Drinking Water Network Project” will have significant positive impacts to the area. The purpose of the components of the Project under consideration is to provide environmental health for the city, and all people living there will take advantage of the project and there will be a positive impact on vulnerable/disadvantaged individuals/groups as well. Construction of “Niksar (Tokat) Centrum Drinking Water Network Project” including the new water network, and proper monitoring of the whole system will significantly reduce water loses, and all residents will have hydraulically sufficient supply without interruptions. Reduction in water losses will contribute energy efficiency during water production and will increase the resilience of Niksar to drought.

In addition, a stakeholder consultation meeting was held on 23.01.2023 in order to inform the public and those concerned about the project details, and their opinions and requests are received.



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1 INTRODUCTION

ILBANK A.Ş. (ILBANK) is implementing the Sustainable Cities Project (SCP) as a Series of Projects and SCP I and II are already in implementation; with technical and financial support from the World Bank (WB) and European Union (EU). The SCP aims to improve the infrastructure service needs of participating municipalities and utilities.

“Niksar (Tokat) Centrum Drinking Water Network Project” is included in SCP II - AF. The general objective of the proposed project is providing support to Niksar Municipality to better respond to significant increase in demands for municipal services that has risen from the increasing population and current insufficient infrastructure.

1.1 Objectives

Within the scope of the WB Operational Policies (OPs) concerning Environmental Assessment (OP 4.01), projects are classified under the categories of A, B, C by the degree of their impacts on the environment. The defined classification is based on the type, location, sensitivity, scale of the project, the structure, and aspects of its potential impacts.

After the screening process based on Turkish Environmental Impact Assessment (EIA) Regulation (Official Gazette (OG) dated 25.11.2014 and numbered 29186), and the Environmental and Social Safeguard Policies of the World Bank, the “Niksar (Tokat) Centrum Drinking Water Network Project” have been defined as **Category B Project**, where the potential impacts are mostly reversible, site-specific and have a range of potential mitigation measures, and also excluded from the environmental impact assessment (EIA) procedure as per the national EIA Regulation (see Annex H).

In order to support the implementation of this Category B project, this Stakeholder Engagement Plan (SEP) has been prepared to improve and facilitate decision making and create continuous dialogue with project-affected people (PAP) and other stakeholders in a timely manner, and to ensure that these groups are provided equal and sufficient opportunity to voice their opinions and concerns that may influence Project decisions.

The goal of this SEP is to provide a plan to support the establishment of a continuous engagement process between the Project Owner (Niksar Municipality) and those who potentially would be impacted or have any kind of interest in the Project (stakeholders). The process ensures that a sound engagement approach is set in order to increase active participation and involvement of all project stakeholders through a range of activities and tools during the entire life of the Project (preconstruction, land preparation and construction, operation).

The main objectives of this SEP are as follows:

- To identify direct and indirect stakeholders, and other interested parties and to develop a strategy and plan for building and maintaining a constructive relationship with all stakeholders, especially project-affected parties, throughout the project,
- To identify the nature of stakeholder interest and support for the project and to enable stakeholders' views to be taken into account in project design and environmental and social (E&S) mitigation measures,



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- To promote and provide means for effective and inclusive engagement with stakeholders and other interested parties throughout the project life-cycle on issues that could potentially create an impact,
- provide stakeholders with full information of the project and potential E&S risks and impacts in a timely, understandable, accessible format,
- To provide stakeholders and the public an accessible and inclusive mechanism to raise issues and grievances and allow Project Owner to respond to and resolve such grievances.

This document, which presents the SEP for the Niksar (Tokat) Centrum Drinking Water Network Project (the Project) was prepared by MGS and REA JV. MGS and REA JV was appointed by ILBANK to undertake Environmental and Social (E&S) assessments for Group 1 Projects, in which Niksar Municipality was involved, according to Turkish environmental and social legislation and WB's Operational Policies including its safeguards policies, World Bank Group (WBG) General EHS Guidelines, Environmental and Social Management Framework (ESMF) of SCP-II AF prepared by ILBANK, Bank Policy 17.50 Bank Disclosure Policy, WB 2010 Access to Information Policy and WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH).

1.2 Scope

Specific objectives of the SEP are detailed below:

- to identify direct and indirect stakeholders, and other interested parties and to develop and maintain a timely, continuous, accurate and transparent communication strategy and maintain a constructive relationship with all stakeholders through a well-organized approach, throughout the Project,
- to identify the nature of stakeholder interest and support for the project and to enable stakeholders' views to be taken into account in project design and environmental and social (E&S) mitigation measures,
- to promote and provide means for effective and inclusive engagement with stakeholders and other interested parties throughout the project life cycle on issues that could potentially create an impact,
- to provide stakeholders with full information of the project and potential E&S risks and impacts in a timely, understandable, accessible format
- to set out the structure of an accessible and inclusive grievance redress mechanism (GRM) for the stakeholder and the public and allow the PIU to respond to and resolve such grievances and issues raised.

The SEP is organized as follows:

- **Introduction:** The objectives, scope and implementation of the SEP, definitions of some key words in the SEP, the summary information on the scope of the Project and determination of the area of influence (Aol) and sensitive areas,
- **Legal Framework:** The description of social aspects of the national and international legislation and standards to be followed by and applicable to the Project,



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- **Brief Summary of Previous Stakeholder Engagement Activities:** Stakeholder Engagement Activities carried out so far within the scope of the Project,
- **Stakeholder Identification and Analysis:** Identifying who the project stakeholders are and what their impact might be on the project's objectives,
- **Stakeholder Engagement Program:** A systematic approach created to ensure that stakeholders' expectations, decisions, risks/problems, and project progress information are communicated to the right person at the right time with the most efficient and effective level of information,
- **Resources and Responsibilities for Implementing Stakeholder Engagement Activities:** Status of existing and planned resources for Stakeholder Engagement Activities and which staff will be allocated to manage and implement the SEP,
- **Grievance Redress Mechanism (GRM):** Description of the process by which people affected by the project can bring their grievances and concerns to the project management's attention, and how they will be considered and addressed,
- **Monitoring and Reporting:** Description of plans to involve project stakeholders or third-party monitors in the monitoring of project impacts and mitigation programs and how, when and where to report the results of stakeholder engagement activities to both affected stakeholders and lenders.

1.3 Definitions

Project Affected People (PAP): Any person who, as a result of the implementation of a project, loses the right to own, use, or otherwise benefit from a built structure, land (residential, agricultural, or pasture), annual or perennial crops and trees, or any other fixed or moveable asset, either in full or in part, permanently or temporarily.

Stakeholder: All individuals or, groups, who are affected or likely to be affected by the project; and other interested parties that may have an interest in the project.

Internal Stakeholders: Groups or individuals within a business who work directly within the business, such as employees and contractors.

External Stakeholders: Groups or individuals outside a business who are not directly employed or contracted by the business but are affected in some way from the decisions of the business, such as customers, suppliers, community, Non-Governmental Organizations (NGOs) and the government.

Vulnerable/Disadvantaged People: People who by virtue of gender, ethnicity, age, physical or mental disability, economic disadvantage and who may be limited in their ability to access information about or benefit from the project, raise their concerns in relation to the project.

Grievance: A grievance is an expression of concern or complaint voiced by any person who feels they have been or will be negatively impacted by the project, its activities and impact.

Grievance Redress Mechanism: A formal way that provides a clear and transparent framework for addressing, assessing, and resolving complaints concerning the performance or behavior of the company, its contractors, or workers.



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Project Implementation Unit (PIU): The unit which is responsible from the environmental, social, and H&S implementations of the Project during pre-construction, land preparation and construction and operation phases. The PIU Team include at least six (6) personnel which are: the Head of the PIU (or Project Manager), two (2) civil engineer, one (1) environmental engineer, one (1) Social Expert and head of PIU..

GRM Team: The team which processes the grievances, requests and comments coming from the internal and external stakeholders and implements the Grievance Redress Mechanism procedures in accordance with the ESMP and SEP which are prepared in line with the national legislation, ILBANK GRM Policy and WB Operational Policies. The GRM Team consists of Community Liaison Officers (CLOs) (two (2) CLOs, one male and one female), Social Expert of PIU Team and E&S Specialist(s) of Contractor / Subcontractor(s) and Supplier(s).

1.4 Project Description

The proposed sub-project investments of municipalities defined under the SCP-II AF require environmental and social impact and risk assessment studies undertaken by consultancy services. Depending on the type of project and the nature and magnitude of the impacts, an Environmental and Social Management Plan (ESMP) is prepared for the projects to be financed as defined in the Environmental and Social Management Framework (ESMF) of SCP-II AF prepared by ILBANK A.Ş.²

“Niksar (Tokat) Centrum Drinking Water Project” will be financed within the scope of SCP-II-AF under Group-1 for the “Water Network Project”. In the current situation, the existing water network of Niksar Municipality is aged and mainly includes asbestos pipes. The project aims mainly the replacement of network pipelines as well as providing uninterrupted water service to the public by reducing the loss and leakages.

According to the intensity of the work during the construction process of the project, it is planned to employ 20 personnel at a minimum and 70 personnel at a maximum by the contractor. During the operation phase, the maintenance and repair works of the network will be carried out by the existing municipality personnel. In addition, environmental experts, social experts and OHS experts can be employed to work in the Project Implementation Unit, if deemed necessary.

For IPA II – Niksar Integrated Water Project, which is still under construction, a campsite was established by the contractor on the municipality's land in Hadımköy Neighborhood. In parallel with this situation, within the scope of Niksar (Tokat) Central Drinking Water Network Project, it is planned to establish a campsite on the land or lands owned by the Niksar Municipality. The facilities in the camp will be sufficient to meet the daily needs in terms of health and hygiene. Details about the project components are provided in this Project's ESMP that is disclosed on Niksar Municipality's website³.

² ILBANK A.Ş. (2019). Türkiye Sustainable Cities Project – II Additional Financing (P170612). Environmental and Social Management Framework. Retrieved from <https://documents1.worldbank.org/curated/ru/921361554098772741/pdf/Environmental-and-Social-Management-Framework.pdf>

³ <https://niksar.bel.tr/duyurular/niksar-icmesuyu-sebekesi-projesi-csyp-dokumanlari>



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Moreover, it is anticipated that the materials to be used in construction will be procured from local suppliers. It is thought that this will contribute to the local economy.

The Project will be carried out within the urban area in Niksar District Centrum. The construction of drinking water networks does not require expropriation of any private land. The routes of the proposed drinking water network lines will pass under the public roads, which are under the responsibility of Niksar Municipality, and therefore neither land acquisition nor resettlement will be needed for the construction of the proposed network lines.

Considering the development areas in Figure 1.1⁴, 290 km of water network will have to be established. Within the scope of the SCP II-AF, **194 km** of water network has been planned considering the existing settlement areas, the boundaries of which are indicated by the red line.

⁴ IPAIL Project (EuropeAid/128134/D/SER/TR) Niksar Integrated Project, Master Plan, Feasibility Studies and Design Reports



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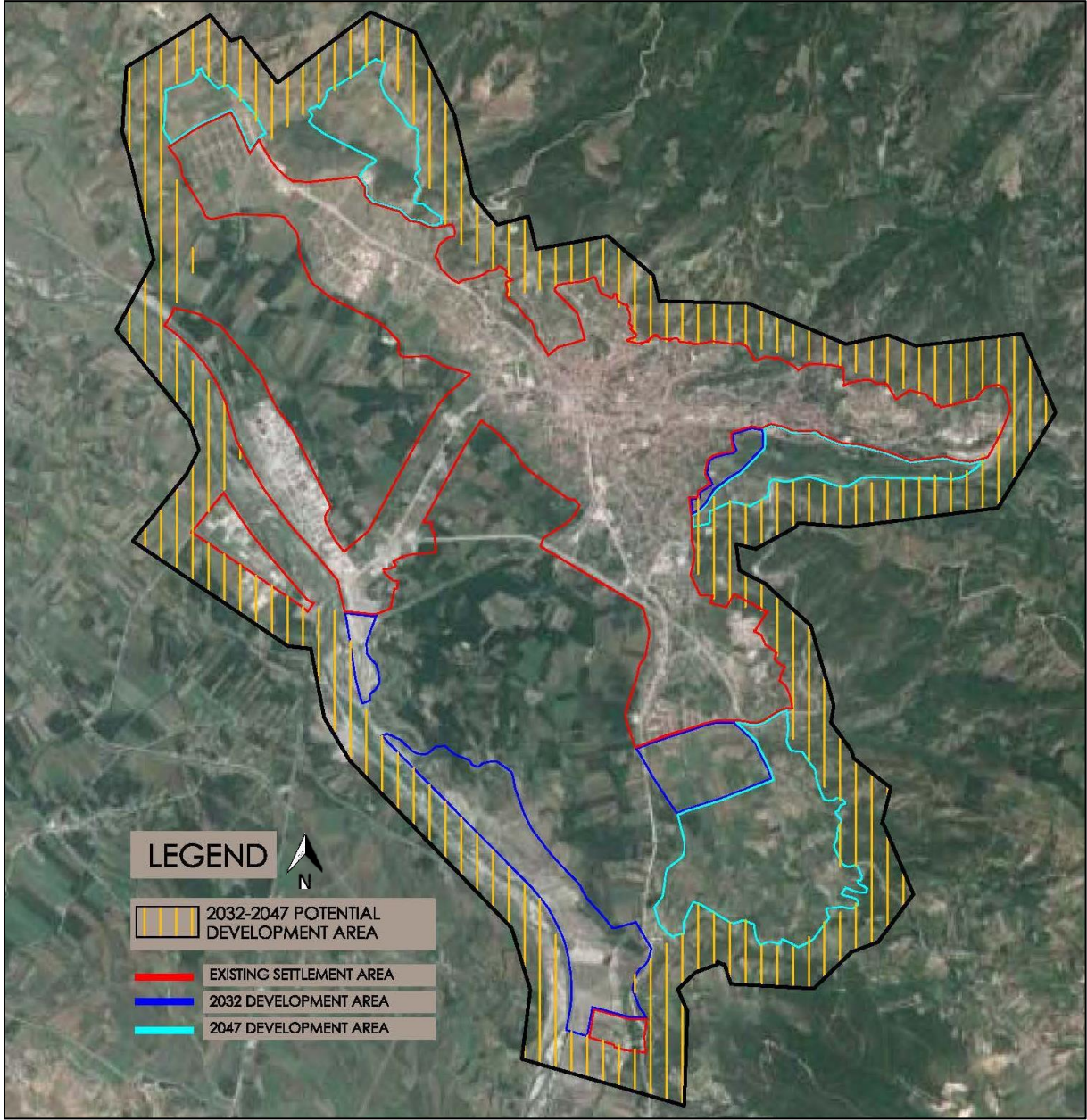


Figure 1.1 Niksar District Development Plan

During design of the network, firstly pressure zones are identified according to the elevations of the settlements inside borders of Niksar Centrum (see Figure 1.2⁵). Then population density zones are identified. Accordingly, population and design flow requirements are calculated by Design Consultant.

Reservoir service population and water demand are determined by using area and populations determined in reservoir service areas and water demand forecasts presented. In the determination of reservoir demand, domestic, institutional, commercial and unbilled water consumptions are distributed in proportion to population calculated with gross density.

⁵ IPAIL Project (EuropeAid/128134/D/SER/TR) Niksar Integrated Project, Master Plan, Feasibility Studies and Design Reports



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Domestic water demands were calculated by taking into account a total population of 53,945 people.

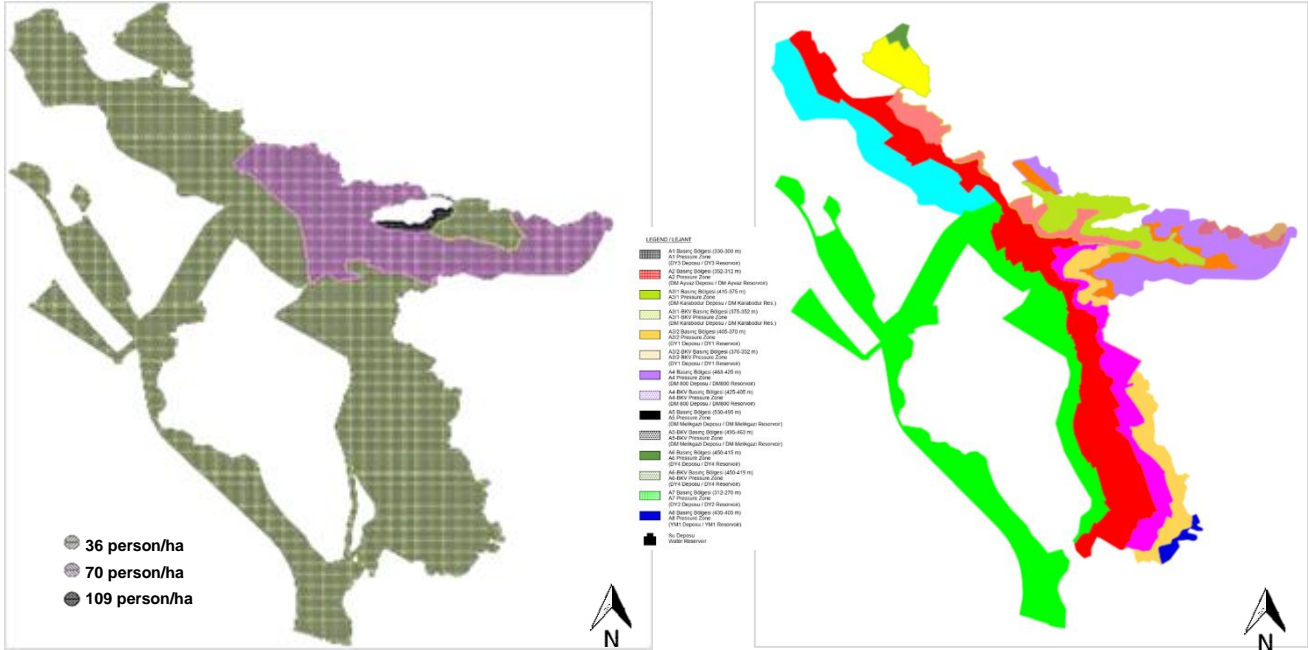


Figure 1.2 Population Density Map and Pressure Zones Map used by Design Consultants (CDM and SUEZ)

Proposed 1st and 2nd Stage network main pipes are shown in Figure 1.3⁶ above on Google earth map. The network line shown in red on the map represents the 1st stage with a length of 193.7 km, and the network line shown in blue represents the 2nd stage with a length of 96.4 km.

⁶ IPAIL Project (EuropeAid/128134/D/SER/TR) Niksar Integrated Project, Master Plan, Feasibility Studies and Design Reports



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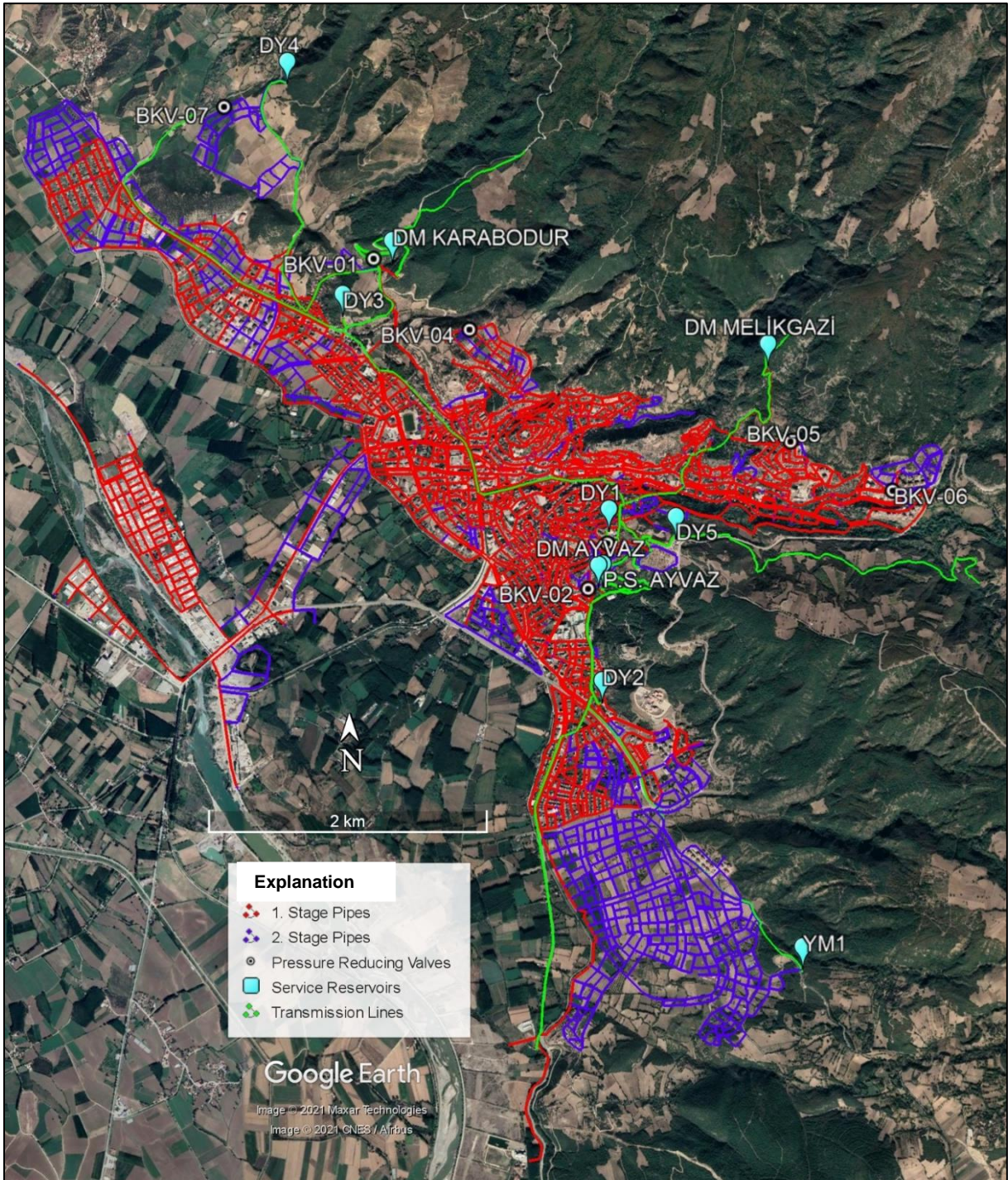


Figure 1.3 1st and 2nd Stage of Water Network to be Renewed within the Scope of the Project

The Project is planned to be implemented in the period from January 2022 till July 2025, including selection of Technical Assistance (TA) Consultant, design review, tendering, construction and 12 months defects liability period (DLP) as shown in Table 5.5.

Detailed design of the contract is available and approved by EU and Ministry of Environment, Urbanization and Climate Change under IPA-II Programme. Design shall be reviewed by TA and tender documents will have to be prepared by TA Consultant with the support of Nixsar



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Municipality and İLBANK. This is scheduled to take place in year 2022. Construction of the components is scheduled to last for 18 months⁷.

1.4.1 Area of Influence

The area of influence (AoI) of the project consists of any urban or rural area likely to be affected by the project, its activities and facilities that are directly owned, operated, or managed (including by contractors). AoI also involves impacts from unplanned but predictable developments caused by the project, or indirect project impacts or cumulative impacts on biodiversity or on ecosystem services and on Affected Communities⁸.

In that regard, the AoI of the project has been determined by considering potential development areas for 2032 and 2047 which are shown in Figure 1.1.

Potential AoI is given in Figure 1.4 and the 25 neighborhoods within this area are listed in Table 4.3 according to their population size. All residents of the neighborhoods within the AoI are defined as affected groups.

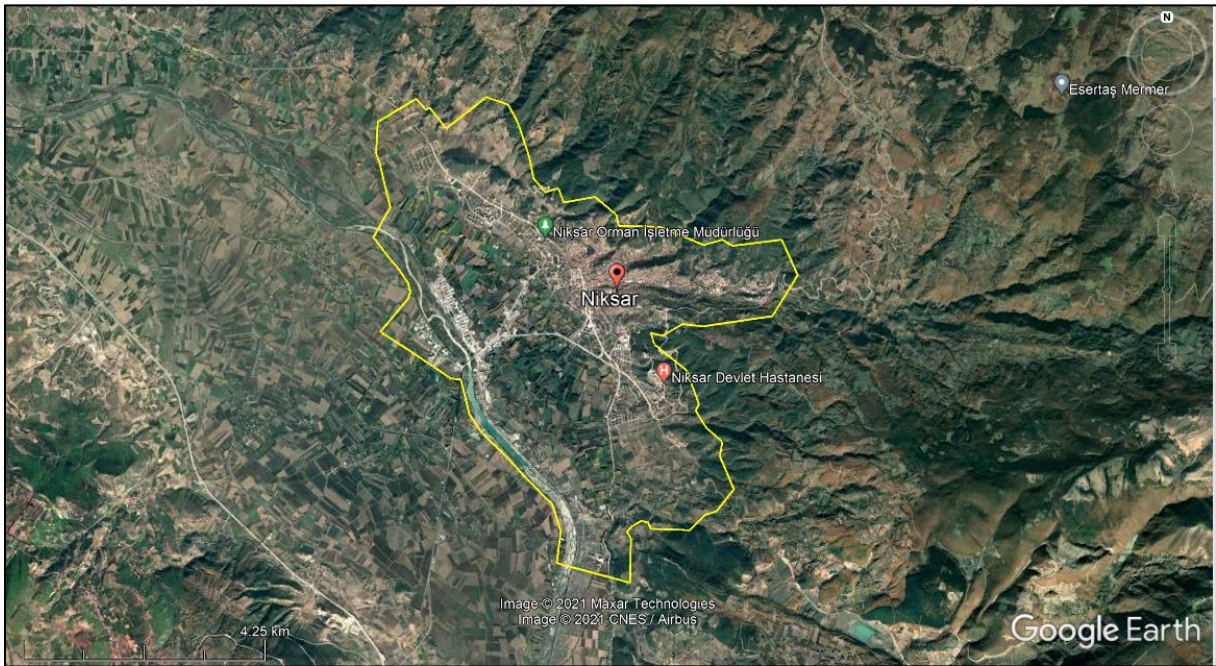


Figure 1.4 Potential Area of Influence

1.4.2 Sensitive Areas

Since the construction will be carried out within the residential area, sensitive receptors (hospitals, schools, etc.) that may be affected by the project impacts have been identified within the AoI. The natural assets in the project area and its surroundings have been identified using the Turkish National Geographic Information Systems of the Ministry of Environment,

⁷ Niksar (Tokat) Centrum Drinking Water Network Project, Project Identification Report, PRO-SEDES JV, 2021.

⁸ International Finance Cooperation (IFC). (2012). Guidance Note 1 Assessment and Management of Environmental and Social Risks and Impacts Published January 1, 2012 (updated June 14, 2021).



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Urbanization and Climate Change (MoEUCC). No natural assets were encountered on the drinking water network route. However, there are two monumental trees within the boundaries of the project.

Key biodiversity areas (KBA) in the project area and its surroundings are identified using the website <https://www.keybiodiversityareas.org/>. In line with the data obtained, the Project area remains within the Kelkit Valley. KBA status is expressed as "regional". There are 163 registered assets such as civil architecture structures, mosques, fountains, bridges and tombs in Niksar District. At the same time, Niksar District is on the UNESCO World Cultural Heritage tentative list. Niksar Castle and Melikgazi Tomb are the structures registered as 1st degree archaeological site in Niksar District Center⁹. Within the scope of the project, the opinion of the Ministry of Culture and Tourism, Sivas Cultural Heritage Preservation Regional Board was received. In the decision of the Board (see Annex F), it was stated that the excavations in the 1st degree archaeological site should be carried out manually without the use of construction equipment, and in the 3rd degree archaeological sites in Bağlar Neighborhood, light tonnage (such as trucks, excavators etc.) construction machines with rubber wheels should be used. During the construction works, these instructions should be taken into consideration. Details about sensitive areas are provided in this Project's ESMP.

1.5 Implementation of Stakeholder Engagement Plan (SEP)

It is the responsibility of the Niksar Municipality to ensure that the SEP is fully integrated into and implemented in all project activities. The SEP shall form part of any tender documentation for physical works within the scope of the Project, and it should be ensured that the technical requirements of the Project bid documentation are subject to review against this SEP for appropriate implementation of safeguard measures.

As part of the requirements of WB Safeguard Policies, the SEP is to be publicly disclosed when the ESMP and SEP are approved by ILBANK and WB and disclosure will be the responsibility of the Project Executers. Niksar Municipality will ensure that the final approved SEP is disclosed in hard copy at Niksar Municipality offices and on their website (<https://www.niksar.bel.tr/>). Likewise, several copies of all prepared safeguard documents will be available locally at the municipality offices, places easily accessible to affected groups as Mukhtars offices and local NGOs.

This SEP is a dynamic document and will be reviewed, updated, and approved by ILBANK as necessary (e.g., change in the design of the Project components, according to the Environmental and Social Monitoring Reports [ESMRs]), throughout the implementation of the Project. For each updated version of this SEP, the Municipality will be responsible for disclosure through the communication channels.

⁹ Statistics of Sivas Cultural Heritage Preservation Regional Board Directorate



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2 LEGAL FRAMEWORK

2.1 Institutional and Legal Framework in Türkiye

The Constitution of The Republic of Türkiye

The main document of the national legal framework is “The Constitution of the Republic of Türkiye” which comprises articles related to human and labor rights, peace of the community and stakeholder engagement of the Project. These articles are as follows:

I. Legal Egalitarianism

ARTICLE 10. Everyone is equal before the law regardless of distinction as to language, race, color, sex, political opinion, philosophical belief, religion or any similar reasons. Men and women have equal rights which are the obligation to be ensured exist in practice by the government. Measures taken for this purpose shall not be interpreted as contrary to the principle of equality.

II. Prohibition of Forced Labor

ARTICLE 18. Nobody can be forced to work. Drudgery is prohibited. Employers are not allowed to take deposits of money from workers and retain ID Cards.

III. Freedom of Thought and Opinion

ARTICLE 25. Everyone has the right to freedom of thought and opinion. For whatever reason and purpose, nobody can be forced to explain their thoughts and opinions; cannot be condemned and accused of their opinions.

IV. Freedom of Expression and Dissemination of Thought

ARTICLE 26. Everyone has the right to express and disseminate his thoughts and opinion by speech, in writing or pictures or through other media, individually or collectively. This right includes the freedom to receive and give information and ideas without interference from official authorities.

V. Right of Petition

ARTICLE 74. Turkish citizens and foreign residents have the right to raise requests and complaints concerning themselves or the public in writing to the competent authorities and the Turkish Grand National Assembly.

The Right to Information Law No. 4982

Everyone has the right to give information on the activities of public institutions and professional organizations, which qualify as public institutions. The procedure and the basis of the right to information according to the principles of transparency, equality and impartiality are regulated in the *Right to Information Law No:4982* (OG No. 25269, dated 24.10.2003).

The Use of Right to Petition Law No. 3071

ARTICLE 3. Everyone has the right to apply in writing to the Turkish Grand National Assembly and the component authorities concerning the requests and complaints concerning themselves



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or the public according to this article of the *Law on the Use of Right to Petition* No. 4982 (OG No. 3071, dated 01.11.1984).

Labor Law No. 4857 (OG No:25134, dated 10.06.2003)

The Principle of Equal Treatment

ARTICLE 5. Discrimination in employment is prohibited. No discrimination based on language, race, sex, political opinion, philosophical belief, religion and gender or similar reasons is permissible in the employment relationship. Except for biological reasons or reasons related to the nature of the job, the employer must not make any discrimination, either directly or indirectly, against an employee in the conclusion, conditions, execution and termination of his/her employment contract due to the sex or maternity of employee. The differential remuneration for similar jobs or work of equal value is not permissible.

Personal Data Protection Law No. 6698 (OG No: 29677, dated 24.03.2016)

In the processing of personal data, the fundamental rights and freedoms of individuals, especially the privacy of private life, are protected and the obligations and procedures and principles to be followed by real and legal persons processing personal data are regulated. It is regulated in the Personal Data Protection Law No. 6698 (Official Gazette (OG) dated 07.04.2016 and No: 29677).

Comparison of EIA Regulation and WB OP/BP 4.01

The Turkish EIA procedures are, with some exceptions, in line with the WB's EA policies. The primary exceptions are in project categorization, content of EA and public consultation. Some subprojects covered by Turkish Annex II fall within the WB Category A. For example, where a significant new wastewater treatment plant (WWTP) is proposed for financing which, as a Category A project for the WB requires an ESIA, but under the Turkish EIA Regulation is identified as Annex II requiring a PIF, which after review and decision by MoEUCC may or may not require an EIA. Some subprojects that are not listed in either Annex I or Annex II of the Turkish EIA Regulation, such as a new WWTP servicing a population of less than 150,000 may under the WB policy be classified as Category B or even Category A project. The "pre-scoping" consultation which is required by Turkish EIA Regulation for subprojects requiring an EIA is largely equivalent to the first consultation required by WB for Category A subprojects. However, WB requires a consultation on draft EA for both Category A and Category B subprojects; there is no equivalent provision in the Turkish EIA Regulation. The Turkish EIA Regulation only requires announcement of the evaluation result together with the justification. On the other hand, WB has different consultation requirements for Category A and Category B projects. In line with the WB policies Category A projects require two (2) public consultations, one at the scoping stage (where typically the public will have the opportunity to comment on the TORs for the ESIA) and the second at the draft EA stage. For the Category B projects, in line with the OP 4.01, the draft EA should be made available to local NGOs and project affected groups. For Category B subprojects, the final ESMP report must be published on WB's website. For Category A sub-projects WB requires that the final ESIA report be made available to the public locally in addition to being published on WB's external website and submitted to the WB Board.



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2.2 International Standards and World Bank Safeguard Policies

SEP follows the requirements of WB Safeguard Policies, including Operational Policies (OPs) that include environmental and social assessments of projects and other policies regarding environmental and social adverse impacts, and mitigation and prevention. Specific policies relevant to the Project are listed below:

- WB Environmental and Social Policies
 - OP/BP 4.01 Environmental Assessment
 - The World Bank Policy on Access to Information (July 2010)

WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) in Investment Project Financing involving Major Civil Works will be one of the key guidelines to be followed during the life of the Project for the effective maintenance of the GRM and the stakeholder engagement activities.

WB OP/BP 4.01 Environmental Assessment

The main objectives and tasks of the OP/BP 4.01 Environmental Assessment are ensuring environmental and social sustainability of proposed projects, informing decision-makers about environmental and social risks and increasing transparency through stakeholder participation in decision making.

The World Bank Policy on Access to Information

The WB recognizes that transparency and accountability are of fundamental importance to the development process and to achieving its mission to alleviate poverty. Transparency is essential to building and maintaining public dialogue and increasing public awareness about the Bank's development role and mission. It is also critical for enhancing good governance, accountability, and development effectiveness. Openness promotes engagement with stakeholders, which, in turn, improves the design and implementation of projects and policies, and strengthens development outcomes. It facilitates public oversight of Bank-supported operations during their preparation and implementation, which not only assists in exposing potential wrongdoing and corruption, but also enhances the possibility that problems will be identified and addressed early on.



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3 BRIEF SUMMARY OF PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES

Within the scope of the proposed project, no official consultation or disclosure activity have been performed yet. Although the Niksar Municipality has not carried out a formal consultation process with local communities and other interested parties, the public was informed about the Project through the media.

On the other hand, within the scope of the environmental and social studies performed by E&S Consultant (MGS & REA JV), preliminary consultations were carried out with the public authorities, mukhtars and other stakeholders identified during the ESMP preparation process on 16-17 September 2021.

In the scope of the consultations, (i) the stakeholders were informed about the location of the Project, its components and land requirements; (ii) the regional public authorities were informed about the Project, and (iii) the feedback and concerns of the stakeholders met about the potential impacts of the Project were received. On the other hand, the key informant interviews were also carried out with the mukhtars at the Wedding Hall of the Municipality to measure their knowledge about the Project and also to collect data and information on the socio-economic status of the neighborhoods. During the key informant interviews, brief information about the project, its potential impacts and risks and how these impacts will be mitigated/monitored were also provided to the stakeholders.

On 16.09.2021, interviews with the local government institutions were carried out (except Niksar Chamber of Commerce and Industry because this institution was negotiated on 17.09.2021) and on 17.09.2021 the mukhtar interviews were held.

A summary of the previous consultation activities for the Project is provided in Table 3.1 and the key concerns/needs raised are addressed in Section 4.4.

Table 3.1. Previous Engagement Activities

Participant	Date	Location	Scope of Consultation Activities
Mukhtar of 19 neighborhoods within the Aol in Niksar District Center Bahçelievler Neighborhood Mukhtar Kayapaşa Neighborhood Mukhtar Fatih Neighborhood Mukhtar İsmetpaşa Neighborhood Mukhtar 50. Yıl Neighborhood Mukhtar Ayvaz Neighborhood Mukhtar Cedit Neighborhood Mukhtar Şair Emrah Neighborhood Mukhtar Melikgazi Neighborhood Mukhtar Yusufşah Neighborhood Mukhtar Gaziahmet Neighborhood Mukhtar Akpınar Neighborhood Mukhtar Aydınlıkevler Neighborhood Mukhtar	17.09.2021	Wedding Hall of The Municipality	Obtaining information about the socio-economic structure of the neighborhood Determining the level of knowledge, opinions and concerns about the project Dissemination of general information about the project and the E&S documents to be prepared for the Project (ESMP, SEP etc.)



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Participant	Date	Location	Scope of Consultation Activities
Dönekse Neighborhood Mukhtar Cepnibey Neighborhood Mukhtar Kılıçarslan Neighborhood Mukhtar Haydarbey Neighborhood Mukhtar Kumçiftlik Neighborhood Mukhtar Çengelli Neighborhood Mukhtar			
Niksar District Governorship	16.09.2021	Governor's Office	Determining the level of knowledge, opinions and concerns about the project
Niksar Forestry Management Directorate	16.09.2021	Directorate Campus	
Niksar District Directorate of Agriculture and Forestry	16.09.2021	Directorate Office	
Niksar Chamber of Commerce and Industry	17.09.2021	Office of the Chairman	

3.1 Mukhtar Interviews and Survey Studies

Mukhtar interviews were carried out in Niksar District on 16th and 17th September 2021. Through the phone calls with the mukhtars, by the Mukhtar Branch Directorate within the municipality on 16th of September, were ensured to be at the wedding hall of the municipality at 11:00 on 17th of September.

Community Level Surveys were conducted with 19 mukhtars from 25 neighborhoods where the Project will be carried out. In the survey study, while trying to obtain information about the socio-economic structure of the neighborhood, it was also tried to determine the level of knowledge, opinions and concerns about the Project.

As a result of the survey (see Annex G) conducted, the level of knowledge and opinions about the Project are as follows.

- 15 mukhtars have information about the project while 4 mukhtars reported they had no information about the Project,
- In 8 neighborhoods, the residents of the neighborhood do not have information about the project, in 11 neighborhoods the general opinion about the Project is positive,
- During the construction phase of the Project, 7 mukhtars did not expect negative impact, while the remaining 12 mukhtars expected negative environmental outcomes such as dusting, traffic and deterioration of roads related to the sewerage network project, which is under construction within the scope of the IPA Project. Therefore, it was stated that similar negative effects in this project are expected as well,
- During the operation phase of the project, 2 mukhtars did not expect positive effects however 12 mukhtars expected positive environmental impacts,
- While 7 mukhtars did not want foreign workers to be employed, 6 mukhtars stated that local workers should be employed. 5 mukhtars stated that it does not matter whether the workers to be employed are foreign or local.
- While 13 mukhtars think that the Project will contribute to the regional economy, 2 mukhtars stated that the proposed Project will not contribute to the local economy,



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- 6 mukhtars shared their concerns that the compulsory road closure within the scope of the construction activities of the Project will have a negative impact on the district traffic.

The photographs taken during the survey are given in Figure 3.1.



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Figure 3.1 Survey Images with Mukhtars¹⁰

3.2 Consultations with Public Institutions and Non-Governmental Organizations

During the site visit held on 16th and 17th of September 2021, the following institutions were visited to understand the level of knowledge on the Project to receive their opinions and suggestions. They were also informed about the scope of the project, its potential impacts and risks and how these impacts will be mitigated/monitored.

- ❖ Niksar District Governorship,
- ❖ Niksar Forestry Management Directorate,
- ❖ Niksar District Directorate of Agriculture and Forestry,
- ❖ Niksar Chamber of Commerce and Industry.

Niksar District Governorship

Niksar District Governor was visited on 16th September 2021 at 11.30 am. During the interview, it was learned that the District Governor had information about the Project and this information was given directly by Niksar Municipality. Again, in the same interview, it was learned that



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many complaints were submitted to the District Governor's Office due to the wastewater line project, which is another infrastructure project currently under construction. Many of these complaints come from the tradesmen in the region, and it is said that there is a dust problem since the pavement works have not been done yet. Therefore, good planning for the Project and working with competent contractors were advised by the District Governor's Office. In addition, it was suggested that it would be good for the Project to establish an efficient grievance redress mechanism and its functioning efficiency and compliance should be audited.

Niksar Forestry Management Directorate

On September 16, 2021 at 11:00, an interview was held with Niksar Forestry Operations Manager to get his views on the project (see Figure 3.2). The operation manager, who has sufficient knowledge about the project, stated that the cooperation and coordination with the Municipality is currently very good. He stated that an application should be made through the Regional Directorate of Forestry regarding the forestry lands planned to be used within the scope of the project. It is remarked that the cost of afforestation will be calculated based on the application and will be notified to the Municipality during the permit process.



Figure 3.2 Interview with the Niksar Forestry Management Directorate

Niksar District Directorate of Agriculture and Forestry

On 16th September, 2021 at 14.00, the Niksar District Directorate of Agriculture and Forestry was visited, and consultations were held with the District Director of Agriculture and Forestry (see Figure 3.3). It was learned that information about the project was obtained through municipality officials and social media. It was also stated that the contractor company should pay attention to this situation during the construction phase, since the roads in the district center are narrow. It was also stated that the works to be done on the main arteries should be completed in a short time, otherwise the city traffic could be disrupted.



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Figure 3.3 Interview with the Niksar District Directorate of Agriculture and Forestry

Niksar Chamber of Commerce and Industry

Consultations were held with the Chairman of the Board of Directors of Niksar Chamber of Commerce and Industry, on 17th September 2021 at 16.30 and it was learned that he had knowledge about the project (see Figure 3.4). It was emphasized that in the excavation works to be carried out within the scope of the project, attention should be paid to the formation of dust and mud so that the tradesmen are affected at a minimum level. In addition, it was learned that the complaints of the tradesmen arising from the sewerage network project, which is under construction, were conveyed to the municipal authorities as much as possible.



Figure 3.4 Interview with the Chairman of the Board of Directors Chamber of Commerce and Industry



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3.3 Summary of Consultations

In the scope of the Project, the stakeholders have been identified, and consultations or surveys have been performed with them. The stakeholders identified in the region were informed about the location of the Project, its components and that the project will not require any additional land to be acquired. Preliminary consultations conducted during the ESMP preparation process have been aimed at informing regional public authorities about the Project and receiving their feedback and concerns about the potential impacts of the Project.

In line with the survey studies carried out specifically for the neighborhood mukhtars, under the category of “affected parties”, vulnerable persons or communities that may be directly/indirectly affected by the Project are analyzed. In this context, the existence and numbers of the following groups were asked in the interviews held with the mukhtars.

- Households with physically and / or mentally disabled family members
- People with chronic diseases,
- Elderly people over 70 years of age who live alone and in need of care,
- Female-headed households,
- Households where the head of the household is a child,
- Households with low or no income, and
- Refugee households.

The information obtained on the key characteristics of the neighborhoods, the language requirement during the stakeholder consultation meeting, the methods of being informed about the Project and the needs of the neighborhoods are summarized in Table 3.2.



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Table 3.2. Summary of Mukhtars Surveys

Community	Stakeholder Group	Key Characteristics	Language Needs	Preferred Notification Means	Specific Needs
Bahçelievler Neighborhood	Local Communities Living in The Settlements	4 shops ¹¹ , poor household ¹² and physically/ mentally disabled	Official Language	Phone call, face to face interview or brochure	Asphalt Road
Kayapaşa Neighborhood		5 shops, poor household and physically disabled, female-headed households		Phone call, face to face interview or brochure	Improvement of infrastructure
Fatih Neighborhood		25 shops, approximately 10 poor household and physically/mentally disabled		Brochure	Asphalt Road
İsmetpaşa Neighborhood		50 shops, approximately 10 physically/ mentally disabled		SMS or phone call	-
50. Yıl Neighborhood		6 shops, physically/mentally disabled		SMS, phone call, face to face interview, email or brochure	Employment
Ayvaz Neighborhood		poor household and physically/ mentally disabled		SMS, phone call, face to face interview or brochure	Asphalt Road
Cedit Neighborhood		physically/ mentally disabled and elderly people over 70 years of age		face to face interview	Employment
Şair Emrah Neighborhood		5 shops, poor household, elderly people over 70 years of age and physically/ mentally disabled		Phone call	Actions/measures for animal waste and odor problem
Melikgazi Neighborhood		15 shops, physically disabled and female-headed households		Face to face interview	-
Yusuşah Neighborhood		-		SMS, phone call, face to face interview or brochure	Water Infrastructure

¹¹ The shops have been included in the SEP considering the potential environmental and social impacts/risks of the projects on their activities.

¹² Refers to the households receiving social aid from the government and their neighbors.



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Community	Stakeholder Group	Key Characteristics	Language Needs	Preferred Notification Means	Specific Needs
Gaziahmet Neighborhood		Female-headed households		SMS, phone call, face to face interview	Employment
Akpınar Neighborhood		poor household and physically/ mentally disabled		SMS, phone call, face to face interview, email or brochure	Improvement of infrastructure
Aydınlıkevler Neighborhood		10 female-headed households, physically/ mentally disabled		Face to face interview	Asphalt Road
Dönekse Neighborhood		2 shops, elderly people over 70 years of age and physically/mentally disabled		Phone call	Water Infrastructure
Cepnibey Neighborhood		80 shops, 60 poor household, elderly people over 70 years of age and mentally disabled		Phone call and face to face interview	Parking area
Kılıçarslan Neighborhood		60 shops, approximately 5 poor household, 5 elderly people over 70 years of age, 25 poor household and physically/mentally disabled		SMS and face to face interview	Asphalt Road
Haydarbey Neighborhood		15 female-headed households, 10 elderly people over 70 years of age and 6 physically and 2 mentally disabled		face to face interview	Asphalt Road, Cultural Center for the youth
Kumçiftlik Neighborhood		2 female-headed households, elderly people over 70 years of age and physically/mentally disabled		SMS, face to face interview, email or brochure	Improvement of Infrastructure
Çengelli Neighborhood		5 female-headed households, 10 elderly people over 70 years of age and 2 physically/mentally disabled		SMS or phone call	-

The summary of the consultation with public institutions and non-governmental organizations is given in Table 3.3.



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Table 3.3. Summary of the Consultation with Public Institutions and Non-Governmental Organizations

Stakeholder	Title	Consultation Date	Consultation Place	General Attitude	Concerns/Remarks
Niksar District Governorship	District Governor	16.09.2021	Governor's Office	Neutral	<ul style="list-style-type: none"> ➤ the sewerage network project, which is currently under construction, and that the local people are uncomfortable with this situation ➤ During the construction of the sewerage network project, which was a previous IPA project, there were disruptions in traffic and dust problems due to the lack of competence of the contractors. This drinking water project should be awarded to a competent contractor to avoid similar problems. a functioning grievance redress mechanism should be established, and its compliance should be audited.
Niksar Forestry Management Directorate	Forestry Operations Manager	16.09.2021	Directorate Campus	Positive	<ul style="list-style-type: none"> ➤ the cost of afforestation will be calculated based on the application and will be notified to the Municipality during the permit process.
Niksar District Directorate of Agriculture and Forestry	Directorate of Agriculture and Forestry	16.09.2021	Directorate Office	Positive	<ul style="list-style-type: none"> ➤ the contractor firm should pay attention to the narrow roads in the district center. ➤ the works to be carried out on the main arteries should be completed in a short time
Niksar Chamber of Commerce and Industry	The Board of Directors	17.09.2021	Chairman Office	Positive	<ul style="list-style-type: none"> ➤ attention should be paid to the formation of dust and mud in order to affect the tradesmen at a minimum level



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3.4 Stakeholder Consultation Meeting

According to the ESMF prepared for SCP-II AF, for Category B subprojects, one consultation meeting with affected groups and local NGOs identified during the stakeholder identification phase should be undertaken, following the finalization of SEP. Therefore, a consultation meeting was held on 23.01.2023. The details of the stakeholder consultation meeting (SCM) are given in Table 3-4 below.

Table 3-4. Information on the Meeting Venue and Date

Meeting Announcement Methods	Announcements on national and local newspapers, Niksar Municipality's official website and social media accounts (Facebook and Instagram), and vocal announcements from Municipality speakers earlier on the meeting date
Meeting Venue	Niksar Municipality Wedding Hall
Meeting Venue Address	Orta Çarşı, Fatih Sultan Mehmet Cd. No:73 Niksar/TOKAT
Meeting Date	23.01.2023
Meeting Time	14:00
Targeted Stakeholder Groups	Residents (including vulnerable/disadvantaged groups/individuals) and mukhtars, local institutions and organizations (including NGOs) that are listed in Table 4.1.
Number of participants	109 male and 14 female

The meeting was held to inform the public about the project and to receive their opinions, concerns and suggestions. Time and place of the meeting were announced in the local and national newspaper nine (9) days before the meeting on 14.01.2023. The visuals of the newspaper announcements and announcement disclosed on the official websites are given in [Annex-I](#).

Moreover, the mukhtars of the neighborhoods have been invited to the SCM through an official letter sent by Niksar Municipality. The official letter is given in [Annex-J](#).

At the same time, the meeting was announced on the Niksar Municipality's official website and official social media accounts (i.e., Instagram, Facebook, etc.). The visuals of the social media announcements, as well as the news given on the Municipality's website (see [Annex K](#)). Moreover, Niksar Municipality published the draft ESMP on its website on 13.01.2023, the visual is also given in [Annex K](#).



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A presentation comprising information related to the Project details and its characteristics, duration of construction works, roles and responsibilities, expected environmental and social risks/impacts of the Project and relevant mitigation measures to be taken, monitoring activities and grievance redress mechanism established specific for the Project was delivered during the meeting. The presentation prepared for the meeting (in Turkish) is given in [Annex N](#).

Following the presentation, a question-and-answer (Q&A) session was held to answer the questions of the participants. These questions, suggestions and concerns were recorded during the meeting by the Consultant and were incorporated both into the ESMP and SEP. The outcomes of the consultations, the concerns/suggestions/requests of the consultees will be considered and addressed during the implementation of the Project. Those questions/suggestions and requests are given in the following section of this report.

Before the meeting, participant registration forms were prepared and the names, duties, addresses (neighborhood/village) and signatures of the participants were taken and presented in [Annex-O](#). It should be noted that the information on contact numbers and e-mail addresses should be taken and recorded if participants agree to within the scope of the Law on the Protection of Personal Data.

Moreover, during the meeting, participants are given the informative brochures regarding the Project. The visual of this brochure is given in [Annex P](#).

During the SCM, the participants were also informed about the existing SEP and GRM as well as ESMP. The photographs from the SCM are given in [Annex L](#).

Future consultation activities hereafter will be held in accordance with the Covid-19 (or any other communicable disease) guidelines published by the Ministry of Health, WB and relevant international institutions, if necessary. In case of any travel, restriction or ban, the meeting will be held online with remote access. Covid-19 measures will be provided as specifically requested by WB.

3.4.1 Questions & Answers Session

In this sub-section, the opinions, requests and questions of the participants and the relevant answers received during the SCM have been presented. Details among this session are provided in [Annex M](#).

Opinions

- Completion of this project, Niksar will gain the value it deserves.
- Citizens want the city to recover as soon as possible, Municipality knows its responsibilities.

Requests

- There is infrastructure problem in Çamiçi Plateau. It could be included in the planning scope of this project.



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- Yusufşah neighborhood needs fire valves in case of fire because its streets are narrow. (Mukhtar of Yusufşah Neighborhood)
- Kayabaşı neighborhood have infrastructure and water problems in Çamiçi Plateau. (Mukhtar of Kayabaşı Neighborhood)

Evaluation

- Currently Çamiçi Plateau is not included the scope of the. Municipality officials are in communication with ILBANK for Çamiçi Plateau to be included in the Project.
- Project work will take place in every neighborhood.
- Preparation of the E&S documents specific for this Project will end by March 15, 2023. It is being targeted to complete the tender in the process until May 15th, 2023. Although the exact time is not known, it is envisaged that the construction activities will start at the end of May and be completed within 7-8 months.

3.4.2 General Evaluation

Within the scope of the Project, the following inferences were made in line with the opinions, questions and requests in the Q&A session made after the presentation of the Project:

- Within the scope of the Project, the general approach to the Project is positive and there are no negative opinions and/or concerns.
- It is strongly requested that Çamiçi Plateau, which has insufficient infrastructure and is valuable for the citizens residing there, tourism, and all Niksar people, is included in the scope of the Project and the infrastructure problems here are resolved as soon as possible.
- The demand for the fire valves in the narrow streets which cars cannot pass is included in ESMP after receiving this request during the SCM.



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4 STAKEHOLDER IDENTIFICATION AND ANALYSIS

The objective of stakeholder identification is to determine which stakeholders may be directly or indirectly affected – either positively or negatively - (“project-affected parties”) or have an interest in the Project (“other interested parties”). For stakeholder engagement to be effective, it is necessary to determine who the stakeholders are, to understand their needs and expectations for engagement, and their priorities and objectives in relation to the Project. This information is then used to tailor engagement to each type of stakeholder.

The stakeholders to be evaluated in these categories are shown in Figure 4.1

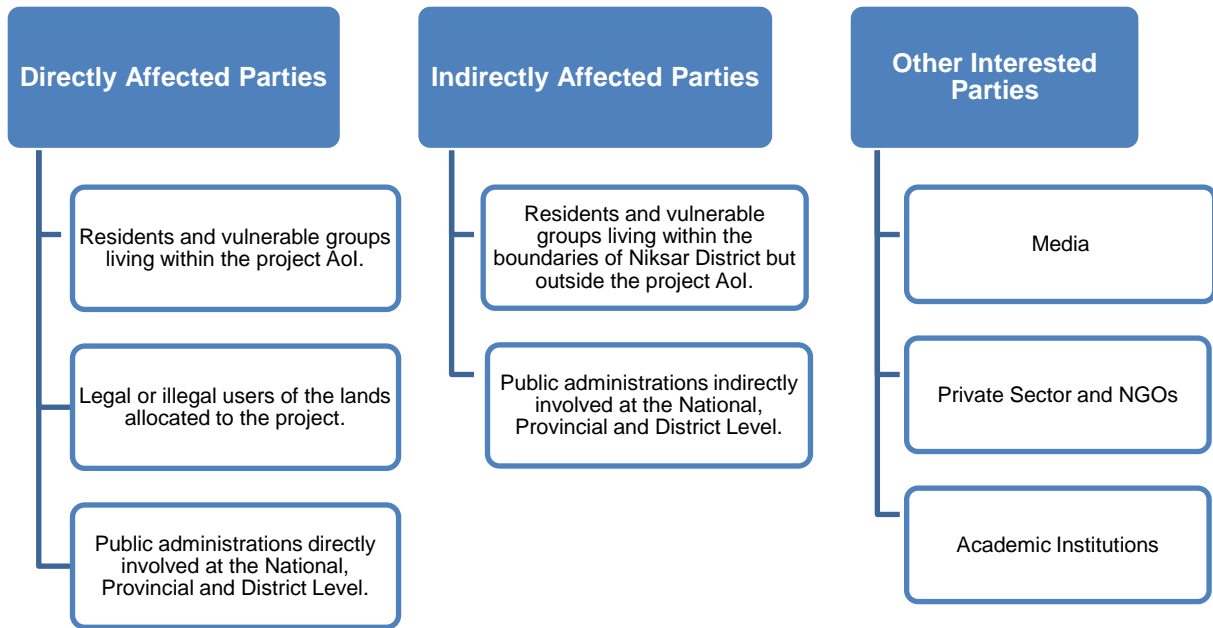


Figure 4.1 Stakeholders by Categories

It will ensure the formation of an effective SEP to correctly analyze all the stakeholders of the project including the people and groups that are either interested/uninterested in the project, or directly and indirectly affected, thanks to this determination.

The intensity of the effects (direct or indirect) requires interaction in different ways in terms of participation. In the identification process of the stakeholders, the characteristics of the project impacts are defined and the methods and frequencies of the relations to be established with the stakeholders are examined. Figure 4.2 shows a basic engagement diagram for the specified stakeholder categories to ensure effective engagement.



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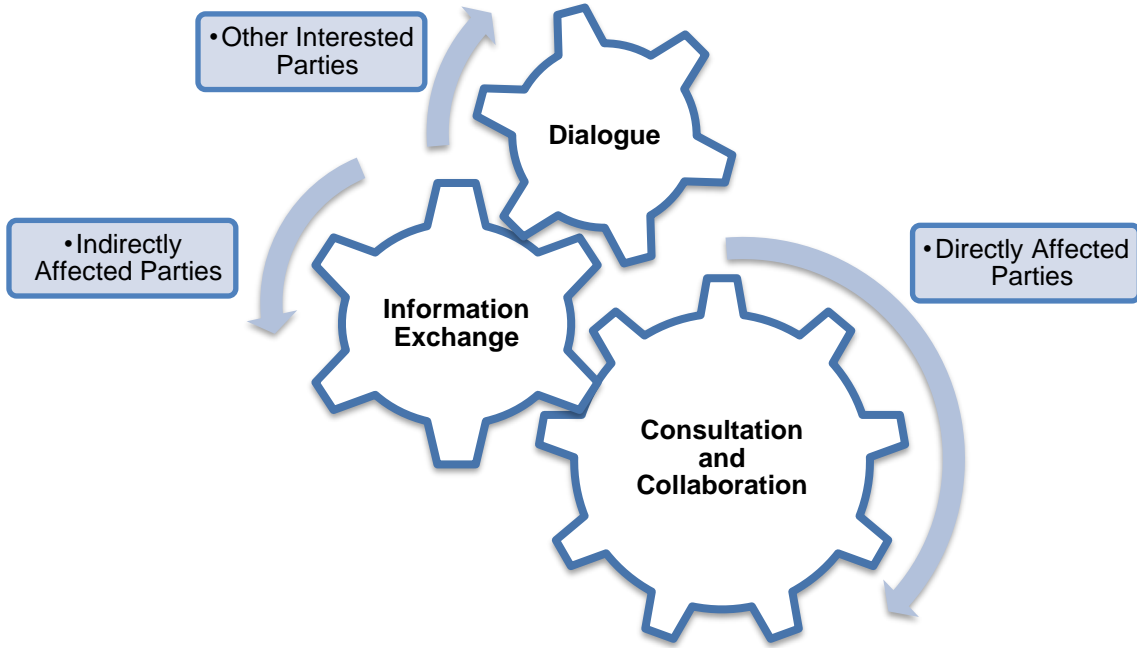


Figure 4.2 Basic Engagement Diagram for Stakeholder Categories

The level of interest of the stakeholders about the project and the level of influence from the project are rated as low, medium and high and listed in Table 4.1. As the identification of stakeholders is an ongoing process, stakeholders can be added, and their rating of influence/interest can be change throughout the project process.

Table 4.1. Stakeholder Groups

Stakeholder Groups	Stakeholder Type	
	Level of Impact	Type of Impact
External Stakeholders		
Local Communities		
• Residents of 25 neighborhoods within the Aol in Niksar District Center	High	High
• Vulnerable/disadvantaged groups/individuals living in 25 neighborhoods within the project impact area in Niksar District Center	High	High
• Formal and informal users of lands allocated to the project	High	High
• Local businesses in 25 neighborhoods within the Aol in Niksar District Center	High	High
• Residents living in Niksar District outside the Aol	Medium	Low
• Vulnerable/disadvantaged groups/individuals living in Niksar District outside the Aol	Medium	Low
• Local businesses in Niksar District outside the Aol	Medium	Low
• Mukhtars of Indirectly Affected Villages	Medium	Low
Public Administrations		
• Ministry of Environment, Urbanization and Climate Change	Low	Medium
• Ministry of Culture and Tourism	Low	Medium
• Ministry of Family and Social Services	Low	Medium
• Ministry of Labor and Social Security	Low	Medium



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Stakeholder Groups	Stakeholder Type	
	Level of Impact	Type of Impact
• 7th Regional Directorate of State Water Works	Low	Medium
• Sivas Cultural Heritage Preservation Regional Board	Medium	High
• Tokat Governorship	Medium	High
• Tokat Provincial Directorate of Environment and Urbanization	Medium	High
• Tokat Provincial Directorate of Culture and Tourism	Medium	High
• Tokat Provincial Directorate of Disaster and Emergency	Medium	High
• Tokat Municipality	Low	Medium
• Niksar District Governorship	Medium	High
• Niksar District Directorate of Agriculture and Forestry	Medium	High
• Niksar District Health Directorate	Medium	High
• Niksar Forestry Management Directorate	Medium	High
• Niksar District Directorate of National Education	Medium	Medium
• Niksar District Police Departments	Low	Low
• Niksar Districts Gendarme Command	Low	Low
• Niksar Social Assistance and Solidarity Foundation	Low	Low
NGOs		
• Niksar City Council	Low	High
Media/Press		
• Niksar Danismend Newspaper	Low	High
• Yeşil Niksar Newspaper	Low	High
Lenders		
• World Bank Group	High	Medium
Borrower		
• ILBANK	High	Medium
Academics		
• Tokat Gaziosmanpaşa University Niksar Vocational School	Low	Medium
Underground and Surface Service Facilities		
• Çamlıbel Electricity Distribution Inc. (ÇEDAS)	High	Low
• Akxa Natural Gas Distribution Inc.	High	Low
• Companies Offering Internet and Telephone Infrastructure Services	High	Low
Internal Stakeholders		
• Niksar Municipality Employees	High	High
• Contractor	High	High

The Stakeholders Influence/Interest Matrix aims at identifying, mapping, as well as prioritizing stakeholders. Its scope is to think about the right approach to take with each of them. High-influence stakeholders should be satisfied, and high-interest stakeholders should be informed. When a stakeholder has both, their expectations need to be managed very closely.



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Basic Influence/Interest chart for stakeholder prioritization is given in Figure 4.3. Plotting a stakeholder's influence and interest in this manner will help focus interactions with them in an appropriate manner.

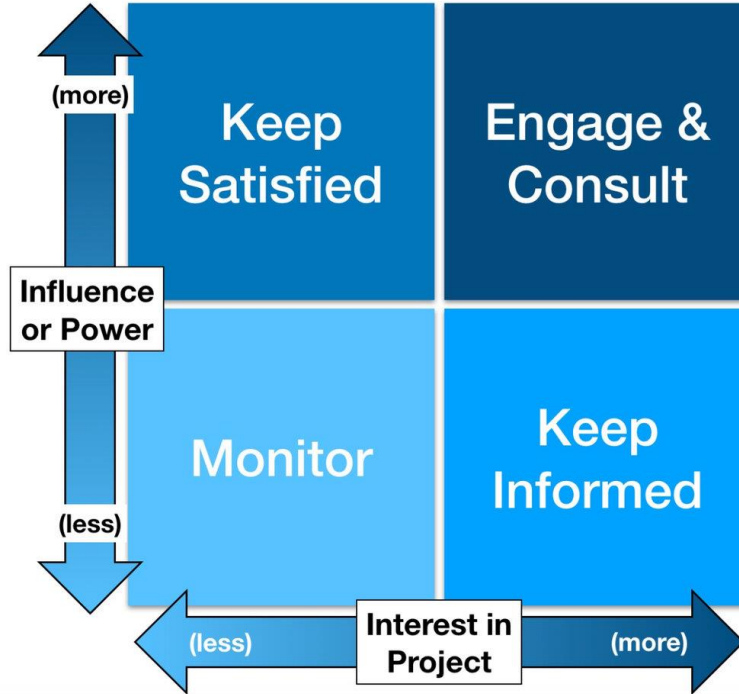


Figure 4.3 Basic Influence/Interest Chart for Stakeholder Prioritization

The position allocated to a stakeholder on the grid shows the actions to be taken with them:

- **High influence, highly interested Stakeholder (Engage & Consult):** These stakeholders should be fully engaged, and the greatest effort should be made to satisfy them and vulnerable/disadvantaged groups/individuals.
- **High influence, less interested Stakeholder (Keep Satisfied):** Stakeholders in the upper left corner of the chart are the ones that need to be dealt with to be satisfied.
- **Low influence, highly interested people (Keep Informed):** These stakeholders should be adequately informed and communicated to them to ensure that no major issues are arising. Stakeholder in this category can often be very helpful with the detail of project.
- **Low influence, less interested people (Monitor):** Stakeholders with both low influence and low interest should not be overlooked, but more time should be spent communicating with them.

According to the influence/interest levels of the stakeholders given in Table 4.1, the stakeholder prioritization table of the Project was created and given in Table 4.2.



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Table 4.2. Stakeholder Prioritization Table

Level of Influence	High	<ul style="list-style-type: none"> • Çamlıbel Electricity Distribution Inc. (ÇEDAS) • Aksa Natural Gas Distribution Inc. • Companies Offering Internet and Telephone Infrastructure Services 	<ul style="list-style-type: none"> • World Bank Group • ILBANK 	<ul style="list-style-type: none"> • Residents of 25 neighborhoods within the Aol in Niksar District Center • Vulnerable/disadvantaged groups/individuals living in 25 neighborhoods within the project impact area in Niksar District Center • Formal and informal users of lands allocated to the project • Local businesses in 25 neighborhoods within the Aol in Niksar District Center
	Medium	<ul style="list-style-type: none"> • Residents living in Niksar District outside the Aol • Vulnerable/disadvantaged groups/individuals living in Niksar District outside the Aol • Local businesses in Niksar District outside the Aol • Mukhtars of Indirectly Affected Villages 	<ul style="list-style-type: none"> • Niksar District Directorate of National Education 	<ul style="list-style-type: none"> • Sivas Cultural Heritage Preservation Regional Board • Tokat Governorship • Tokat Provincial Directorate of Environment and Urbanization • Tokat Provincial Directorate of Culture and Tourism • Tokat Provincial Directorate of Disaster and Emergency • Niksar District Governorship • Niksar District Directorate of Agriculture and Forestry • Niksar District Health Directorate • Niksar Forestry Management Directorate
	Low	<ul style="list-style-type: none"> • Niksar District Police Departments • Niksar Districts Gendarme Command • Niksar Social Assistance and Solidarity Foundation 	<ul style="list-style-type: none"> • Ministry of Environment, Urbanization and Climate Change • Ministry of Culture and Tourism • Ministry of Family and Social Services • Ministry of Labor and Social Security • 7th Regional Directorate of State Water Works • Tokat Municipality • Tokat Gaziosmanpaşa University Niksar Vocational School 	<ul style="list-style-type: none"> • Niksar City Council • Niksar Danismend Newspaper • Yeşil Niksar Newspaper
		Low	Medium	High



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Level of Interest



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4.1 Affected Parties

The project affected parties may include individuals or groups, including local communities¹³ (World Bank, 2018). They are the individuals or households most likely to observe changes from environmental and social impacts of the project. The residents of the 25 neighborhoods where the project will be implemented will be directly and indirectly exposed to the impacts of construction activities.

A map showing the affected neighborhoods is given in the Figure 4.4.

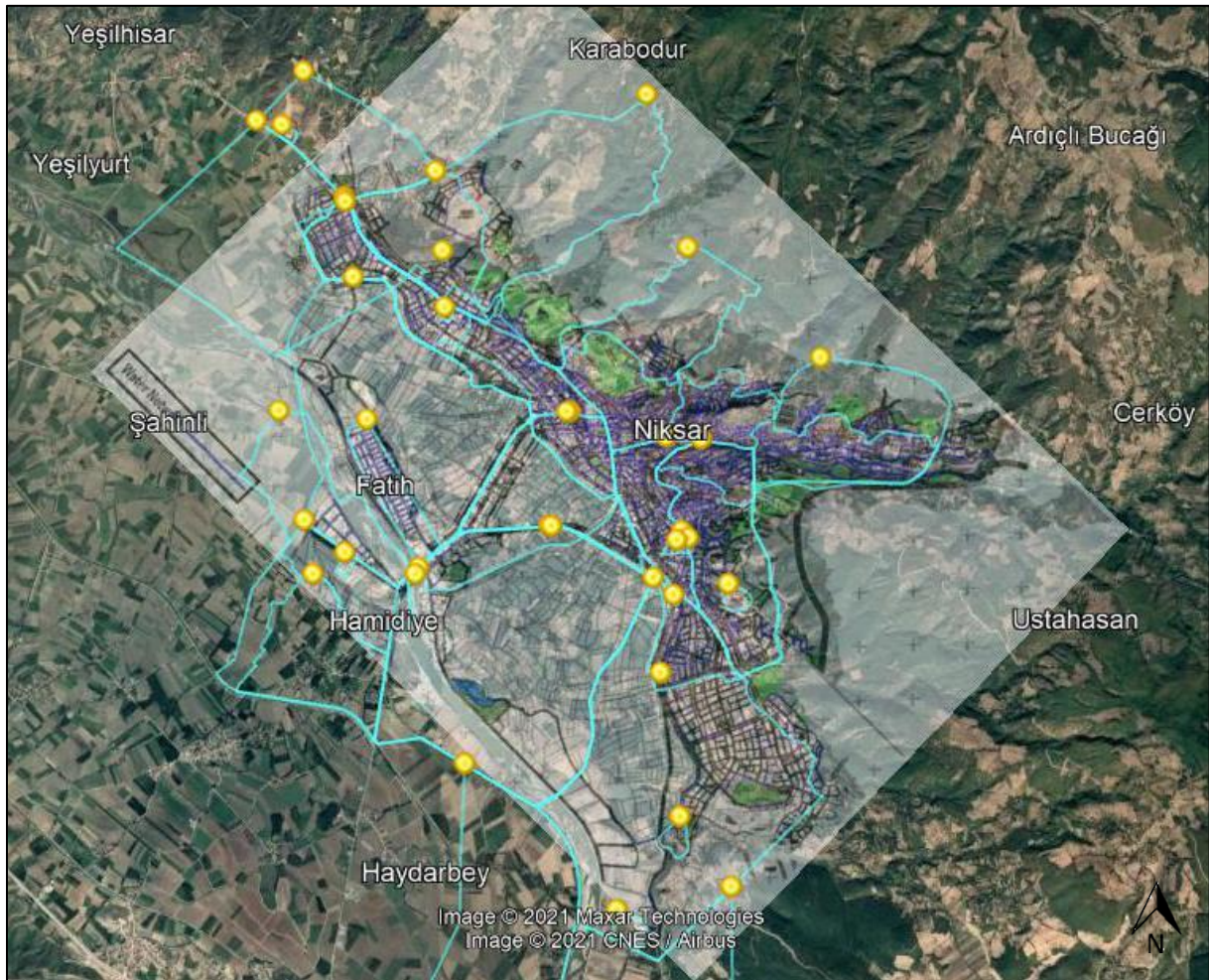


Figure 4.4 Project Area and Affected Neighborhoods

According to the 2021 official data of the Turkish Statistical Institute (TurkStat), the total population of Niksar District (including the district center and the villages of the district) is 63,486. The project area consists only of Niksar District Center and includes 25 neighborhoods. The population of the district center is more than 37 thousand people, and the population of the district center is given in Table 4.3 on a neighborhood basis.

¹³ Environmental and Social Framework (ESF). World Bank. (2018, June). Retrieved October 27, 2022, from <https://www.worldbank.org/en/projects-operations/environmental-and-social-framework> .



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Table 4.3. Neighborhoods (Directly Affected) within the Project Scope

SETTLEMENT	POPULATION		
	TOTAL	MALE	FEMALE
Bahçelievler Neighborhood	3,650	1,793	1,857
Bağlar Neighborhood	3,227	1,603	1,624
Kayapaşa Neighborhood	2,543	1,264	1,279
Fatih Neighborhood	3,166	1,585	1,581
Kültür Neighborhood	3,042	1,510	1,532
İsmetpaşa Neighborhood	2,455	1,215	1,240
G.Osmanpaşa Neighborhood	2,182	1,073	1,109
50. Yıl Neighborhood	2,186	1,120	1,066
Bengiler Neighborhood	1,724	843	881
Ayvaz Neighborhood	3,148	1,611	1,537
Cedit Neighborhood	1,442	687	755
Kırkızlar Neighborhood	1,293	660	633
Şair Emrah Neighborhood	1,466	705	761
Melikgazi Neighborhood	1,205	618	587
Yusuşah Neighborhood	735	357	378
Gaziahmet Neighborhood	658	324	334
Akpınar Neighborhood	793	393	400
Aydınlıkevler Neighborhood	514	260	254
Dönekse Neighborhood	548	267	281
Cepnibey Neighborhood	470	232	238
Kılıçarslan Neighborhood	457	220	237
Haydarbey Neighborhood	339	170	169
Kumçiftlik Neighborhood	241	127	114
Hamidiye Neighborhood	187	89	98
Çengelli Neighborhood	170	89	81
TOTAL	37,841	18,815	19,026

In addition, Project Affected Parties (PAPs), which include landowners/users who may formally and/or informally use individual/community/state/treasury lands, and formally and/or informally own immovable assets on the affected lands and other project-affected pasture and forest land users. This group of PAPs are expected to be directly affected by the realization of the Project due to the change in land use.

Employees of the project and contractors are also considered as project affected parties, as they will also be part of the project and may be affected/influenced or may affect/influence the project and its implementation.

There are 47 neighborhoods and 83 villages within the borders of Niksar District. Persons/groups residing outside of the 25 neighborhoods within the Aol will be indirectly



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affected by the Project. Some of the settlements between the AoI indicated in yellow and the boundaries of Niksar District indicated in red are shown in Figure 4.5.

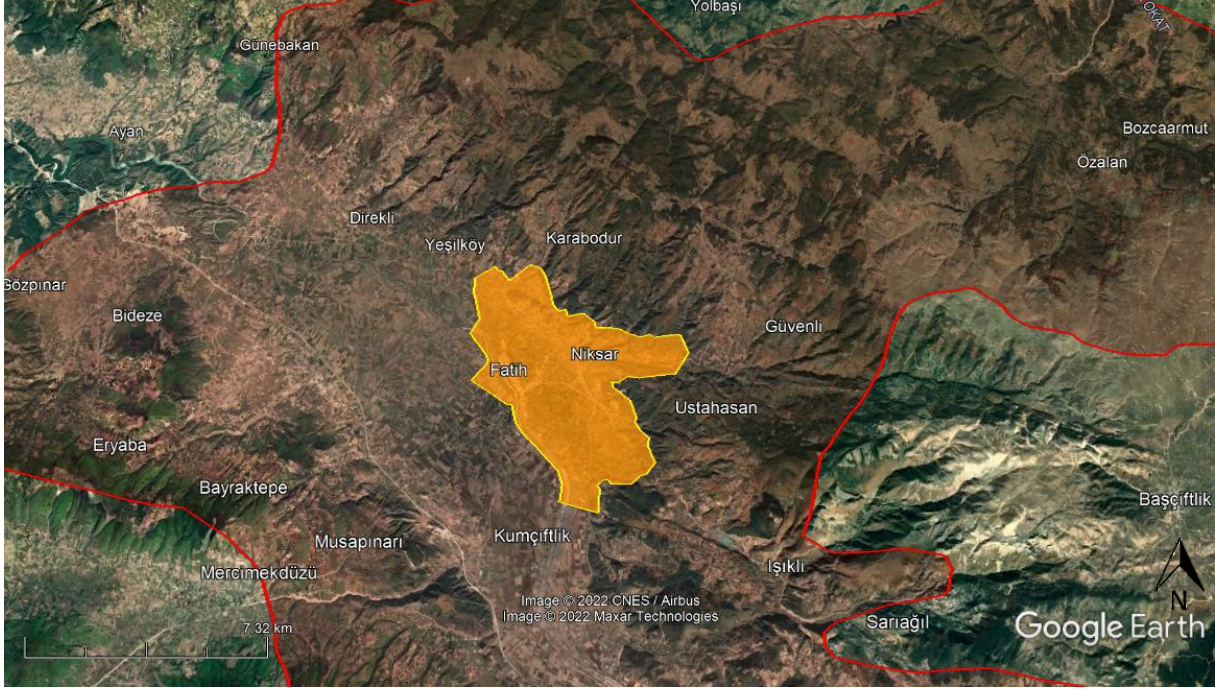


Figure 4.5 Settlements outside the AoI (indirectly affected)

The public administrations involved as project stakeholders directly and indirectly affect the design, implementation and operation phases of the project. Public administrations and institutions play an important role as their approval is required for the realization of the project. Since these stakeholders, who were influential throughout the project, are in the category of direct impact, more active participation is required.

The extent to which the public administrations determined as stakeholders will be involved in the project is indicated in Table 4.5.

Table 4.4. Public Administrations Identified as Stakeholders

Stakeholder Groups	Level of Involvement
Public Administrations	
<ul style="list-style-type: none"> Ministry of Environment, Urbanization and Climate Change Ministry of Culture and Tourism Ministry of Family and Social Services 	National Level
<ul style="list-style-type: none"> Ministry of Labor and Social Security 	
<ul style="list-style-type: none"> 7th Regional Directorate of State Water Works Sivas Cultural Heritage Preservation Regional Board 	
<ul style="list-style-type: none"> Tokat Governorship Tokat Provincial Directorate of Environment, Urbanization and Climate Change Tokat Provincial Directorate of Culture and Tourism Tokat Provincial Directorate of Disaster and Emergency 	Provincial Level



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Stakeholder Groups	Level of Involvement
• Tokat Municipality	District Level
• Niksar District Governorship	
• Niksar District Directorate of Agriculture and Forestry	
• Niksar District Health Directorate	
• Niksar Forestry Management Directorate	
• Niksar District Directorate of National Education	
• Niksar District Police Departments	
• Niksar Districts Gendarme Command	
• Niksar Social Assistance and Solidarity Foundation	
Lenders	
• World Bank Group	Global Level
• ILBANK	National Level

4.2 Other Interested Parties

The “other interested parties” (OIPs) refers to “individuals, groups, or organizations with an interest in the project, which may be because of the project location, its proximity to natural and other resources, its characteristics, its impacts, matters related to public interest or because of the sector or parties involved in the Project.

OIPs such as governmental and nongovernmental organizations which may have an interest to the project activities or would like to be informed about the project progress, impacts and risks have been identified.

Analysis of OIP’s by Level of Influence and Interest on the Project is shown in Table 4.5.

Table 4.5. Analysis of Other Interested Parties in the Project

Stakeholder Groups	Stakeholder Type	
	Level of Influence	Level of Interest
NGOs		
• Niksar City Council	Low	High
Media/Press		
• Niksar Danismend Newspaper	Low	High
• Yeşil Niksar Newspaper	Low	High
Academics		
• Tokat Gaziosmanpaşa University Niksar Vocational School	Low	Medium
Underground and Surface Service Facilities		
• Çamlıbel Electricity Distribution Inc. (ÇEDAS)	High	Low
• Aksa Natural Gas Distribution Inc.	High	Low
• Companies Offering Internet and Telephone Infrastructure Services	High	Low



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4.3 Disadvantaged/ Vulnerable Individuals or Groups

The vulnerable/disadvantaged individuals or groups that may be directly/indirectly affected by the Project are analyzed and identified as follows;

- Households with physically and / or mentally disabled family members (in line with the information received by the muhtars there are total of 504 people)
- People with chronic diseases,
- Elderly people over 70 years of age who live alone and in need of care (in line with the information received by the muhtars there are total of 64 people),
- Female-headed households,
- Households where the head of the household is a child,
- Households with low or no income, and
- Refugee households. (According to the information obtained from the municipality, there is no refugee households)

Among them refugees and child-headed households are in minority compared to other vulnerable/disadvantaged groups/individuals. Lack of transportation to events, language differences and disability (mental or physical) will cause difficulties to reach the disadvantaged / vulnerable groups/individuals in terms of participating in consultation activities, events. During the project implementation special mitigation measures will be in place to support the stakeholders to prevent their potential exclusion from the project implementation such as providing the transportation of these groups by private vehicles.

In addition, for the working stakeholders the timing of those events will be arranged in a way to ease their participation, or alternative solutions for those will be created.

The following additional support or resources will be made available for the vulnerable/disadvantaged groups/individuals identified within the scope of this project during the planning and implementation of the stakeholder engagement activities:

- Providing translation for the refugees who do not understand/speak Turkish,
- Providing written materials related to Project information in larger fonts and in Braille system, when/where needed
- Choosing accessible venues for the consultation events and/or providing transportation for the people in remote areas (for example in villages)
- Organizing small events or meetings for the vulnerable/disadvantaged people depending on their sensitivity, when/where needed (for example, a small meeting for deaf individuals accompanied by a sign language expert)
- Organizing the events/meetings or consultation processes with the vulnerable/disadvantaged groups in coordination with the relevant NGOs (if any) (for example, for physically disabled people, organizing the meeting/event with the help of Solidarity Association of Physically Disabled)
- The timing of the consultation events will be arranged in a way that the working stakeholders can participate. For those who cannot participated even though the timing is arranged, brochures, an active web page, social media, face-to-face individual meetings etc. could be organized.



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4.4 Summary of Project Stakeholder Needs

In the scope of the Project, the stakeholders have been identified, and consultations or surveys have been performed with them. The stakeholders identified in the region were informed about the location of the Project, its components and land requirements. Preliminary consultations conducted during the ESMP process have been aimed at informing residents (including vulnerable/disadvantaged individual/group), mukhtars regional public authorities and local organizations (including NGOs) about the Project and receiving their feedback and concerns about the potential impacts of the Project.

Within the scope of the consultation work carried out with both the affected, interested parties and the disadvantaged/vulnerable individuals/groups, the specific needs of the affected and interested parties were specifically questioned by key informant interviews. As a result of the surveys conducted with the mukhtars of 19 neighborhoods, it was concluded that almost every neighborhood included the physically and mentally disabled, female-headed households, and individuals over the age of 70, which could be defined as key characteristics. During the interviews carried out with the mukhtars, the existence of individuals whose mother tongue is a language other than Turkish and who do not speak Turkish was also questioned. The mukhtars have confirmed that there are no such households within the project area. However, during the project implementation, it will be ensured that necessary measures are immediately taken in case such stakeholders are identified such as providing a translator if needed..

In order to be informed about the project, a question was asked about the communication methods preferred by the mukhtars. Most of the mukhtars preferred phone calls, text messages and face-to-face meetings. Due to the ongoing sewerage network construction, asphalt road has been emphasized as a specific need. Apart from this, infrastructure and expectation on potential employment opportunities were stated as needs by the mukhtars.

In addition, during the site visits held between 16th and 17th September 2021, the following institutions were visited to understand the level of knowledge on the Project to receive their opinions and suggestions.

- Niksar District Governorship,
- Niksar Forestry Management Directorate,
- Niksar District Directorate of Agriculture and Forestry,
- Niksar Chamber of Commerce and Industry.

The project stakeholder needs and the consultations with the public authorities and NGOs are summarized in Table 3.2 and Table 3.3.



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5 STAKEHOLDER ENGAGEMENT PROGRAM

Upon completion of the ESMP and SEP, consultation meetings with stakeholders and local NGOs are required for Category B subprojects in accordance with WB OP 4.01 and SCP-II AF's ESMF.

Registration forms and full meeting minutes of those attending the consultations will be recorded, but not made publicly available as an appendix to the SEP. While the SEP is being announced, the relevant lines containing personal data will be blurred considering the Personal Data Protection Law.

All supporting documents for stakeholder activities (newspaper advertisements, participant list, full meeting minutes (as an annex), sample brochure) will be included in the SEP.

5.1 Purpose and Timing of Stakeholder Engagement Program

The main goals of the stakeholder engagement program are to inform, disclose and consult on various project documents and activities early on to establish a dialogue with project stakeholders from project planning phase through the implementation and operation phases. All environmental and social management documents prepared in anticipation and in expectation of the financing agreement from the WB will be disclosed and consulted on before the project appraisal.

The final decisions regarding the public meetings, locations and timing of the meetings have not been determined yet. Niksar Municipality will ensure that meaningful engagement, consultation and project information is disclosed to all stakeholders in consideration with some key guiding principles, including:

- Consultations will be widely publicized, particularly among project-affected stakeholders/communities, preferably one week before any meeting or commitment.
- A non-technical briefing will be available prior to any event to ensure that people are informed of the assessment and results prior to scheduled meetings.
- The location and timing of meetings will be designed to maximize stakeholder engagement and availability.
- The information presented will be clear and non-technical and, where necessary, in all appropriate local languages.
- Participation will be facilitated to allow stakeholders to voice their views and concerns.
- Issues that arise will be addressed at meetings or at a later time.

While documenting the stakeholder engagement activities to be carried out within the scope of stakeholder engagement of the Project, it will be prepared to cover the following information:

- Date(s) and location(s) of consultation(s), and the related notification(s) (newspaper ads, screenshots of the social media announcements, etc.),
- Details on the attendees (in accordance with the Law on the Protection of Personal Data),
- Meeting Program/Schedule (and also information on what is presented by whom),
- Summary Meeting Minutes (Comments, Questions and Response by Presenters),



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- Review of Comments, agreed actions, issues and activities that require follow-up actions, including clarification on how stakeholders are informed about the decisions made.

In order to document the stakeholder engagement activities, a stakeholder engagement log such as given in Table 5.1, will be prepared and used.

Table 5.1 Sample Table for Stakeholder Engagement Log

Project Phase	Date and Location	Method used	Purpose of Activity	Target Stakeholders	Meeting Summary/ Key Issues Raised	Follow-up Actions	Information Shared/Documents Disclosed and Consulted



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Table 5.2. Stakeholder Engagement Program

ID	Target Group	Engagement Topics	Project Phase	Method of Engagement	Frequency
SEP 1	-All affected settlements and Interested parties -Local communities -Local government -Local business	First Information Disclosure <ul style="list-style-type: none"> Purpose, stages, general information about the Project and its environmental and social impacts Implementation of mitigation measures related to relevant social and environmental impacts <ul style="list-style-type: none"> Grievance Redress mechanism Monitoring objectives and activities to be performed Disclosure information (ESMP and SEP) via Municipality website for the review 	Pre-construction phase	Stakeholder Consultation Meeting Translator for those who don't speak Turkish Sign language use for the hearing impaired (if any)	Once after ESMP and SEP is approved by WB
SEP 2	-All affected settlements and Interested parties -Local communities -Local government -Local business	Information Disclosures <ul style="list-style-type: none"> Purpose, start date, duration, and nature of land preparation, construction and operations activities <ul style="list-style-type: none"> Grievance Redress mechanism Status and effectiveness of implementation of mitigation measures related to relevant social and environmental impacts Monitoring objectives and activities, and regular reporting back to stakeholders on monitoring results 	Land preparation and construction phase	Stakeholder Consultation Meeting Translator for those who don't speak Turkish Sign language use for the hearing impaired (if any)	Once before the land preparation and construction activities start
			Operation phase	Sign language use for the hearing impaired (if any)	Once before operation activities start
SEP 3	-Local businesses -All affected settlements and mukhtars	Employment and Procurement Strategies <ul style="list-style-type: none"> Recruitment of employees Training of staff Procurement of supplies and services 	Land preparation and construction phase	Stakeholder Consultation Meeting or depending on the requests of the stakeholder group	Once before the land preparation and construction activities start



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ID	Target Group	Engagement Topics	Project Phase	Method of Engagement	Frequency
				Translator for those who don't speak Turkish Sign language use for the hearing impaired (if any)	
SEP 4	NGOs	<p>Social progress, economic and social development and environmental protection</p> <p>Information and consultation on:</p> <ul style="list-style-type: none"> Mitigation measures against potential environmental and social risks Sustainability Social responsibility projects, implementation principles 	Land preparation and construction phase	<p>Focus group meetings (with NGOs' representatives and members)</p> <p>Municipality website</p>	As needed
SEP 5	-All affected settlements and mukhtars	<p>Traffic and Transportation Management</p> <ul style="list-style-type: none"> Road safety awareness, including safe crossing of the bypass and access roads Types, number and frequency of vehicles that will be used in construction phase Collaboration with local communities and responsible authorities to improve signage, visibility and overall safety of roads, particularly along stretches located near schools or other locations where children are present. Plan and timing of the construction activities on the roads 	Land preparation and construction phase	<p>Face to face meetings</p> <p>Depending on the requests of the stakeholder group</p>	As needed



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ID	Target Group	Engagement Topics	Project Phase	Method of Engagement	Frequency
		<ul style="list-style-type: none"> Collaborating with local communities on training about traffic and pedestrian safety (e.g. school education campaigns) Communication of traffic measures and Project road usage with mukhtars 			
SEP 6	-All affected settlements and mukhtars	<p>Management of environmental and social risks of the Project</p> <p>Information on:</p> <ul style="list-style-type: none"> Environmental monitoring program Environmental monitoring results Overall information about progress of the Project 	Land preparation and construction phase	Meetings with Mukhtars Brochures Announcements on Municipality Website	As needed
SEP 7	Vulnerable/Disadvantaged Groups	<p>Employment and any other interest of vulnerable/disadvantaged groups/individuals</p> <p>Information on:</p> <ul style="list-style-type: none"> Recruitment of disabled employees General information of the project, environmental and social impacts, risks, mitigation measures, monitoring activities of the project Special measures for the vulnerable/disadvantaged groups/individuals. 	Pre-construction phase	Focus group meetings (with disabled people and their representatives accompanied by relevant specialist depending on the disabled group)	Once before the construction activities start,
			Land preparation and construction phase		As needed



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5.2 Proposed Strategy for Information Disclosure

Stakeholder engagement is an ongoing process that begins before the development of this SEP and will continue throughout the lifetime of the Project. Niksar Municipality will be in active communication with identified stakeholders throughout the lifetime of the project. In particular, Niksar Municipality will seek feedback from stakeholders on the environmental and social performance of the project and the implementation of the identified mitigation measures and the Grievance Redress Mechanism. If there are significant changes in the project resulting in additional risks and impacts, especially where they will affect the stakeholders, Niksar Municipality will provide information on these risks and impacts and consult with the stakeholders on how to mitigate these risks and impacts.

For each of the targeted stakeholder group, different disclosure methods and means can be used in order to increase the disclosure level. Especially for the stakeholder consultation meetings, the meeting venue(s), time and date will be arranged, and that information will be announced to the public at least 14 days before the event making sure that all community members are informed about the event to be held. The project's strategy for information disclosure is presented in Table 5.3.



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Table 5.3. Proposed Information Disclosure Strategy

Project Stage	Topic Of Consultation	Methods Used	Timetable	Target Stakeholders	Responsibilities
Pre-Construction (Design Phase)	<ul style="list-style-type: none"> Project information - scope and rationale and E&S principles Coordination activities Land Acquisition Process Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting to public/community meetings Invitations to public/community meetings Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	During Design Phase	National And Local State Institutions and Organizations	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Land Acquisition Process Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases, Corporate Website Project Brochures Posters Surveys 	During Design Phase	Project-Affected Settlements (Local Communities)	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting to public/community meetings Invitations to public/community meetings Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	During Design Phase	Non-Governmental Organizations	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism Community Health and Safety 	<ul style="list-style-type: none"> Public meetings Public notices 	During Design Phase	Stakeholders including non-organized groups with particular areas of interest or that may be	



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Project Stage	Topic Of Consultation	Methods Used	Timetable	Target Stakeholders	Responsibilities
	<ul style="list-style-type: none"> Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Electronic publications via online/social media and press releases Corporate Website Information leaflets and brochures; audiovisual materials, posters, separate focus group meetings with vulnerable/disadvantaged individuals/groups, 		vulnerable/disadvantaged (i.e., elderly, people with disabilities, women, people whose lands will be expropriated second time etc.)	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
Land Preparation and Construction (Project Implementation Phase)	<ul style="list-style-type: none"> Project information-scope and rationale and E&S principles Coordination Activities Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	Monthly	National And Local State Institutions and Organizations	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases Corporate Website Project Brochures Posters Surveys 	Monthly	Project-Affected Settlements (Local Communities)	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant



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Project Stage	Topic Of Consultation	Methods Used	Timetable	Target Stakeholders	Responsibilities
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	Monthly	Non-Governmental Organizations	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Potential Labor influx stemming from construction works Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases Presentations Corporate Website Posters 	Monthly	Stakeholders including non-organized groups with particular areas of interest or that may be vulnerable/disadvantaged (i.e., elderly, people with disabilities, women, people whose lands will be expropriated second time etc.)	Niksar Municipality/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant

*It may vary depending on the method to be used.



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5.3 Proposed Strategy for Consultation

The methods of the proposed strategy for public consultations will vary depending on the topics of discussion and target stakeholders. Table 5.4 presents topics of consultation, mechanism used, timeline and timeframe, targeted stakeholders for each of the activities. The consultation activities will be recorded in “Consultation Forms” (see Annex C) and kept during the lifetime of the Project.

Due to COVID-19 restrictions, the Project will be able to adapt to different virtual communication and consultation methods, considering social distancing requirements. Therefore, Public Consultations and Stakeholder Engagement will be adopted in accordance with applicable local laws, policies and new social norms, as well as relevant WHO and WB Guidelines, to reduce virus transmission when restrictions on holding public meetings occur. In this context, the measures against the Covid-19 in “Guidance to Covid-19 Outbreak Management and Working” by Ministry of Health of Türkiye and “Interim Advice for IFC Clients on Safe Stakeholder Engagement in the Context of Covid-19” by IFC will be implemented unless otherwise is required/requested. The alternative communication tools and methods can be as follows:

1. Digital platforms, social media and messaging platforms,
2. Secure grievance portal and announcements through the Municipality website,
3. Online stakeholder engagement workshops by using live web streaming,
4. Multiple communication options such as closed captioning for video/conference calls.



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Table 5.4. Proposed Strategy for Consultation

Project Stage	Topic Of Consultation	Methods Used	Timetable:	Target Stakeholders	Responsibilities
Pre-Construction (Design Phase)	<ul style="list-style-type: none"> Project information - scope and rationale and E&S principles Coordination activities Land Acquisition Process Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Invitations to public/community meetings Mobile Technology such as Phone Calls, SMS, etc. Brochure, poster, announcements/notifications, etc. 	During Design Phase	National And Local State Institutions and Organizations	Niksar Municipality/PIU E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases Brochure, poster, announcements/notifications, etc. 	During Design Phase	Project-Affected Settlements (Local Communities)	Niksar Municipality/PIU E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Invitations to public/community meetings Mobile Technology such as Phone Calls, SMS, etc. Brochure, poster, announcements/notifications, etc. 	During Design Phase	Non-Governmental Organizations	Niksar Municipality/PIU E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases Information leaflets and brochures; audiovisual 	During Design Phase	Stakeholders including non-organized groups with particular areas of interest or that may be vulnerable (i.e., elderly, people with disabilities, women, people	Niksar Municipality/PIU E&S Consultant Supervision Consultant



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Project Stage	Topic Of Consultation	Methods Used	Timetable:	Target Stakeholders	Responsibilities
		materials, separate focus group meetings with vulnerable/disadvantaged groups/individuals,		whose lands will be expropriated second time etc.)	
Land Preparation and Construction (Project Implementation Phase)	<ul style="list-style-type: none"> Project information - scope and rationale and E&S principles Coordination Activities Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, etc. Brochure, poster, announcements/notifications, etc. 	Monthly	National And Local State Institutions and Organizations	Niksar Municipality/PIU E&S Consultant Supervision Consultant Contractor
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Public meetings Public notices Electronic publications via online/social media and press releases Brochure, poster, announcements/notifications, etc. 	Monthly	Project-Affected Settlements (Local Communities)	Niksar Municipality/PIU E&S Consultant Supervision Consultant Contractor
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, etc. Brochure, poster, announcements/notifications, etc. 	Monthly	Non-Governmental Organizations	Niksar Municipality/PIU E&S Consultant Supervision Consultant Contractor
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Potential Labor influx stemming from construction works Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Stakeholder Consultation Meetings Public notices Electronic publications via online/social media and press releases Brochure, poster, announcements/notifications, etc. 	Monthly	Stakeholders including non-organized groups with particular areas of interest or that may be vulnerable/disadvantaged (i.e., elderly, people with disabilities, women, people whose lands will be expropriated second time etc.)	Niksar Municipality/PIU E&S Consultant Supervision Consultant Contractor



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5.4 Proposed Strategy to Incorporate the View of Vulnerable/Disadvantaged Groups

The PIU will take specific measures to ensure that disadvantaged and vulnerable individuals/groups have equal opportunities to access information, provide feedback or raise grievances. The deployment of the public communication, social specialist will help to ensure proactive outreach to all population groups.

Some of the strategies to be adopted to effectively interact and communicate with vulnerable/disadvantaged individuals/ groups during the project implementation will be as follows:

- Conduct targeted consultations with disadvantaged/vulnerable groups to understand concerns/needs regarding access to information, facilities and services supported by the project and other challenges they face in their homes, workplaces and communities,
- Identify the leaders and organizations of vulnerable/disadvantaged groups/individuals to reach these groups,
- Maintain a database of marginalized groups through existing industry associations, e.g. disability organizations,
- Engage community leaders, Community Governmental Organizations (CGOs) and NGOs working with vulnerable/disadvantaged groups/individuals,
- Organize face-to-face focus group discussions with these populations, as and when appropriate.
- The awareness-raising and stakeholder engagement with vulnerable/disadvantaged individuals/groups will take into account their particular sensitivities, concerns, and cultural sensitivities, to ensure their full understanding of project activities and benefits.

5.5 Timelines

The Project is planned to be implemented in the period from January 2022 till July 2025, including selection of Technical Assistant (TA) Consultant, design review, tendering, construction and 12 months defects liability period (DLP) as shown in Table 5.5.

Detailed design of the contract is available and approved by EU and Ministry of Environment, Urbanization and Climate Change under IPA-II Programme. Design shall be reviewed by TA Consultant and tender documents will have to be prepared by TA Consultant with the support of Niksar Municipality and İLBANK. This is scheduled to take place in 2022 and first two months of 2023. Construction of the components is scheduled to last for 16 months.¹⁴

¹⁴ Niksar (Tokat) Centrum Drinking Water Network Project, Project Identification Report, PRO-SEDES JV, 2021.



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5.6 Review of Comments

The comments gathered through all means of stakeholder engagement activities, such as the website, grievance redress mechanism, the public and/or individual meetings will be subject to an evaluation and review by the relevant responsible staff (e.g. Community Liaison Officer, Public Relation Assistant, etc.) to be assigned by the PIU.

The contractor and Niksar Municipality officials will be in regular contact. When necessary, a face-to-face meeting will be held, and the contractor and Niksar Municipality will meet periodically (monthly).

The comments will be evaluated and reviewed by both within the PIU and the relevant responsible staff of the contractor(s) depending on its content.

The comment/request will be evaluated and reviewed regarding technical and financial feasibility, scope and compatibility with the WB environmental and social standards and national legislation. If the request or comment cannot be met by the suggested method, alternative solutions will be sought (see Chapter 7 for more details). As a result of the evaluations, a decision will be made, and the final decision will be communicated to the stakeholder(s) who has given the comment or request with the timeline of the actions regarding the comment/request, together with the justifications, if it could not be met within a reasonable time interval. If the comment is not anonymous, the final decision will be communicated to the stakeholder(s) through the communication channel(s), which is preferred by the stakeholder(s). Moreover, a Grievance Closure Form (see Annex-B) will be filled out and signed by the stakeholder(s).

5.7 Future Phases of Project

Stakeholders will be kept informed as the project develops, including reporting on project environmental and social performance and implementation of the stakeholder engagement plan and grievance redress mechanism.

During the construction phase, voice announcements will be made by Niksar Municipality and/or Contractors two (2) days in advance before road restrictions, water cuts and other infrastructure service limitations are experienced. Environmental and social performance indicators will be shared with stakeholders on a monthly basis via the website of Niksar Municipality and social media (e.g. Facebook, Instagram, Twitter, radio news).

Important stages of the project, such as the start and completion of the construction activities, changes in the project design and commissioning, will be communicated to the stakeholders as much as possible through local media channels.

All stakeholder consultation meetings to be held within the scope of the project will be notified to the local people, mukhtars, public institutions and organizations and non-governmental organizations at least 14 days in advance.



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The participant registration forms and full meeting minutes, information will be kept in the records but will not be made publicly available in the annex of the SEP without blurring the respective lines containing personal information in compliance to the Personal Data Protection Law No. 6698



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6 RESOURCES AND RESPONSIBILITIES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES

6.1 Resources and Budget

Niksar Municipality holds ultimate responsibility for the environmental and social performance of the overall Project, including the performance of its contractors and any other contractors. A Project Implementation Unit (PIU) will be established to carry out operational and administrative tasks. The PIU will consist of at least 6 people, the head of the PIU, two financial experts, one environmental expert, one social expert and one OHS expert. The PIU staff will be the municipality's own staff.

The PIU will be primarily responsible for coordinating stakeholder engagement activities with the Contractors as outlined in this Plan. The collection of grievances, questions and feedback will be the direct responsibility of the PIU and the Community Liaison Officer.

The financial resources to be provided by Niksar Municipality are given below:

- A project-specific area on the municipality's official website,
- An electronic database for grievance records,
- Stakeholder engagement record,
- Printed documents (manuals, brochures, posters, etc.) to be used in accordance with SEP requirements.

The contact information of the responsible personnel:

Danişment Hüseyin Şahin (Head of PIU)

- Phone Number: +90 544 261 41 80
- Address: Niksar Municipality
- E-mail Address: vakainuvist@gmail.com

Adequate budget will be allocated for communication with stakeholders and grievance resolution mechanism. The budget is included in the project budget.

6.2 Management Functions and Responsibilities

The Niksar Municipality/PIU will be the main responsible party for the coordination, implementation and monitoring and reporting of the implementation of the SEP and coordination with the Contractors. Detailed roles and responsibilities for the stakeholder engagement of the Project are given in Table 6.1. Organizational chart of Niksar Municipality provided in Figure 6.1



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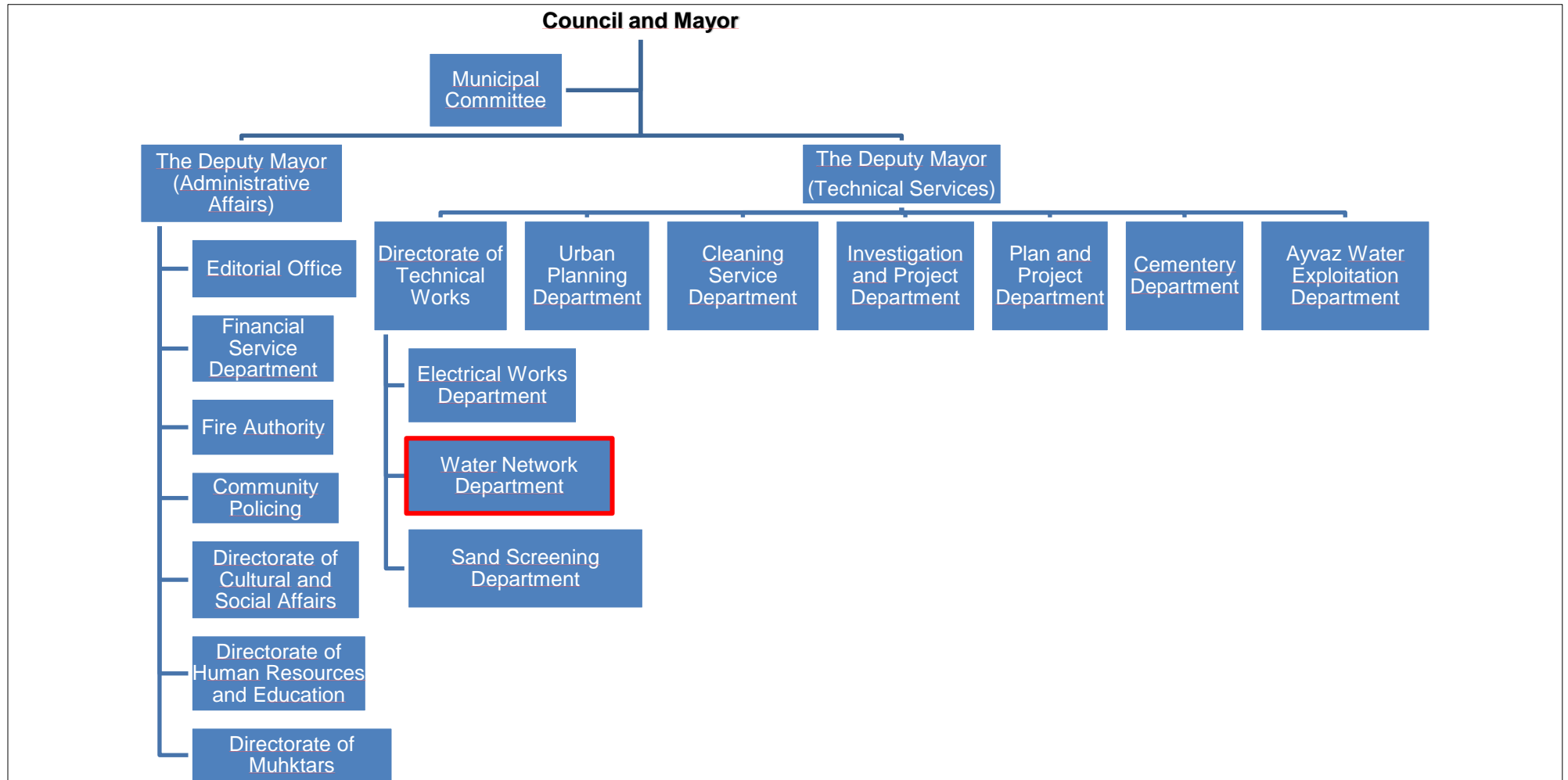


Figure 6.1 Organizational Chart of Niksar Municipality



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Table 6.1. Roles and Responsibilities for Stakeholder Engagement Framework

Institution		Roles and Responsibilities
PIU	Project Manager	<ul style="list-style-type: none"> ➤ Incorporates all stakeholder engagement activities into overall environmental and social management systems; develops an internal system for communicating the progress and results of stakeholder engagement to senior management and staff members, ➤ Expedites, monitors, follows up and coordinates with the relevant parties and social team for proper implementation of processes related to grievance redress mechanism and stakeholder engagement issues, ➤ Coordinates with parties for proper implementation of processes related to grievance redress mechanism and stakeholder engagement issues. ➤ Informs ILBANK via Environmental and Social Monitoring Reports (ESMRs) quarterly, which will be submitted by contractors on a monthly basis.
	Social Specialist	<ul style="list-style-type: none"> ➤ Ensures stakeholder engagement is understood by all Municipality staff members, contractors and consultants through trainings, ➤ Produces all work in accordance with project procedures and contract terms as well as quality, safety, budget and schedule requirements, ➤ Ensures the successful delivery of all defined documentation associated with the stakeholder engagement, ➤ Manages Stakeholder Consultation Meetings and other disclosure activities related to public disclosure of information, ➤ Follows up the disclosure activities carried out within the scope of the SEP, ➤ Coordinates interface and reporting to/from WB on the implementation of SEP with ILBANK, ➤ Meets with ILBANK/WB's responsible teams and responds to queries as necessary, ➤ Allows the contractor to inform the public about construction activities and other Project related issues, ➤ Implements processes related to grievance redress mechanism and stakeholder engagement including record keeping, reporting, etc. ➤ Manages necessary reporting to complainants and PIU, ➤ Ensures the implementation of necessary mitigation measures/actions for the implementation of the SEP, ➤ Takes actions to resolve Project-related complaints in coordination with other Project units. ➤ Annual review of SEP and its' update (if/when necessary), based on project improvements and unexpected public response ➤ Takes proper actions according to the information submitted from Niksar Municipality PIU.
Niksar Municipality	Community Liaison Officer (Beyaz Masa)	<ul style="list-style-type: none"> ➤ Records the complaints, requests and suggestions about the project and forwarding them to the PIU, ➤ Follows up and monitor project related complaints, ➤ Gives feedback to the complainant about the solution of the grievances received from PIU
Contractor	E&S Specialist(s)	<ul style="list-style-type: none"> ➤ Implements and develops Contractor's social policy, ➤ Provides necessary resources for proper remedial actions, ➤ Follows up of the complaints and informs Niksar Municipality PIU about the solution process, ➤ Consults with the Project affected communities about grievance redress mechanism, entitlements, construction works and schedule, community safety, compensation of economic losses as needed,



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Institution		Roles and Responsibilities
		<ul style="list-style-type: none"> ➤ Keeps records of complaints and participation activities, when necessary and forward them to CLO and Social Expert of PIU, ➤ Reports grievances and participation activities to Niksar Municipality/PIU, ➤ Submits Monthly Environmental and Social Monitoring Reports (ESMRs) to the Project Owner (Community Liaison Officer related parts).
WB and ILBANK	WB	<ul style="list-style-type: none"> ➤ Audits the Project Owner's performance regarding compliance with the provisions specified in the SEP managed during the construction and operation phases, ➤ Control whether the necessary trainings are given to the personnel who will work during the construction phase, ➤ Controls project activities and progress and performs site audits if necessary.
	ILBANK	<ul style="list-style-type: none"> ➤ Informed about the works carried out with the monitoring reports prepared by the Project Owner. ➤ Inform the World Bank with environmental and social monitoring reports in 6-month periods ➤ Reviewing the documents related to the environmental and social assessment of the project, provide comments to consultants, and giving official approval to these documents and procedures in accordance with the WB safeguards requirements, ➤ Performing an overall quality assurance function that the EA documents prepared meet WB requirements.
E&S Consultant	Stakeholder Engagement Specialist	<ul style="list-style-type: none"> ➤ Preparing the Environmental and Social Assessment Study Reports, i.e. ESMP and SEP, for the approval of ILBANK and WB, ➤ Taking a part in organizing the ESMP introduction meeting to be held for the public and NGOs as part of the project, ➤ Finalizing the reports as per the concerns/opinions of the stakeholders.
Supervision Consultant	Stakeholder Engagement Specialist	<ul style="list-style-type: none"> ➤ Reviews the SEP document to redefine the stakeholders directly or indirectly affected and/or interested in the Project and to follow up the implementation of the methods, instruments, timing and participation levels identified in the SEP, ➤ Interviews Municipality PIU and others involved in the stakeholder engagement process to review progress and identify critical issues, ➤ Consults with affected households and community leaders through short surveys to identify their feedback on stakeholder engagement performance of the Project. ➤ Interacts with various stakeholders to get their views on SEP implementation, ➤ Review grievance records to identify significant non-compliances or recurring issues with stakeholder engagement and other Project activities and to reveal actions, ➤ Meets with WB safeguards and audit teams and responds to queries as necessary, ➤ Monitors and reports on progress made in relation to the commitments defined in SEP.

Communication and information throughout the construction and operation phases of the Project will be recorded through a sample for stakeholder engagement log given in Table 5.1.



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7 GRIEVANCE REDRESS MECHANISM

Managing, avoiding, minimizing and effective handling of grievances is an integral part of a sound stakeholder engagement strategy. Experience indicates that significant number of grievances arise from misunderstandings and that such grievances can be avoided or reduced through proactive and consistent engagement with communities. Engagement also helps anticipate and review community concerns to prevent them from escalating to grievances. For this reason, a project specific Grievance Redress Mechanism (GRM) as per WB will be implemented by Niksar Municipality/PIU throughout the lifetime of the Project including pre-construction, construction, and operation phases. A project specific GRM is useful for:

- Addressing community and individual concerns and complaints before they escalate beyond control,
- Reducing developers/project executing agencies exposure to litigation and related risks and costs,
- Identify and implement appropriate and mutually acceptable actions to address complaints,
- Ensure that complainants are satisfied with outcomes of the corrective actions and
- Avoid the tendency to resort to judicial proceedings.

Grievances are useful indicators of a Project's environmental and social performance. High number of grievances may point out a need to adjust work practices or procedures to mitigate adverse effect or conflicts with the stakeholders.

A summary of implementation of the grievance redress mechanism will be made available to the public on a regular basis (at least quarterly).

The general flow chart of the grievance procedure is in Figure 7.1, the detailed flow chart is given in Figure 7.2 and Figure 7.3 as project-related and worker complaints, respectively.

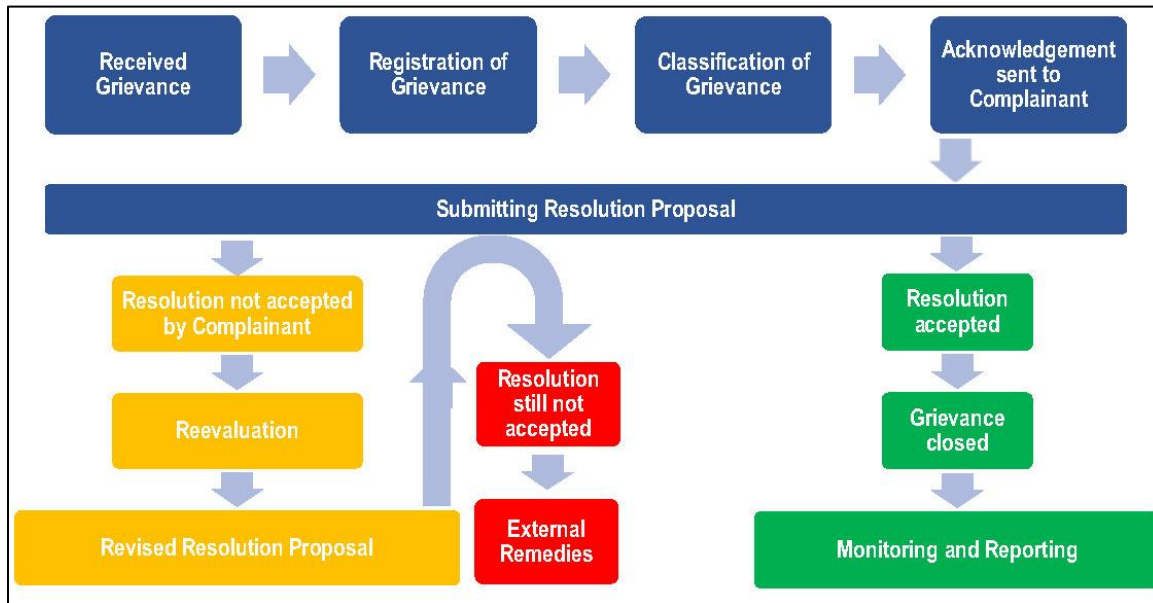


Figure 7.1 General Grievance Procedure Flowchart



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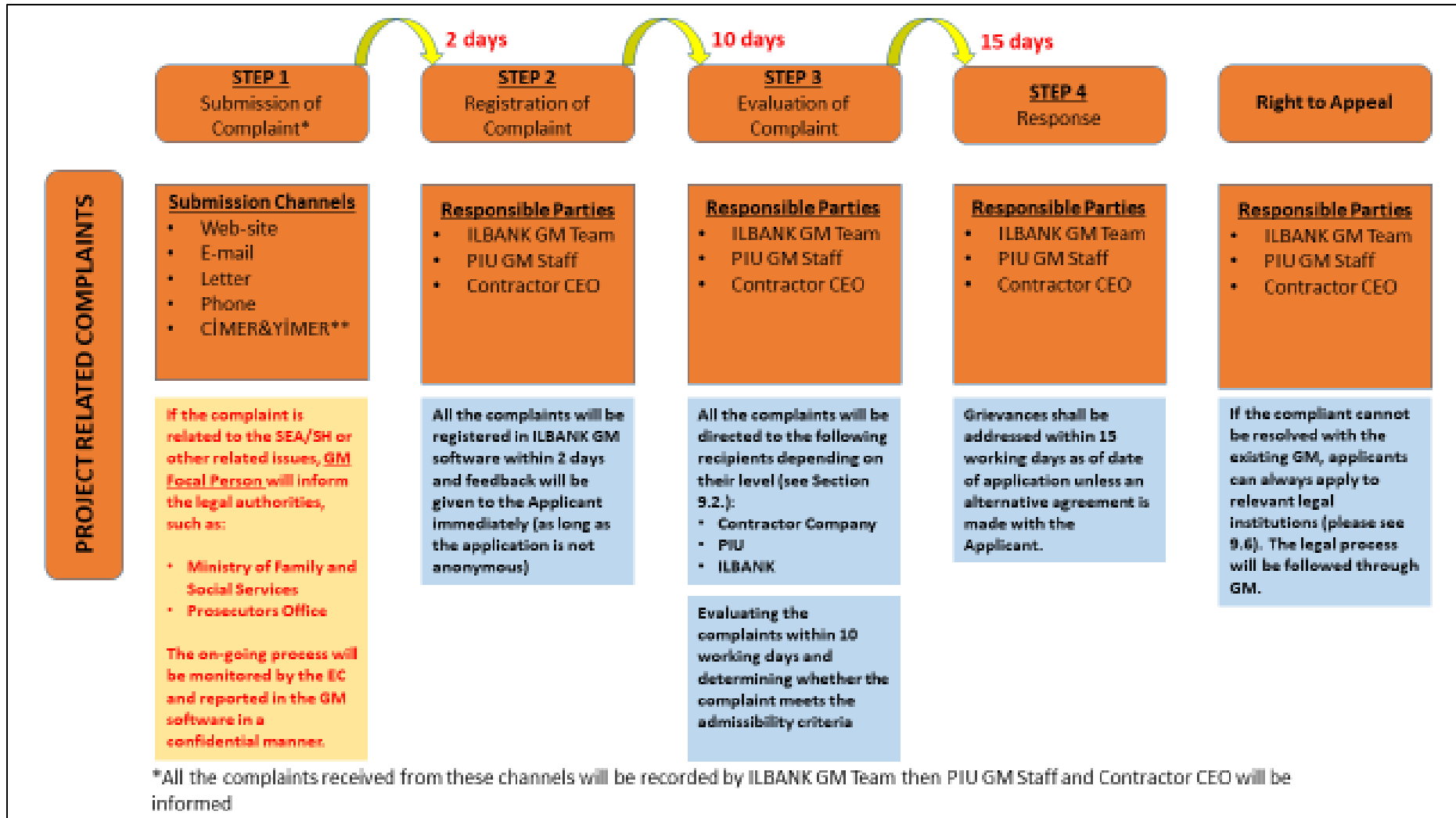


Figure 7.2 Grievance Redress Mechanism Flowchart of Project Related Complaints



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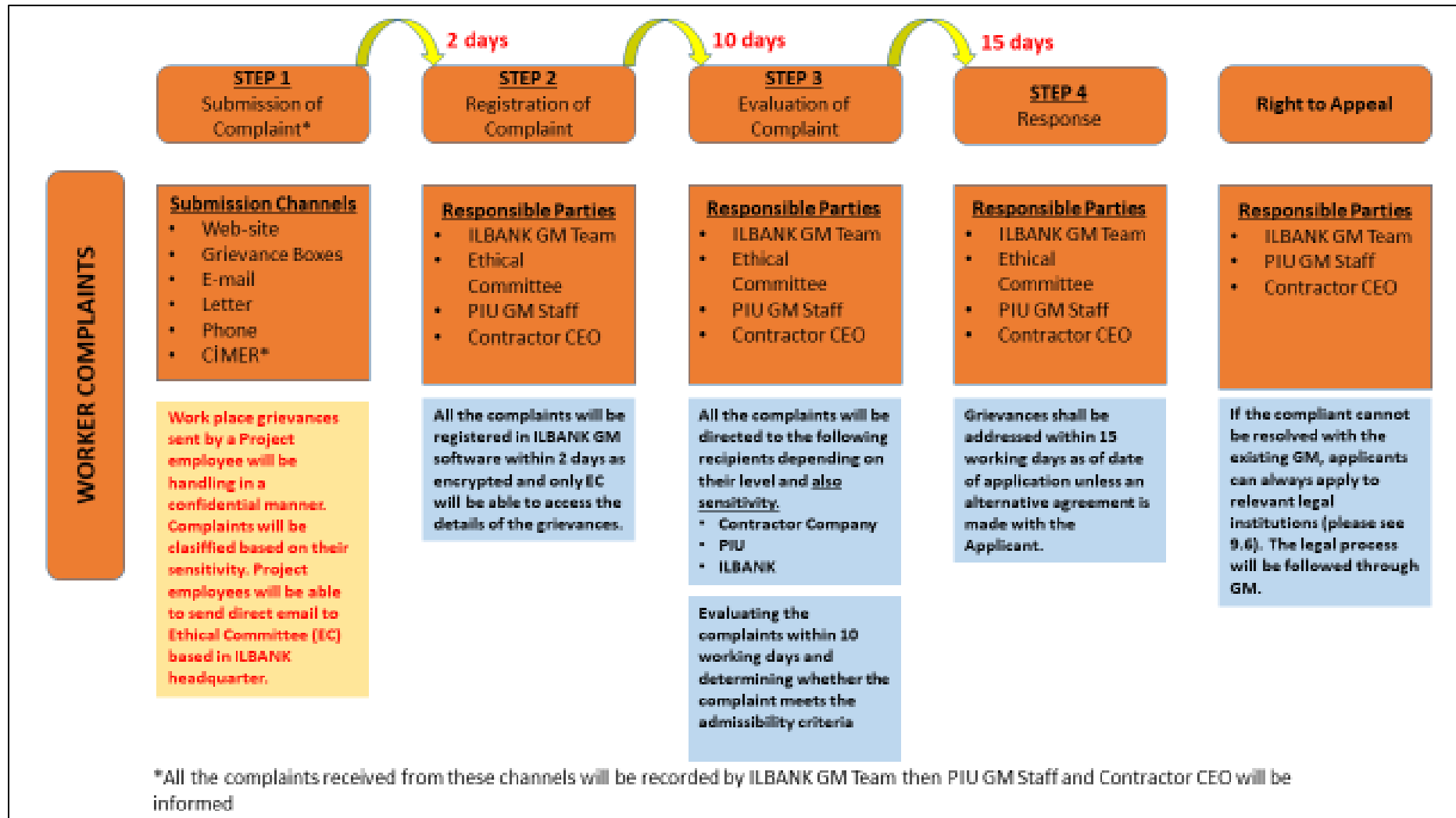


Figure 7.3 Grievance Redress Mechanism Flowchart of Worker Complaints



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7.1 Description of the Existing Grievance Redress Mechanism

A system called White Desk “Beyaz Masa” has been adopted by all municipalities in Türkiye in order to receive the requests and complaints of citizens and to provide possible solutions within the municipal structure for reported concerns.

Although the Beyaz Masa system is not considered a GRM, it is considered as a general grievance system that municipalities adopt within their own bodies. The Community Liaison Officer is appointed for Beyaz Masa as stated in Table 6.1, s/he assigned for this Project. On the “Communication” webpage of Niksar Municipality’s website, contact telephone numbers, e-mail and physical addresses of the Niksar Municipality are available (see Figure 7.4).

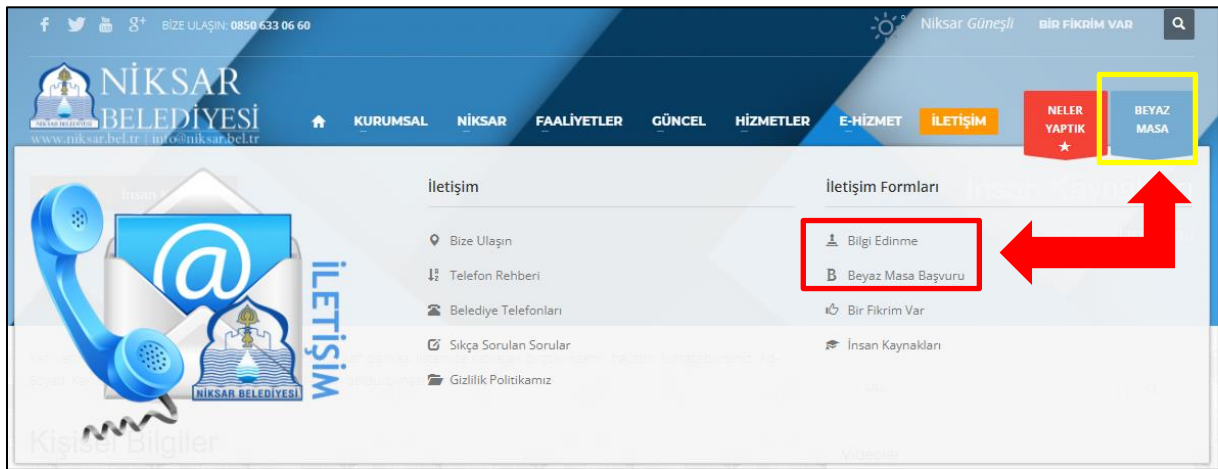


Figure 7.4 Screenshot of Niksar Municipality Official Web Page

Name, surname, identity number, e-mail address, telephone and address information are entered in the Beyaz Masa grievance application. Notification that the application has been received is made via e-mail to the complainant. At the same time, grievances can be followed up on the official website of the Niksar Municipality with the grievance number specified in the e-mail.

There is also a link where electronic information can be obtained on the official web page of Niksar Municipality. Apart from the grievance registration form, the applicant must enter his/her name, surname, TR Identity Number, telephone number, e-mail address and address. After the requested information is written as a message, it is evaluated by the Municipality. As a result of the evaluation, non-confidential information that can be shared is sent via e-mail to the applicant. Screenshots of e-information and White Desk complaint forms are given in the Figure 7.5.



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The image shows two side-by-side screenshots of web forms. The left form is titled 'ŞİKAYET TAKİP' and the right form is 'E-Bilgi Edinme Formu'. Both forms have a similar layout with fields for 'TAKİP NUMARASI*', 'TC KİMLİK NO*', 'ADINIZ - SOYADINIZ', 'TELEFON', 'E-POSTA', 'ADRESİNİZ', 'KONU', and 'MESAJ'. Each form also includes a 'Gönder!' button and a CAPTCHA verification section with the text 'Ben robot değilim'.

Figure 7.5 Screenshots of e-information and "Beyaz Masa" Grievance Registration Forms

"Beyaz Masa" applications are primarily evaluated by the municipality's editorial office. Grievances are directed to the relevant branch office. Afterwards, there is no feedback on whether the complaint has been resolved or not. In addition, it was stated that there is no database regarding applications and complaints, only written complaints records are kept in the current situation.

Therefore, within the scope of proposed project, arrangements will be made in terms of collection, recording and feedback of the grievances within the existing "Beyaz Masa" system, or a new Grievance Redress Mechanism will be established for the Project to meet the stakeholder engagement and information disclosure requirements.

In fact, the Information Application Form within the website will be arranged/revised according to content of the Grievance Form.

In addition, PIU team will be formed within the Municipality and the Project-related grievances, requests and suggestions will be forwarded to this team to be recorded, tracked and monitored, and to give feedback to the grievance holder.

7.2 Collection and Registration of the Grievance

Since the existing established system (Beyaz Masa) does not have a mechanism and registration system in line with international standards, a GRM is established for the Project.

7.2.1 GRM at Municipality Level

Grievances, requests, suggestions, and opinions will be recorded through the Community Liaison Officer (CLO) to be assigned by Niksar Municipality. The grievances collected regarding the Project will be recorded on the Grievance Registration Form provided in Annex A and then they will be registered in the Grievance Register (see Annex D). Grievance



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registration forms will be sent to the GRM Team member (either Social Expert of the PIU Team or E&S Specialist of Contractor on the same day (if possible, as soon as the complaint is received)). Within two (2) business days after the complaint is received, a notification will be sent to the complainant by CLO stating that the complaint has been received and evaluated. These forms will be available in hard copies at the municipal offices and on the municipality's website.

The PIU team will also have access to the grievance database to be created within the scope of the project and will be constantly updated by the PIU's Social Expert. The process will be followed through the Grievance Database. The complaint database will include complainant information, date of receipt of complaint/suggestion, date and method of feedback to complainant, status of complaint (open, under review, closed, rejected) and explanations of that current situation (i.e. why it was rejected, etc.), closing/rejection and feedback dates.

Niksar Municipality and PIU team will also establish a project GRM Team including the E&S Specialist(s) of contractors / sub-contractors / suppliers for the employees of the Project and representatives of relevant stakeholder group/individuals raising/submitting their grievance to ensure a fair and balanced decision. This GRM Team will be in place to cover the grievances related to labor conditions. Niksar Municipality and PIU team will assess the grievances and suggest solutions for employees of direct and contracted employees with the use of this internal GRM, which will be easily accessible for all Project workers.

The municipality official, who will manage the GRM Team, will be informed about the guide prepared by the WB on the prevention of sexual exploitation, abuse and harassment (SEA/SH) cases of projects financed by WB. Complaints of gender-based violence, exploitation and harassment can create a culture of silence due to negative reactions by the society. In order to prevent this, it is important that the stakeholders are able to anonymously submit complaints regarding these issues regarding the Project. In addition, authorities dealing with complaints will deal with such matters with confidentiality and an unbiased approach.

7.2.2 GRM at Contractor Level

Contractors will establish their own grievance redress mechanisms. The municipality will ensure that the contractor level GRM is operational. If the grievances submitted to the contractor's GRM can be resolved at contractor level, then the Contractor will be responsible for its resolution and record. However, if the grievance requires further assessment and resolution at different levels, the Contractor will also be responsible for informing relevant parties about the grievance. Grievances from contractors and subcontractors will be forwarded to CLO by E&S Specialist of Contractor(s) and recorded by the CLO using grievance registration forms. On the same day, it will be opened to the access of PIU together with the data entry to the Grievance Database. Niksar Municipality and PIU team will assess the grievances and suggest solutions for employees of direct and contracted employees.

7.2.3 GRM at ILBANK Level

- Apart from the GRMs at municipality and contractor level, all internal and external stakeholders and affected groups, who are not satisfied with the solutions offered by the Project's GRM or have requests for a higher-level explanation could apply the



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following means: ILBANK International Relations Department, GRM Team, through the following communication tools:

- Web site: <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararası>
- E-mail: bilgiuidb@ilbank.gov.tr and etikuidb@ilbank.gov.tr
- Phone number: +90 0312 508 79 79
- Fax number: +90 312 (TBD)
- Address for Official Letter/Petition: ILBANK Department of International Relations, GRM Team (letters must be marked as personal or confidential) - Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

When ILBANK received a complaint, GRM Team will register and evaluate the complaint. If the complaint is related with any of sub-projects, ILBANK will send the complaint to municipalities'/utilities' GRM since they will (there is a Project Implementation Unit for projects financed by ILBANK through IFI) have their own GRM. After this stage, ILBANK's role will be to follow the progress of the complaint within its GRM system. If the complaint is not resolved within the committed duration (fifteen (15) working days after the complaint is received and evaluated), ILBANK GRM Team will take over the issue.

Certain complaints warrant urgent action, and the regular GRM procedure may be inappropriate or too slow to prevent an issue from escalating. A separate fast-tracked GRM, including guidance on the circumstances under which it will be employed, can help ensure that high-priority complaints (grievances related to sexual exploitation and abuse, sexual harassment, vulnerable groups' complaints etc.) are dealt with in a timely manner. In the case of complaints alleging serious harm or risk of harm, and/or serious rights violations, the GRM's standard operating procedures will call for a fast-track response, whether by the GRM or by immediate referral to another office or organization and immediate notification to the complainant of that referral.

ILBANK's GRM procedure has been prepared in line with the World Bank's Environmental and Social Framework (ESF)¹⁵, specifically *Environmental and Social Standard 10 (ESS10): Stakeholder Engagement and Information Disclosure*.

The GRM Policy of ILBANK has been disclosed on their official webpage and is available to all stakeholders¹⁶

7.2.4 GRM at National Level

The existing GRMs in country at national level are provided below.

- **Presidency's Communication Center:** The Presidency's Communication Centre (CIMER) has been providing a centralized complaint system for Turkish citizens, legal persons and foreigners. CIMER will be available to project stakeholders as an

¹⁵ WB's ESSs

<https://www.worldbank.org/en/projects-operations/environmental-and-social-framework/brief/environmental-and-social-standards>

¹⁶ILBANK's GM Policy

https://www.ilbank.gov.tr/storage/uploads/pagefiles/ilbank_gm_policy_1646748212.pdf



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alternative and well-known channel for conveying their project-related grievances and feedback directly to state authorities.

- Web site: www.cimer.gov.tr
- Call Centre: 150
- Phone number: +90 312 525 55 55
- Fax number: +90 0312 473 64 94
- Address for Official Letter: Republic of Türkiye, Directorate of Communications Kızılırmak Mah. Mevlana Bulvarı No:144 Çankaya/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the community relations desks at governorates, ministries and district governorates.

➤ **Foreigners Communication Center:** The Foreigners Communication Center (YIMER) has been providing a centralized complaint system for foreigners. YIMER will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.

- Website: www.yimer.gov.tr
- Call Centre: 157
- Phone number: +90 312 5157 11 22
- Fax number: +90 0312 920 06 09
- Address for Official Letter: Republic of Türkiye General Directorate of Migration Management, Çamlıca Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the Republic of Türkiye General Directorate of Migration Management

7.2.5 Appeal Mechanism

Applicants, whose complaints could not be resolved through existing GRM or whose complaints contains sensitive issues can always apply to the relevant legal institutions. Such institutions can be summarized as follow:

- Civil Courts of First Instance,
- Administrative Court,
- Commercial Courts of First Instance
- Labor Courts, and
- Ombudsman (<https://ebasvuru.ombudsman.gov.tr/>)

Relevant legal process will be monitored through GRM.

For the cases relevant to sexual exploitation and abuse/sexual harassment (SEA/SH) and GBV (Gender Based Violation) at workplace or any potential child abuse in the project sites, the complaint will be directed by the GRM focal point (based in ILBANK headquarter) to relevant legal authorities/service providers such as Ministry of Family and Social Services and Prosecutors Office through considering confidentiality.



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7.3 Classification of Grievance

The feedbacks and grievances will be classified based on their severity, frequency and sensitivity. Categories of complaints, descriptions and the responsible parties are presented in Table 7.1.

Table 7.1. Classification of Complaint

Project Related Complaint		
Category	Description	Responsible Party
Level 1	When an answer can be provided immediately and/or CLO and PIU Team are already working on a resolution	<ul style="list-style-type: none"> • CLO • PIU Team
Level 2	One off grievance that will not affect the project schedule or will not affect the reputation of the Bank	<ul style="list-style-type: none"> • CLO • PIU Team
Level 3	Repeated, extensive and high-profile grievances that may jeopardize the Project or the reputation of the World Bank	<ul style="list-style-type: none"> • CLO • PIU Team • ILBANK Ethics Committee • External Expert (when necessary) appointed by World Bank.
Worker Complaints		
Category	Description	Responsible Party
Level 1	When an answer can be provided immediately and/or CLO and Municipal/Contractor Community Engagement Officers are already working on a resolution	<ul style="list-style-type: none"> • GRM Team • PIU Team
Level 2	Repeated, extensive and high-profile grievances that may jeopardize the Project or the reputation of the Bank	<ul style="list-style-type: none"> • GRM Team • PIU Team • Ethics Committee • External Expert (when required)

Source: ILBANK's Grievance Mechanism Procedure

7.4 Assessment of the Grievance

All grievances are reviewed to be classified whether they are genuine and related to project activities or not. Determining specific actions for the complaint and producing a solution starts with the PIU's notification of the complaint to the relevant units/departments/contractors and subcontractors. If the issues/disputes raised are not related to Project, guidance and feedback to the complainants will be provided to enable them to contact to relevant parties.

All grievances received through direct phone calls, e-mails and face-to-face meetings/communications are taken under registration, and PIU and GRM Teams get contact with the complainant within 10 working days following registration in order to explain the project response process and the resolution to grievance.

Investigations may include photographs and other evidence, witness statements, interviews with affected stakeholders and other parties, review of site registers, and other information gathering activities. The results of these investigations will be reviewed, and a resolution will be proposed within 10 working days. The development of the resolution may involve consultation with the person(s) involved.



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ILBANK examines and evaluates the complaints received from external stakeholders within 10 working days and determines whether the complaint meets the admissibility criteria (regarding technical and financial feasibility, scope and compatibility with the WB environmental and social standards and national legislation, and relevance with the Project scope) stated above by advising with the relevant personnel. Additional information and/or documentary evidence that justify the cause for the complaint may be requested from the complainant during the assessment process.

On the other hand, ILBANK staff complaints will be handled directly by Ethics Committee (EC), while complaints received from related project staff will be assessed by the ILBANK GRM Team. In case the complaint received from related project staff contains sensitive issues such as GBV, SEA/SH, etc., relevant complaint will be directed to EC ensuring the anonymity and confidentiality immediately. The duration of assessment of the worker/staff complaints is the same with the external complaints/feedbacks.

7.5 Resolution of the Grievance

The grievances, recommendations and requests will be evaluated within 15 working days after first notification to the complainant, which indicates that the grievance is received and being evaluated. During this period, an ongoing communication with the complainant is established, if necessary.

If the resolution is accepted by all project parties (complainants and Niksar Municipality), it is implemented, and the grievance is closed. If the resolution is not accepted, it will be reconsidered, and a revised resolution may be proposed. The affected person(s) may choose to pursue external remedies (e.g., through legal proceedings) at any time, including if an agreed resolution cannot be found. However, the Project is committed to fairly and collaboratively resolving grievances through the GRM wherever possible.

After the complaint is closed or eliminated, the complainant will be notified, and relevant records will be kept.

In case of the complaints that cannot be resolved due to the nature or timing of the required corrective action within 15 working days, ILBANK and the complainant may reach an agreement on extending the time to close the complaint. Relevant agreement will be documented and registered in the GRM system with the consent of the applicant.

Complaints are closed within 30 days from day of application unless an alternative agreement is made with the Complainant. If grievances are not resolved within 30 days, mitigating circumstances are documented and reported.

After the complaint is resolved and the result is communicated to the complainant, CLO to be appointed takes the necessary signatures and closes the complaint. Information on the status of the complaint and how the complaint was resolved is recorded in the Grievance Database. The purpose of recording more information in the complaints database is to provide the necessary reference for similar complaints that may arise in the future.



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If the complaint is made anonymously, a summary of the complaint and resolution will be posted on notice boards in common areas within the facility and announced through training and meetings.

For the grievances made through ILBANK GRM, ILBANK and the complainant will agree that the complaint is closed and the complainant is informed that the complaint has been closed after the necessary actions are taken. If an agreement cannot be reached on the closure of the complaint, the complainant will be informed that he/she can apply other external remedies. After the notification of this process, the complaint is closed.

7.6 World Bank Grievance Redress Mechanism

Communities and individuals who believe that they are adversely affected by a World Bank supported project may submit complaints to existing project-level grievance redress mechanisms or the Bank's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns.

Project affected communities and individuals may submit their complaint to the Bank's independent Inspection Panel, which determines whether harm occurred, or could occur, as a result of Bank non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns have been brought directly to the World Bank's attention, and Bank Management has been given an opportunity to respond. For information on how to submit complaints to the Bank's corporate Grievance Redress Service (GRS), please visit: <http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service>. For information on how to submit complaints to the World Bank Inspection Panel, please visit www.inspectionpanel.org.



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8 MONITORING AND REPORTING

Niksar Municipality will monitor the Project throughout its lifetime considering the stakeholder engagement process. The approved SEP will be reviewed annually and updated if required according to the project improvements and the unexpected public concerns.

The grievance redress mechanism established for the municipality will be used effectively and the statistical summary of its outputs will be reported to the ILBANK together with all the requests received, resolved and unresolved, Grievance Register, Grievance Monitoring Table and Environmental and Social Monitoring Reports (ESMRs) on a monthly basis.



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Table 8.1 proposes a comprehensive set of indicators related to SEP performance that will be documented in environmental and social performance monitoring reports. Moreover, the monitoring of the grievances will be performed by means of Grievance Monitoring Table presented in Annex-D.



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Table 8.1. Key Performance Indicators (KPIs) for Evaluation of SEP Performance

Project Phase	Key Performance Indicators	Type of Stakeholders and Relevant Engagement Activities	Method of Verification	Assessment Frequency	Responsible Party	Monitoring Parameter
Pre-construction	Establishment of the PIU in Niksar Municipality	<ul style="list-style-type: none"> ILBANK, WB and Local Government Institutions: <ul style="list-style-type: none"> Official Letter /e-mail Local Community: <ul style="list-style-type: none"> Stakeholder Consultation Meeting (SCM) 	Assignment letters	Monthly	E&S Consultant Supervision Consultant Niksar Municipality	Date of establishment of the PIU after the contract is signed
	Organizing stakeholder engagement activities to disseminate information about the project, its E&S documents (ESMP, SEP, GRM, etc.)	<ul style="list-style-type: none"> Local Community and NGOs: <ul style="list-style-type: none"> SCMs Municipal website Local Government Institutions: <ul style="list-style-type: none"> Official Letters, e-mail 	Supporting documents of the consultation meetings (notification documentation, attendance sheets, photographs, minutes of meeting, presentation, etc.)	Monthly	E&S Consultant Supervision Consultant Niksar Municipality	Number of consultation activities carried out Number of stakeholders reached out
	Establishing a project specific Grievance Redress Mechanism, and/or making adjustments to the existing Grievance System (White Desk) specific to the Project	<ul style="list-style-type: none"> Local Community and NGOs: <ul style="list-style-type: none"> SCM Municipal website Local Government Institutions: <ul style="list-style-type: none"> Official Letters, e-mail 	Grievance Registry Database	Monthly	E&S Consultant Supervision Consultant Niksar Municipality Contractor	Number of grievances received Disaggregated data on the number of grievances received (male, female, stakeholder groups, categories of grievances, subject of the grievances, etc.) Number of grievances closed, pending, not related to the Project Average Grievance Closeout Time



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Project Phase	Key Performance Indicators	Type of Stakeholders and Relevant Engagement Activities	Method of Verification	Assessment Frequency	Responsible Party	Monitoring Parameter
Land Preparation, Construction and Operation	Maintain and ensure the effective implementation of the project's GRM	<ul style="list-style-type: none"> ▪ Local Community and NGOs: <ul style="list-style-type: none"> ✚ SCM ✚ Website, social media accounts of the Municipality ▪ Local Government Institutions: <ul style="list-style-type: none"> ✚ Official Letters, e-mail 	Grievance Registry Database	Monthly	<ul style="list-style-type: none"> E&S Consultant Supervision Consultant Niksar Municipality Contractor 	<p>Number of grievances received</p> <p>Disaggregated data on the number of grievances received (male, female, stakeholder groups, categories of grievances, subject of the grievances, etc.</p> <p>Number of grievances closed, pending, not related to the Project</p> <p>Average Grievance Closeout Time</p>
	Raising awareness and conducting informative events	<ul style="list-style-type: none"> ▪ Website of the municipality ▪ Social media accounts of the municipality ▪ Visual and Audio Announcements ▪ Official Letters, e-mail 	Supporting documents of the consultation meetings (minutes of meetings, photographs, brochures, leaflets, attendance sheets, etc.)	Monthly	<ul style="list-style-type: none"> E&S Consultant Supervision Consultant Niksar Municipality 	Number of awareness raising activities



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8.1 Involvement of Stakeholders in Monitoring Activities

The PIU and GM Team will organize monthly and quarterly meetings to collect, register and address the grievances received. Ad-hoc meetings can be called to address any immediate responses and actions.

The implementation and effectiveness of the GRM will be monitored by the Supervision Consultant that will be selected via tender process to be launched by Niksar Municipality and approved by ILBANK. The M&E Expert will be supervising the PIU Team and the M&E Expert will be responsible to monitor and evaluate the effectiveness of the mechanism whether the system is implemented in line with the principles set out in this SEP.

The PIU team members will be reporting and meeting monthly with the M&E Expert concerning problems encountered during handling of the complaints. The mechanism will be revised 3 months after the initial set-up through consultation with the ILBANK, PIU and GM Team and also complainants whose applications have been closed or still on-going.

When ILBANK detects any problems in the implementation of the ESMP and SEP, ILBANK will inform the PIU Team and agree on the steps to be taken to resolve these problems.

8.2 Reporting Back to Stakeholder Groups

PIU Team will register and report the feedback received from communities, local authorities, landowners, other companies, NGOs, media, academic institutions and other interest groups on a systematic basis through an effective consultation and grievance redress mechanism which is developed and will be used by contractors/subcontractors of the Project throughout its lifetime to ILBANK. Monitoring of the grievances received will be performed by means of grievance register (see Annex D).

The PIU Team will provide a statistical and qualitative analysis of feedback and complaints as well as their outcomes on a monthly basis to the Supervision Consultant who will review it and disseminate it to the Ethics Committee, Head of Department of International Relations and the Deputy General Director of ILBANK Department of International Relation. In addition, the relevant complaints and their actual status will be reported in the monitoring reports (e.g. ESMRs) prepared in accordance with the agreements made with International Financial Institutions (IFIs). The reports will only include information regarding the complaint as much as necessary, and any personal information on the individuals having used the GM will remain confidential and will never be shared in these reports.

A summary of the implementation of the stakeholder engagement activities will be provided to the public on a quarterly basis through the official website of the Niksar Municipality (<https://www.niksar.bel.tr/>) to show that the stakeholder engagement activities and processes are being implemented. The summary will be published after removing identifying information on individuals to protect their identities in accordance with the Law on the Protection of Personal Data.

If necessary, Niksar Municipality will work with a consultant in order to implement social and environmental activities. The Supervision Consultant will monitor and report to Niksar



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Municipality whether the environmental and social issues specified in the SEP and ESMP documents are implemented throughout the life of the Project.



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ANNEXES



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Annex A: Grievance Form



Niksar (Tokat) Centrum Drinking Water Network Project

(Group1 DB SCF-II AF)

GRIEVANCE FORM

Person Filling the Form:	Date:			
Interview Agenda:	Reference No: Niksar Municipality-0001			
1. INFORMATION ABOUT THE COMPLAINANT				
Name Surname:	How to receive the complaint			
Turkish ID Number:	Phone <input type="checkbox"/>			
Phone:	Face to face <input type="checkbox"/>			
Address:	Website/ E-Mail <input type="checkbox"/>			
E-Mail:	Other (Explain) <input type="checkbox"/>			
Stakeholder Type				
Public Institution <input type="checkbox"/>	Project Affected People <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Trade Association <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Workers' Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. DETAILED INFORMATION ON THE COMPLAINT				
Description of the Complaint:				
Resolution method requested by the complainant				

Registered Person Name
Surname/Signature

Complainant Name Surname/Signature



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Annex B: Grievance Closure Form



**Niksar (Tokat) Centrum
Drinking Water Network Project
(Group1 DB SCF-II AF)**

GRIEVANCE CLOSURE FORM

Reference No: Niksar Municipality-0001

1. DETERMINATION OF CORRECTIVE ACTION

1	
2	
3	
4	
5	
Responsible Departments	

2. CLOSE OUT THE COMPLAINT

This section will be filled and signed by the complainant in case the complaint stated in the "Complaint Registration Form" is resolved.

Date:

...../...../.....

**Name Surname /
Signature of the Person
Closing the Complaint**

**Name, Surname /
Signature of Complainant**



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Annex C: Consultation Form



**Niksar (Tokat) Centrum
Drinking Water Network Project
(Group1 DB SCF-II AF)**

CONSULTATION FORM

Person Filling the Form:	Date:			
Interview Agenda:	Reference No:			
1. INTERVIEW INFORMATION				
Name Surname:	Form of Communication			
Turkish ID Number:	Phone / Free line <input type="checkbox"/>			
Phone:	Face to face <input type="checkbox"/>			
Address:	Website / E-mail <input type="checkbox"/>			
E-Mail:	Other (Explain) <input type="checkbox"/>			
Stakeholder Type				
Public Institution <input type="checkbox"/>	Project Affected People <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Trade Association <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Workers' Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. INTERVIEW DETAILS				
Questions about the project:				
Project concerns/feedback:				
Responses to the views expressed above:				



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Annex D: Grievance Register

No	Complaint Register Number	How Complaint is Received (Grievance Form, Community Meeting, Telephone)	Level of Grievance (Municipality/Utility Level, Regional Ilbank Office, ILBANK HQ Level)	Date of Complaint Received	Location of Complaint Received	Name of Person Receiving Grievance	Land Parcel # (If complaint is related to land)	Complainant Information	Project Component Related to Complaint	Grievance Category (expropriation/land acquisition related, environmental issues, damages to structures etc.)	Complaint Summary	Grievance Status (open, closed or pending)	Action Taken	Supporting Documents for Grievance Closeout (bank receipt for compensation, grievance closure protocol)



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Annex F: Ministry of Culture and Tourism, Sivas Cultural Heritage Preservation Regional Board Decision

T.C.
KÜLTÜR VE TURİZM BAKANLIđI
SIVAS KÜLTÜR VARLIKLARINI KORUMA BÖLGE KURULU
KARAR

Toplantı Tarihi ve No : 04.05.2021-347
Karar Tarihi ve No : 04.05.2021-6809
Dosya No : 60.04.410

Toplantı Yeri
ONLINE

Tokat İli, Niksar İlçesi, İsmetpařa Mahallesi'nde, Niksar su temini ve atık su toplama sistemi ile ilgili LOT-2 iři kapsamında kanalizasyon gözergahlarının 3. Derece arkeolojik sit alanında kalması nedeniyle ak yapı çalıřması için gerekli izinlerin verilmesi istemini içeren Niksar Belediye Başkanlıđının 01.02.2021 tarih ve 410 sayılı yazısı, 25.02.2021 tarih ve 784 sayılı yazısı, ekleri, 09.03.2021 tarih ve 960 sayılı yazısı ve ekleri, akı yapı uygulamalarına yönelik ilgili Müze Müdürlüđü görüşünü içerir Tokat Valiliđi İl Kültür ve Turizm Müdürlüđü'nün 18.03.2021 tarih ve 1231907 sayılı yazısı, DSİ 7. Bölge Müdürlüđü'nün 29.03.2021 tarih ve 1118306 sayılı yazısı, Sivas Kültür Varlıklarını Koruma Bölge Kurulu Müdürlüđü uzmanlarının 06.04.2021 tarihli ve 700904 sayılı incelemeye raporu, okundu; dosyasındaki bilgi ve belgeler incelendi.

Yapılan görüşme sonucunda; Tokat İli, Niksar İlçesi, İsmetpařa Mahallesi'nde, Niksar su temini ve atık su toplama sistemi ile LOT-2 iři kapsamında ekli paftada işaretli kanalizasyon hattı üzerinde Kurulmanın 10.06.2020 tarih ve 6030 sayılı kararı ile uygun bulunan Geçiş Dönemi Koruma Esasları ve Kullanma Şartları gereğince, ilgili Müze Müdürlüđü'nce sondaj kazıları yapılarak sormusun Kurulumuza iletilemesinde sorular talebin deđerlendirilerek bilgilendirme karar verildi.



BAŐKAN
Dr. Öğr. Üyesi Yatırım KAMIŐ
(İmza)

BAŐKAN YARDIMCISI
Sengül GÖZÜKÖÇÜK AYDIN
(İmza)

ÜYE
Prof. Dr. Eddal ESER
(İmza)

ÜYE
Abdulmecid DEMİRKAYNAK
(İmza)

ÜYE
Büyüyenin EİL
(İmza)

ÜYE
Ferah Yılmaz GÜLSER
(İmza)

TEMSİLCİ ÜYE
Bahattin ÖZTÜRK
Niksar Belediyesi Tems.
(İmza)

TEMSİLCİ ÜYE
Anılcan KAYA
Tokat Müze Müdürü V.
(İmza)





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T.C.
KÜLTÜR VE TURİZM BAKANLIđI
SİVAS KÜLTÜR VARLIKLARINI KORUMA BÖLGE KURULU
KARAR

Toplantı Tarihi ve No : 15.12.2020-330
Karar Tarihi ve No : 15.12.2020-6551
Dosya No : 60.04.56-60.04.401

Toplantı Yeri
SİVAS

Tokat İli, Niksar İlçesi, Yusufpař ve Kılıçarslan Mahalleleri'nde onaylı revize koruma amaçlı imar planları 1. ve 3. Derece arkeolojik sit alanlarında Niksar su temini ve atık su toplama sistemi ile ilgili LOT-2 iđi kapsamında içme suyu ve kanalizasyon güzergahlarının kalması nedeniyle alt yapı çalışması için gerekli izinlerin verilmesi hususunu içeren Niksar Belediye Başkanlığı'nın 16.09.2020 tarih ve 2798 sayılı yazısı ile 19.11.2020 tarih ve 3596 sayılı yazısı ve ekleri, alt yapı uygulamalarına yönelik ilgili Müze Müdürlüğü görüşünü içerir Tokat Valiliđi İli Kültür ve Turizm Müdürlüğü'nün 10.11.2020 tarih ve 851821 sayılı yazısı, Sivas Kültür Varlıklarını Koruma Bölge Kurulu Müdürlüğü uzmanlarının 01.07.2020 tarihli ve 258705 sayılı inceleme raporu, talebin Kurulumuz arkeolog üyesinin katılım sağladığı toplantıda değerlendirilmesine ilişkin Kurulumuzun 25.11.2020 tarihli ve 6471 sayılı kararını okundu; dosyasındaki bilgi ve belgeler incelendi.

Yapılan görüşme sonunda; Tokat İli, Niksar İlçesi, Yusufpař ve Kılıçarslan Mahalleleri'nde onaylı koruma amaçlı imar planları 1. ve 3. Derece arkeolojik sit alanlarında Niksar su temini ve atık su toplama sistemi ile ilgili LOT-2 iđi kapsamında ekli planda işaretli mevcut yollar üzerinde içme suyu ve kanalizasyon çalışmaları yapılmasının uygun olduğuna, uygulamaların Kurulumuzun 30.07.2013 tarihli ve 1021 sayılı kararı ile uygun bulunan Revizyon Koruma Amaçlı İmar Planı hükümleri gereğince; 1.derece arkeolojik sit alanındaki kazı çalışmalarına iş makinesi kullanılmadan el yordamıyla, 3. Derece arkeolojik sit alanındaki çalışmaların ise lastik tekerlekli hafif tonajlı iş makinesi yardımıyla ilgili müze müdürlüğü uzmanları denetiminde yapılmasına, uygulama sonuçlarının sonra bilgi ve belgeler dahilinde Kurulumuza sunulmasına karar verildi.

BAŐKAN
Dr. Öğr. Üyesi Yalçın KAMIŐ
(İmza)

Koruma Bölge Kurulu Müdürü V.

BAŐKAN YARDIMCISI
Songül GÖZÜKÜÇÜK AYDIN
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ÜYE
Bünyamin ER
(İmza)

ÜYE
Öner Faruk ERCİYES
(İmza)

ÜYE
Ferah Yılmaz GÜLSER
(İmza)

TEMSİLCİ ÜYE
Bahattin ÖZTÜRK
Niksar Belediyesi Tems.
(İmza)

TEMSİLCİ ÜYE
Atılğan KAYA
Tokat Müze Müdürü V.
(İmza)



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Annex G: Mukhtar Survey

SCP II-AF / Group 1



Sosyal Etki Deđerlendirme Çalıřması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ (SCP II-AF GROUP 1) SOSYO-EKONOMİK DÜZEY ARAřTIRMASI TOPLULUK DÜZEYİ ANKETİ			
PROJE ADI:			
İL:	İLÇE:	KÖY-MAHALLE:	ANKET NO:

MGS Proje Müřavirlik Mühendislik Tic. Ltd. řti., *Sürdürülebilir Şehirler Projesi (SCP II-AF GROUP 1)* kapsamında Proje'nin olası olumlu ve olumsuz sosyal etkilerini tespit etmek amacı ile etki alanında bulunan yerleřimlere yönelik bir çalıřma sürdürmektedir. Yürütölen çalıřmalar ile Proje'nin olası olumsuz sosyal etkilerini azaltmayı ve olumlu etkilerini güçlendirmeyi hedeflemekteyiz. Sorularımızı yanıtlayacađınız için teřekkürler.

GÖRÜŐME BİLGİSİ	
Görüşölen Ad-Soyad:	
Telefon:	
Adres:	
Unvan:	
Görüşme Tarihi:	
Görüşme Yeri ve Saati	
Görüşme herhangi bir sebepten yarım kaldıysa/iptal olduysa lütfen nedenini belirtiniz.	

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 1 / 5





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SCP II-AF / Group 1



Sosyal Etki Deđerlendirme Çalıřması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

BÖLÜM C: KÖY/ MAHALLE DEMOGRAFİK BİLGİLER			
C1. Nüfus, yaş, cinsiyet ve göç bilgileri			
1. Köyün Nüfusu	Yaz		
	Kış		
	Toplam		
2. Hane Sayısı	Dolu		
	Boş		
	Toplam		
3. Son beş yıl içinde yerleşim yeniındaki nüfusta bir deđerlik oldu mu?	Arttı <input type="checkbox"/>	Azaldı <input type="checkbox"/>	Deđermedi <input type="checkbox"/>
4. Nüfustaki bu artıma, azalma veya sabitliđin başlıca nedenleri nedir?			
5. Köyde/Mahallede konuşulan farklı bir dil var mı/varsayısı	Var <input type="checkbox"/>		
	Yok <input type="checkbox"/>		
6. Köyde farklı bir menşeye mensup hane var mı? Var ise sayı	Var <input type="checkbox"/>		
	Yok <input type="checkbox"/>		
7. Köyde müttecisi (Suniyeli, Iraklı, Afgan, vs.) var mı? Var ise sayı	Var <input type="checkbox"/>		
	Yok <input type="checkbox"/>		
8. Köyünüzün tarihçesi ile ilgili kısaca bilgi verir misiniz?			
C2. Yaş Dağılımları (Tabloyu köyde/mahallede yaşayan yaş gruplarına göre doldurunuz)			
Yaş Grupları		Oranı	
1. 0-5 yaş arası (okul öncesi)			
2. 6-18 yaş arası (okul çađı)			
3. 19-25 yaş arası (üniversite çađı)			
4. 26-40 yaş arası (genç orta yaş)			
5. 40-64 yaş arası (orta yaş)			
6. 65 yaş ve üzeri			

BÖLÜM D: KÖYDEKİ/MAHALLEDEKİ SOSYAL KAYNAKLAR			
D1) Eğitim			
Sosyo-ekonomik Altyapı	Sayı	Köyde/Mahallede yoksa	
		En yakın nerede	En yakın yerin mesafesi
Okul	1. İlkokul		
	2. Ortaokul		
	3. Lise		
a) Okula gitmeyen/gidemeyen çocuk var mı? (ilkokul, ortaokul, lise)			
b) Köyde/mahalledeki okula kaç öđretmeniniz var?			
c) Köyün/mahallenin yüzde kaçı okuyamaz?			
d) Okul giriş-çıkış saatleri nedir?			
D2) Nüfusun Eğitim Seviyesi (Köyde yaşayan bireylerin eğitim durumları ile ilgili ařađdaki tabloyu doldurunuz)			
Eğitim durumu	Sayı	Oran (%)	
1. Hiç okula gitmemiş			
2. İlkokul mezunu			
3. Ortaokul mezunu			
4. Lise mezunu			
5. Üniversite mezunu			

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 2 / 5





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SCP II-AF / Group 1



Sosyal Etki Deđerlendirme Çalışması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

BÖLÜM E: KURUMSAL YAPILAR VE ANLAŞMAZLIK ÇÖZÜMLERİ		
E1) Son 5 sene içerisinde aşağıdakilerden kaynaklı çatışmalar yaşandı mı? (Birden fazla cevap verilebilir)	Evet	Hayır
1. Doğal kaynaklarda kesinti (örn. Su, enerji, hammaddede, otlatma alanı)		
2. Toprak		
3. Ekonomik (örn. Çalışma durumu)		
4. Kültürel farklılıklar		
5. Aileler arası anlaşmazlıklar		
6. Diğer (Belirtin).....		
7. Diğer (Belirtin).....		
E2) Anlaşmazlıklar nasıl çözülüyor? (Birden fazla cevap verilebilir)		
1. Yerel yönetiminle yardımları		
2. Muhtar ve Köy büyükleri		
3. Köy toplantıları		
4. Diğer (Belirtin).....		
5. Diğer (Belirtin).....		
E3) Hala çözülmemiş sorunlar var mı? (Var ise sorunu Belirtin)		

BÖLÜM F: KÖYÜN/MAHALLENİN SOSYO-EKONOMİK DURUMU VE KAYNAKLARI		
F1) Çalışma Durumu ve Ortalama Gelir (Köyünüzün/ Mahallenizin 16-59 yaş aralığı için aşağıda belirtilen iş gruplarına göre çalışma durumu nedir?)		
Gruplar	Yaklaşık Sayı	
1. Maaşlı/düzenli çalışanlar (Sigortalı)		
2. Çiftçilik / Hayvancılık yapımlar		
3. Kendi işi olan / Esnaf		
4. Öğrenci		
5. İşsiz		
6. Günlük Yevmiyeli		
7. Emekli		
F2) Son 5 sene içinde iş olanakları:		
1. <input type="checkbox"/> Arttı	2. <input type="checkbox"/> Azaldı	3. <input type="checkbox"/> Aynı kaldı
F3) Hane başı ortalama gelir nedir		
TL		
F4) Son 5 sene içinde ortalama gelir		
1. <input type="checkbox"/> Arttı	2. <input type="checkbox"/> Azaldı	3. <input type="checkbox"/> Aynı kaldı
F5) Ekonomik Faaliyetler (Köyünüzde/Mahallenizde en önemli 5 geçim kaynağını önem sırasına göre belirtiniz)		
1.		
2.		
3.		
4.		
5.		
6.		
7.		
F6) Toprak Sahipliđi ve Tarım	Alan (dönüm)	
1. Köyün/Mahallenin Toplam Toprađı		
2. Mera Alanı		
3. Orman		
4. Hazine		
5. Şahis		
6. Tapusuz Tarım Arazisi		
F7) Köyde Mahallede Üretilen Ana Ürünler:	Alan (dönüm)	
Ürünler		
1.		
2.		
3.		
4.		
5.		

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 3 / 6





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Sosyal Etki Deđerlendirme Çalıřması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

6.	
7.	
8.	
9.	
10.	
F8) Köyde/Mahallede Yetiřtirilen Bařlıca Hayvanlar	
Hayvan	Sayı
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	

F9) Sosyo-Ekonomik Altyapı ve Hizmetler			
Sosyo-Ekonomik Altyapı	Sayı	Köyde/Mahallede yoksa	
		En yakın nerede?	En yakın yerin uzaklıđı mesafesi
1. Sađlık ocađı			
2. Jandarma/karakol			
3. Kütüphane			
4. Dükkanlar (Bakkal, kasap, fırın vb.)			
5. Postane			
6. Kahvehane			
7. Lokanta			
8. Turistik tesisler (otel, pansiyon, kamp yeri)			
9. Köy odası/Muhtarlık binası			
10. Hastane			
11. Finansal (ör: bankalar, ATM'ler, döviz büroları)			
12. Cami			
13. Kooperatif/Dernek			
14. Minibüs hattı			
15. Tren			
16. Taksi			
17. Pazar yeri (ve ne zaman kuruluyor?)			
18. Diđer			
F10) Köyde/Mahallede Bulunan Altyapı İmkanları			
	Var	Yok	Kaynak/sistem belirtin
1. Elektrik altyapısı			
2. İçme suyu kaynađı			
3. Kullanım suyu kaynađı			
4. Sulama suyu kaynađı			
5. Kanalizasyon sistemi			
6. Isınma kaynađı			
7. Evsel atık toplama sistemi			
8. Sabit telefon			
9. Mobil telefon			
10. İnternet			
11. Asfalt yol			
12. Diđer			

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 4 / 5





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Sosyal Etki Değerlendirme Çalışması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

BÖLÜM G: DOĞAL KAYNAKLAR	
G1) Doğal Türler	
1. Köyünüzdeki/çevrenizdeki araziye gıda veya sağlık amaçlı toplanan bitki, ççek ve ağaç var mı?	<input type="checkbox"/> Evet <input type="checkbox"/> Hayır <input type="checkbox"/> Fikri yok
2. Bölgenizde özgü bitki ve/veya hayvan türleri var mı?	<input type="checkbox"/> Evet <input type="checkbox"/> Hayır <input type="checkbox"/> Fikri yok

BÖLÜM H: KÖY/MAHALLE SORULARI	
H1) Köy/Mahalle Soruları (Şu anda köyünüzde/mahallenizde olan çevresel, sosyal ve ekonomik sorunları belirtin.)	
1. Çevresel Sorunlar (çevre kirliliği, hayvan ve bitki türlerinin zarar görmesi, toz, gürültü, su yetersizliği, altyapı yetersizliği vb.)	
2. Ekonomik Sorunlar (gelir ve istihdam sorunları)	
3. Sosyal Sorunlar (eğitim, sosyal ilişkiler, trafik vb. konularda)	

H2) Hassas Grupların Belirlenmesi				
Hassas Grupların belirlenmesine yönelik sorular	Evet	Hayır	Evetse yaklaşık kaç kişi olduğunu biliyor musunuz?	
			Biliyorum	Bilmiyorum
Köyünüzde yalnızca hayırseverlerin yardımları ile hayatını sürdüren / Çok yoksul kişiler var mı?				
Köyünüz/mahallenizde yaşayan göçebelere / mevsimlik olarak gelip çadırlarda yaşayanlar var mı?				
Köyünüz/mahallenizde hane reisinin çocuk olduğu (anne veya baba vefat etmiş, evin büyük oğlu veya kızının hane reisi olduğu) hane var mı?				
Köyünüz/mahallenizde yaşayan evsizler (ev olmayan, ev dışında yerlerde yaşayan) var mı?				
Köyünüz/mahallenizde hayatını kazanmak için köyünüzden mevsimlik göç eden var mı?				
Köyünüz/mahallenizde zihinsel/ engelli kişiler var mı?				
Köyünüz/mahallenizde bedensel engelli kişiler var mı?				
Köyünüz/mahallenizde hane reisinin kadın olduğu (evin erkek vefat etmiş, hasta veya evi terk etmiş) hane var mı?				
Köyünüz/mahallenizde yalnız yaşayan yaşlılar var mı? (70 yaş ve üstü)				

BÖLÜM I: PROJE'NİN ETKİLERİNİN BELİRLENMESİ	
Evet ise nereden bilgi edinildi?	
Projeyle ilişkin bilgiye sahip mısınız?	<input type="checkbox"/> Evet <input type="checkbox"/> Hayır
Köy/mahalle sakinleri projeden haberdar mı? Haberdar ise genel olarak görüşleri ne yönde?	
<input type="checkbox"/> Bilgi yok <input type="checkbox"/> Olumlu <input type="checkbox"/> Olumsuz <input type="checkbox"/> Fikri yok	
Proje ile ilgili gelişmelerden nasıl haberdar olmak istersiniz?	
<input type="checkbox"/> Telefon <input type="checkbox"/> E-posta <input type="checkbox"/> Broşür/bilgi notu mektup <input type="checkbox"/> Yüzyüze görüşme <input type="checkbox"/> Mesaj <input type="checkbox"/> Bilgilendirilmek istemiyor	
Projenin inşaat aşamasında köyünüz/mahalleniz üzerinde ne gibi olumsuz etkiler beklemektensiniz? Projenin işletmeye geçmesiyle birlikte bu olumsuz etkilerde bir artış bekliyor musunuz?	
<input type="checkbox"/> Olumsuz etki beklenmiyor <input type="checkbox"/> çevresel etkiler <input type="checkbox"/> ekonomik etkiler <input type="checkbox"/> sosyal etkiler <input type="checkbox"/> kültürel etkiler	
Belirtiniz.	

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 5 / 6





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Sosyal Etik Deđerlendirme Çalıřması / TOPLULUK DÜZEYİ ANKETİ / MUHTARLAR

BÖLÜM I: PROJENİN ETKİLERİNİN BELİRLENMESİ			
Projenin inřaat ařamasında köyünüz/mahalleniz üzerindeki olumlu etkileri neler olacađını düşünöyorsunuz? İřletme dönemi ne geçli mesi ile birlikte bu olumlu etkilerde bir artış yaşanacak mı?			
<input type="checkbox"/> Olumlu etki beklenmiyor <input type="checkbox"/> çevresel etkiler <input type="checkbox"/> ekonomik etkiler <input type="checkbox"/> sosyal etkiler <input type="checkbox"/> kültürel etkiler			
Belirtiniz.			
Proje sahasında yabancı işç (yerel olmayan) istihdam edilmesi konusunda ne düşünöyorsunuz?			
Proje inřaatında çalışacak işçilerin bölgede nasıl bir etkisi olacađını düşünöyorsunuz?			
Arazi kayıplarının geçim kaynađını nasıl etkilemesini bekliyorsunuz?			
Yol kullanımından kaynaklanan ne gibi etkiler olmasını beklemektesiniz?			
Köyünüzde başka yatırım projesi bulunmakta mı?			
Köyünüzde/Mahallenizde son zamanlarda gerçekteşmiş bir arazi satışı oldu mu?			
Evet ise ařađıdaki tabloyu doldurunuz ()		Hayır ()	
Arazinin Büyüklüđü (dönüm)	Arazinin Cinsi	Dönüm Fiyatı (TL) (Kamulařtırma dıřında yapılan özel satışlarla ilgili bilgi)	Satış Fiyatı (TL)

Topluluk Düzeyi Soru Formu

Tarih
Sayfa 5 / 5





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Annex H: EIA Exemption Letter



Sayı : 50227149/220-03
Konu: ÇED Görüşü

T.C.
TOKAT VALİLİĞİ
Çevre ve Şehircilik İl Müdürlüğü



DAĞITIM YERLERİNE

İlgi : 30.01.2017 tarihli ve ÇED-058 sayılı Almer Çevre Denetim Müş. Müh. İş Sağ. Güv. Proje Tic. Ltd.Şti.'nin yazısı.
(e-ÇED sistemi 09.02.2017 tarihli ve E-201728 sayılı-69080 Referans No'lu Başvuru)

İlgi 'de kayıtlı dilekçe ile, Avrupa Komisyonu tarafından Avrupa Birliğine Katılım Öncesi Mali Yardım Programı(IPA) altında eş finansmanı sağlanan ve Çevre ve Şehircilik Bakanlığı tarafından yürütülen "Entegre Su Proje Projelerinin Hazırlanması İçin Teknik Yardım Projesi Lot:2" kapsamında yer alan Tokat İli,Niksar İlçesinde bir atıksu arıtma tesisi yapımı ile, içme suyu temin sisteminde gelir getirmeyen su miktarının azaltılması için içme suyu dağıtım şebekesi ve depoların inşaatı ile atıksu ana kolektörlerinin yenileme inşaatlarının yapımının planlandığı belirtilmiştir.

Ayrıca ilgi dilekçe'de Niksar Belediye Başkanlığı tarafından "Atıksu Arıtma Tesisi" projesi için 15.01.2016 tarihli ve 50227149/220.02/E.20167-234 sayılı yazı ile ÇED Gerekliliği Değildir katarının alındığı belirtilmiş olup, söz konusu proje kapsamında yapılması planlanan diğer atıksu arıtma tesisi altyapı ve içme suyu yapılarının 25/11/2014 tarih ve 29186 sayılı Resmî Gazete' de yayınlanarak yürürlüğe giren ÇED Yönetmeliği kapsamında değerlendirilmesi talep edilmiştir.

İlgi dilekçe ve eklerinin incelenmesi üzerine, Niksar Belediyesi atıksu arıtma tesisi altyapı ve içme suyu yapılarının inşaatı projesi kapsamında atıksu toplama sisteminde 17.376 m atıksu yan toplayıcıları,2.099 m terfi hattı ve 2 adet terfi merkezi inşaatı; içme suyu toplama sisteminde ise Keleşte (Şehir)Suyu kaynağı için 50 m3 kaptaj yapısı ve 335 m boru yenileme ile Sulugöl kaptaj kaynağında 50 m3 kaptaj yapısı inşaatı yapılacağı, içme suyu isale hatları için 45.208 m çaplı ve 8.549 m terfili isale hattının muslak ve vantuzlarının yapımı,5 adet depo yapımı ve yaklaşık 11.142 m depolar arası iletim hattı ile 243.660 m içme suyu dağıtım sisteminin yapımının söz konusu olacağı anlaşılmıştır.

Yukarıda bahsi geçen ve detayları ilgi dilekçe ekinde sunulan projenin değerlendirilmesi neticesinde; Niksar Belediyesi tarafından Tokat ili, Niksar İlçesinde yapılması planlanan "Atıksu Yan Toplayıcıları, Terfi Hatları ve Terfi Merkezi; içme suyu kaynaklarında ise kaptaj yapısı ve boru yenileme ile içme suyu depoları, iletim hatları ve içme suyu dağıtım sistemi yapımı" projesi, 25/11/2014 tarih ve 29186 sayılı Resmî Gazete' de yayınlanarak yürürlüğe giren ÇED Yönetmeliği Listelerinde yer almadığından kapsam dışı olarak değerlendirilmiştir.

Ancak, planlanan yatırım ile ilgili olarak, 2872 sayılı Çevre Kanunu ile 5491 sayılı Çevre Kanununda Değişiklik Yapılmasına Dair Kanuna istinaden çıkarılan Yönetmeliklerin ilgili hükümlerine uyulması ve diğer mevzuat çerçevesinde öngörülen gerekli izinlerin alınması, proje ile ilgili değişiklik yapılmasının planlanması halinde Valiliğimiz(Çevre ve Şehircilik Müdürlüğü) başvuru yapması, ekolojik dengenin bozulmamasına, çevrenin korunmasına ve geliştirilmesine yönelik tedbirlere riayet edilmesi gerekmektedir. Bilgilerinizi ve gereğini rica ederim.

Ali YILMAZ
Vali a.
Çevre ve Şehircilik İl Müdürü

DAĞITIM:

Gereği:

-Niksar Belediye Başkanlığı/TOKAT

Bilgi:

- Almer Çevre Denetim Müş. Müh. İş Sağ. Güv. Proje Tic. Ltd.Şti.
(Cevizlidere Mah.1229 Sk.No:4C Çankaya/ANKARA)

Adres: Çevre ve Şehircilik İl Müdürlüğü Valilik Komşu 2.Kat TOKAT
Telefon : 0 (356) 214 31 39 -0 (356) 214 16 62
Faks : 0 (356) 214 11 05 e-posta : tokat@csb.gov.tr

Bilgi için: H.M.DUYUM
Çevre Mühendisi
Dahili:338

Bu belge 5070 sayılı elektronik imza kanununa göre güvenli elektronik imza ile imzalanmıştır.

Evrak teyidinde <http://evrak.dugunulsa.gov.tr> adresindeki Belge Num.:50227149-220.03-E.913 ve Barkod Num.:9709358 bilgileriyte erişebilirsiniz.





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Annex-I: SCM Announcements on Local and National Newspapers and Niksar Municipality's Website

Bölgesel Haberler

4

Anayurt

Cumartesi

14 OCAK 2023



Belediye Çocuk Tiyatrosu'ndan yeni oyun

KARŞEHİR (Anayurt) - Karşehir Belediyesi Çocuk Tiyatrosu, 20 Ocak 2023 Cuma günü saat 19.00'da Neset Ertaş Kültür Sanat Merkezi'nde, Cihan Bakır tarafından yazılan "Mavis'in Rüyası" adlı oyununu sahneye çıkaracak.

Belediye Başkanı Selahattin Ekiçioğlu, görevde gelişmelerinden yana Karşehir'in kültür sanat alanındaki gelişimi noktasında birçok projeye hayata geçtiklerini ifade etti. Başkan Ekiçioğlu, parçasıdır rek sanat "Yaşar, kimi man ise lar tarafı İnsan keşer. Bir ro, aynı vesile ol olarak ş den tiyat devam e Karş su da bel oyundan maya det nun başlı klarla o luyuydu Bu ka Çocuk T 2023 Cu Ertaş Kü han Bakı v'in R d eek. Titi izlemeye Ücret "Mavis'i lerne N kezi, Ail ye Genç ulaşabili

DUYURU
Halkın Katılımı Toplantısı

Sürdürülebilir Şehirler Projesi 2 Ek Finansmanı kapsamında Dünya Bankası tarafından finanse edilerek İlbank A.Ş. aracılığıyla yürütülecek olan "Niksar (Tokat) Merkez İçme Suyu Şebekesi" projesinin Niksar Belediyesi tarafından yapılması ve işletilmesi planlanmaktadır. Söz konusu proje için aşağıda belirtilen tarih ve saatte faaliyete ilgili Halkı bilgilendirmek, görüş ve önerilerini almak için "Halkın Katılımı Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

TOPLANTI

Toplantı Yeri : Niksar Belediyesi İş Merkezi, Dügün & Toplantı Salonu
Toplantı Yerinin Adresi : Orta Çarşı, Fatih Sultan Mehmet Cd. No:73 Niksar/TOKAT
Toplantı Tarihi : 23.01.2023
Toplantı Saati : 14:00

PROJE SAHİBİ : Niksar Belediyesi
Tel : 0356 527 81 51
Faks : 0356 527 63 70

ÇSYP & SEP RAPORLARINI HAZIRLAYAN KURULUŞ : MGS Proje Müşavirlik Mühendislik Ticaret Ltd. Şti.
Tel : +90 (312) 479 84 00 (pbx)
Faks : +90 (312) 479 84 99
Web : www.mgsmuhendislik.com
e-posta : mgs@mgs mühendislik.com

Resmî ilanlar www.ilan.gov.tr/de (BASIN 1766365)

Büyükkılıç'a çiftçilerden teşekkür

Kayseri Ziraat Odaları İl Koordinasyon Kurulu Başkanı Güneş, Başkan Büyükkılıç'a, Kayseri çiftçisine vermiş olduğu hizmetlerden ve katkılardan dolayı plaket takdiminde bulunarak teşekkür etti.

KAYSERİ (Anayurt) - Büyükşehir Belediye Başkanı Dr. Memduh Büyükkılıç, Kayseri Ziraat Odaları İl Koordinasyon Kurulu Başkanı Abdülkadir Güneş ve muhtarları kabul etti. Başkan Büyükkılıç, çiftçinin her zaman yanında yer almayı devam edeceğini söyleyerek, teşekkür plaketi takdim eden Güneş de "Büyükşehir Belediye Başkanlığımın yanında, şehrin Memduh ağabeyi, Memduh ağabeyimizsiniz" dedi. Büyükşehir Belediye Başkanlık Toplantı Salonu'nda gerçekleşen teşekkür ziyaretine, Kayseri Ziraat Odaları İl Koordinasyon Kurulu Başkanı Güneş'in yanı sıra Kocasinan Çiftçi Malları Koruma Başkanı Bahri Zengin, Kalkancı Muhtarı Hacı Saygı, Höbek Muhtarı Hasan Özkök, Akın Muhtarı Ethem Aslan, Hasancı Muhtarı Kemal'in Danışa, Yazır Muhtarı Hacı Mehmet Kılıç, Ebiç Muhtarı Ebu Bekir Dursun, Karajelani hayatı geçireceklerini belirterek, hem ağabeyi mantığında hem de kursal olarak yapılan hizmetler bağlamında bir belediyece il anlayış gerçekleştirdiklerini söyledi. Hizmetlerin devam edeceğini vurgulayan Büyükkılıç, "Elbette 2023'te de inşallah bütçemizi çerçevesinde yine sizlere destek olmaya, yine sizlerle



miniz talimatlarıyla, Tarım ve Hayvancılık Bakanlığımızın özellikle gayretleriyle de iş birliği içerisinde çalışıyoruz" şeklinde konuştu. "SİZİ MAHCUP ETMEYİZ" Üretim ve üretime destek olmanın önemine işaret eden Büyükşehir Belediye Başkanı Dr. Memduh Büyükkılıç, "Pandemi sürecinde de ki kendi kendine yeten şehir, kendine yeten ilke olmak, olmamızdır. Bu manada biz de bu alanda nasıl bir destek ile üretime ve değerlendiren, işi sağlayan, katma değer sağladıklarımızın yanında yer al-

zın hesabını yaptık, yapıyoruz, yapacağız inşallah. Ona yönelik programımız da hazır, projelerimiz de hazır. Yine Tarım İl Müdürlüğü ile odalarımızla işitşare ederek yol açacağız. Sizi mahcup etmeye inşallah ifadelerini kullandı.

"FRETİN OLSUN, ÜLKEMİZE KATKIDA BULUNSUN"

Başkan Büyükkılıç, özellikle tarıma ve çiftçilere yapılan hizmetlere dikkat çekerek, şunları söyledi: "Bu önemdeki kadar tarıma, ilçe'lere, çiftçilere hiçbir dönem imkân sağlanmamıştır. Bunu da buradan paylaşıyoruz. Bunu daha da artıracağız daha da geliştirmemiz doğru olan. Çünkü insanlarımız Kayseri de yüzde 80'e yakın nüfus merkezde yoğunlaşmıştır. Üretim değil, tüketen olmasın bütçemizin kafasında sorun isareti oluşturulmalıdır. Üretim olsun diyorum, üretimin ve inşallah ürettikleriyle ülkemize ve insanlığa katkıda bulunsun". Ziyaretlerinden dolayı Güneş'e, çiftçi koruma malları başkına ve muhtarlara teşekkür eden Büyükkılıç, "Sağ olun var olun, iyi ki varsınız" dedi.

başarıyla tamamladı

Eğitimleri başarıyla tamamlayan kursiyerler katılımlı belgelerini aldılar. Kursun kendileri için çok faydalı geçtiğini belirten kursiyerler, Büyükşehir Belediyesi ve çalışanlarına bu tür eğitimler düzenledikleri için teşekkür ederken evde tamir işlerini kendilerinin yapabileceklerini ifade ettiler.



Niksar Belediyesi final haftasında öğrencileri yalnız bırakmadı

NEVŞEHİR (Anayurt) - Nevşehir Belediyesi, 2022-2023 Eğitim Yılı Güç Değimi Final haftasında öğrencileri için açılan ikram standı bugün son kez kurulacak. İlk olarak 3 Ocak 2023 tarihinde açılan stand içerisinde her gün belediye görevlilerinin öğrencilere meyve, nohut-pilav, çorba, bisküvi, çikolata, meyve suyu ve kahve ikramlarında bulunuldu. Final sınavlarına katılan öğrencilerin yanında öğretmenlere de ikramlar sunuldu. Nevşehir Belediyesi Spor Hizmetleri Müdürlüğü tarafından NEVÜ Donatı İbrahim Paşa Yerleşkesi içerisinde yer alan Hoca Ahmed Yesevi Kütüphanesi'nde düzenlenen final sınavlarına katılan öğrencilerin yanında öğretmenlere de ikramlar sunuldu. Nevşehir Belediyesi Spor Hizmetleri Müdürlüğü tarafından NEVÜ Donatı İbrahim Paşa Yerleşkesi içerisinde yer alan

ÇANKIRI (Anayurt) - Çankırı Belediyesi Başkan İsmail Hakkı Esen, Çankırı Belediyesi'nde 657'ye tabii olarak çalışan memurların Sosyal Denge Sözleşmesi'ni imzaladı. Sözleşme ile memurların sosyal denge ödeneği 2 bin 200 TL'ye yükseldi. 1 Ocak 2023 ile 31 Aralık 2023 tarihleri arasında yürürlükte olacak sözleşme kapsamında memurlara Kurban ve Ramazan Bayramlarında ise belirlenen tutarın iki katı kadar ödeme yapılacaktır. Belediye Sosyal Tesis'te gerçekleştirilen inza töreninde Türk Yeri Hizmet-Sen Çankırı Şube Başkanı Erol Selci ve yönetim kurulu üyeleri ile bir araya gelen Başkan Esen, tüm çalışanların maddi ve manevi haklarını korumayı arzuladıklarını söyleyerek sosyal denge tazminat tutarını imkân ölçüsünde, olabilecek en üst limitte belirlemeye çalışıldığını kaydetti. Dini bayramlarda bu tutarın memurlara 4 bin 400 TL olarak yansıtacağını belirten Esen, ekonomideki zorlayıcı koşulların devam etmesini de göz önünde bulundurarak geçen yıl verdikleri tutarı iki katına çıkardıklarını söyledi. Türk Yeri Hizmet-Sen Çankırı Şube Başkanı Selci ise sözleşmeden faydalandan tüm Belediye çalışanlarına hayırlı olmasını diledi.

45 yılda altyapıda devrim niteliğinde çalışmalar yapıldı

AKSARAY (Anayurt) - Aksaray Belediyesi Başkanı Dr. Evren Dinçer görevde geldiği 3,5 yılı aşkın görev süresi içerisinde; 180 kilometre içme suyu Şebekesi hattı, 80 kilometre asbest boru değişimi, 39 kilometre kanalizasyon hattı ve 20 kilometre yağmur suyu hattının yapımını gerçekleştirdi. Belediye Başkanı Evren Dinçer, şehrin tarihinde en kapsamlı altyapı yatırımlarını hayata geçirdi. Altyapı çalışmalarını yapan bölgelemler en az 50 yıl altyapı sorunu olmaması engelleniyor. Belediye Başkanı Dinçer, görevde geldiğinde Aksaray genelindeki sağlıklı Asbest boruların yenilenmek için kolları sıvada, aynı zamanda yağmur suyu, kanalizasyon ve içme suyu hattı çalışmalarını şehrin 30 yıllık altyapı sorununa çözüme kavuşturmak için çalışmalarını yürüttü. Altyapı çalışmalarını kapsamlı olarak gerçekleştirildi.



DUYURU Halkın Katılımı Toplantısı

Sürdürülebilir Şehirler Projesi 2 Ek Finansmanı kapsamında Dünya Bankası tarafından finanse edilerek İlbank A.Ş. aracılığıyla yürütülecek olan "Niksar (Tokat) Merkez İçme Suyu Şebekesi" projesinin Niksar Belediyesi tarafından yapılması ve işletilmesi planlanmaktadır. Söz konusu proje için aşağıda belirtilen tarih ve saatte faaliyete ilgili Halkı bilgilendirmek, görüş ve önerilerini almak için "Halkın Katılımı Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

TOPLANTI

Toplantı Yeri : Niksar Belediyesi İş Merkezi, Dügün & Toplantı Salonu
Toplantı Yerinin Adresi : Orta Çarşı, Fatih Sultan Mehmet Cd. No:73 Niksar/TOKAT
Toplantı Tarihi : 23.01.2023
Toplantı Saati : 14:00

PROJE SAHİBİ : Niksar Belediyesi
Tel : 0356 527 81 51
Faks : 0356 527 63 70

ÇSYP & SEP RAPORLARINI HAZIRLAYAN KURULUŞ : MGS Proje Müşavirlik Mühendislik Ticaret Ltd. Şti.
Tel : +90 (312) 479 84 00 (pbx)
Faks : +90 (312) 479 84 99
Web : www.mgsmuhendislik.com
e-posta : mgs@mgs mühendislik.com



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CANIK

14 OCAK 2023

5

BAŞKAN EROĞLU: "GÜMENEK MİLLET BAHÇESİNDE, ÇALIŞMALAR SÜRATLE DEVAM EDİYOR"

Gümenek'te yapımı devam eden Gümenek Millet Bahçesi'nde incelemelerde bulunan Tokat Belediye Başkanı Eyüp Eroğlu çalışmaların süratle ilerlediğini ve Eylül ayına kadar tamamlanmasının hedeflendiği söyledi.

Gümenek'te yapımı devam eden Gümenek Millet Bahçesi'nde incelemelerde bulunan Tokat Belediye Başkanı Eyüp Eroğlu çalışmaların süratle

dikkat çeken Belediye Başkanı Eyüp Eroğlu " İnaniyorum ki, burası bölgenin en güzel Millet Bahçelerinden biri olacak. Bu iddiamızı proje

hedefliyoruz. Gümenek bölgesinin güzel bir projeye millet bahçesine dönüştürüldüğünü ifade eden Başkan Eroğlu " Şu ana kadar çalışmaların yüzde yirmi kadar bölümünün tamamlandığını görüyoruz. Yapıların tamamlanmasının ardından havaların da ısınmasıyla birlikte peyzaj çalışmaları da hızlı bir şekilde bitirilerek bu yılın Eylül ayına yetiştirilmesini hedefliyoruz" dedi.

Proje içerisinde çok çeşitli dinlenme ve spor alanlarını barındırıyor 180 bin metrekarelik çok geniş bir alanda projenin hayata geçirildiğini söyleyen Eroğlu " Millet bahçemizin içerisinde Millet Kiraathanesi, kütüphane, seyir terasları gibi yapılar bulunuyor. Buranın belli bir bölümünde piknik yapılabilecek. İçerisinde çocuk oyun alanları, yürüyüş ve bisiklet yolları,

fitnes alanları, tenis kortu, futbol, basketbol ve voleybol sahaları yer alacak. Çim tepeler, şezlonglu dinlenme alanları ve pişirme alanları da proje içerisinde yer alıyor. Ayrıca festivallerin, konserlerin yapılacağı geniş bir etkinlik alanı projenin ana unsurları içerisinde yer alacak. Buraya gelen vatandaşlarımız otopark sıkıntısı çekmeyecek. 254 araçlık bir otopark da vatandaşlarımızın hizmetinde olacak" dedi.

Ağaçları koruduk, dikilen yeni ağaçlarla, Gümenek daha yeşil olacak Belediye Başkanı Eyüp Eroğlu proje çalışmalarını başlandıktan sonra doğaya zarar verilmediğine dikkat çekti. Eroğlu " Burada yapılan çalışmalarda sadece artık iyice kurumuş, yıkılmış ve yıkılma tehlikesi olan ağaçlar yok. Onların dışında bütün ağaçlar hassasiyetle muhafaza



edildi. Sadece bunlarla sınırlı kalmayacağını, çalışmalar sırasında millet bahçesine 1936 yeni ağaç ve 63 bin 611 adet de çalı

Başkan Eyüp Eroğlu "Cumhurbaşkanımız Sayın Recep Tayyip Erdoğan'a verdiği söz ve akabinde başlayan çalışmalar için

tipi ağaçlar buraya dikilerek alanın daha yeşil bir görünüme kavuşturulacağını hemşerilerimle paylaşmak isterim" dedi. Millet Bahçesi sözünün Cumhurbaşkanı Recep Tayyip Erdoğan tarafından verildiğini ifade eden

GÜLHAN ORAKÇI



ilerlediğini ve Eylül ayına kadar tamamlanmasının hedeflendiği söyledi. Burası bölgenin en güzel millet bahçelerinden biri olacak Gümenek Millet Bahçesi'nin şehrin gözbebeği alanlarından biri olduğuna

tamamlandığı zaman herkes görecektir. Çünkü Gümenek yeşil alanları, orman hissi yaşatan ağaçlarının sıklığı ve içinden geçen ırmığıyla doğa harikası bir mekandır dedi. Eylül ayına yetiştirmeyi

MUSTAFA ARSLAN: TEK AMAÇ İÇİN BİZ VARIZ

AK Parti Tokat Milletvekili ve TBMM Adalet Komisyon Üyesi Mustafa Arslan TOKİ Başkanı Ömer Bulut ile bir araya geldi.

AK Parti Tokat Milletvekili ve TBMM Adalet Komisyon Üyesi Mustafa Arslan TOKİ Başkanı Ömer Bulut ile bir araya geldi. Sosyal Konut Projesi kapsamında Tokat'ta yapılacak olan 1500 konut konusunda talepleri ileten Mustafa Arslan "Halka hizmet bir bayrak yarışdır. Bu yarış, daha iyi, en iyi hizmet etme yarışdır. Bu hizmet yarışında biz de varız. Bir olduk mu biz olan, biz olalı bir olan millet için biz varız. Tek sevda, tek amaç, tek hedef için biz varız. Büyük millet ve büyük güçle, daha güzel bir Türkiye için, yarınlarımız, çocuklarımız için biz varız. Şehir demek için, İnsan demek için, kültürel ve sosyal bir yapı için, estetik duyarlılığa sahip bir kent için, bir ve beraberce yönetmek, biz olmak için biz varız. Ülkemizin hedeflerine memleketimizi de taşımak için çalışıyoruz" dedi.

SİYASİ HAYATIMIZ MİLLETE HİZMET ETME RUHU İLE BAŞLADI Mustafa Arslan "Biz siyasete her zaman Hakkın ve haklinin yanında var olduk. Bu millete sevdalı olmayan, halka hizmeti ibadet aşkıyla yapamayanlar bunu anlayamaz. Hamdolsun Türkiye; tüm engellemelere rağmen her zaman bu makul çizgiden vazgeçmedi. Bu siyasi kadrolar ki; Milletimizi büyük oyunlardan ve sömürülere kurtarmayı başardı. Biz hep bu kadroların içinde var olduk. Bugün, AK Partide muhalif olanların içinde buldukları en büyük çıkamaz; kadro çıkamazdır. Ne liyakatli adayları, ne de ehil kadroları var. Çünkü onlar siyaseli bir iş ve meslek olarak yapmaktadırlar.

Çünkü onlar halktan kopuk elitist bir anlayışla siyaset yapmaktadırlar. İşte bu yüzden AK Parti bugün, muhaliflerini kışkırtarak kadrolarıyla adeta tarih yazmaktadır. Bu kadrolar

eden bir seçim sürecine girmiş bulunmaktadır. Bu süreç artık bir hak-batıl savaşına dönmüş, ülkenin, milletimizin geleceği için bir dönüm noktası sıfatı kazanmıştır. AK Parti; liderimiz, Genel Başkanımız, Cumhurbaşkanımız R. Tayyip Erdoğan önderliğinde, son 21 yılda tarihe mal olacak hizmetler yapmıştır. Kuşkusuz Milletimiz de bu yapıları her seçimde takdir ederek sandıkta tescil etmiştir. Türkiye'de Recep Tayyip Erdoğan'ın önderliğinde başlayan millete

Parti köklü bir siyasi geleneği Türkiye gerçekleriyle buluşturmayı başarmış ve 40 yıldır ilmek ilmek yetişen, nerede bir haksızlık görse sağına soluna bakmaksızın ben varım diyebilen hakkı tutup kaldıran kadrolara, milletine hizmet etme fırsatı vermiştir. Bizim siyasi hayatımız da, burada, Milletimize hizmet etme ruhu ile başladı. Biz'i yetiştiren siyasi aklı; öncelikle bize özgüven verdi. Evet, İnancın üstün olduğunu dedi. Bu inancın verdiği güçle Milletlinin huzuru ve refahı için çalışmaya var mısın dedi? Ve Biz de varız dedik. Çünkü Bu Milletlinin vidadanında biz hep vardık. Cumhurbaşkanımız "biz, aslında büyük bir çınarın dallarıyız. Bu büyük çınarın kökü aynı topraklardı, dalları da aynı gök kubbenin altındadır." Biz aynı ocağın geldik. Aynı havayı soluyorak, aynı siyasi hedefleri temel alarak yetiştik" dedi.



öyle fildişi kulelerde yetişmişiydi. Bu inancı kadrolar güyle kendiliğinden var olmuştur. Bu iş imtihanıdır. Bu iş inancıdır. Biz bu imtihanı varız. Ülkemiz daha önceki seçimlere hiç de benzemeyen, fazlasıyla önem arz

hizmet anlayış, AK Parti ile birlikte artık bir standart haline gelmiştir. Bundan dolayıdır ki AK parti; bu hizmet yarışında alternatifleri de yine kendi içinden çıkarmaktadır. Çünkü AK

MEHMET DEVECİ

DUYURU

Halkın Katılımı Toplantısı

Sürdürülebilir Şehirler Projesi 2 Ek Finansmanı kapsamında Dünya Bankası tarafından finanse edilerek İbank A.Ş. aracılığıyla yürütülecek olan "Niksar (Tokat) Merkez İçme Suyu Şebekesi" projesinin Niksar Belediyesi tarafından yapılması ve işletilmesi planlanmaktadır. Söz konusu proje için aşağıda belirtilen tarih ve saatte faaliyetle ilgili Halkı Bilgilendirme, görüş ve önerilerini almak için "Halkın Katılımı Toplantısı" yapılacaktır.

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Toplantı Yerinin Adresi: Orta Çarşı, Fatih Sultan Mehmet Cd. No:73 Niksar/TOKAT

Toplantı Tarihi : 23.01.2023

Toplantı Saati : 14:00

PROJE SAHİBİ

Niksar Belediyesi

Tel : 0356 527 81 51

Faks : 0356 527 63 70

ÇSYP & SEP RAPORLARINI HAZIRLAYAN KURULUŞ

MGS Proje Müşavirlik Mühendislik Ticaret Ltd. Şti.

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Web : www.mgsmuhendislik.com

e-posta : mgs@mgs mühendislik.com

Resmî İlanlar www.ilan.gov.tr'de Basın İlan No:1766385

DANIŞMENDLİLER TARAFIYI GRUBU'NDAN BİLGİN'E ZİYARET

Danışmendliler Tarafıyı Grubu yönetim kurulu Yeşil Niksar ve Yörenin Sesi Canik Gazetelerini ziyaret etti.

Danışmendliler Tarafıyı Grubu yönetim kurulu Başkan Yardımcısı Yasin Karataş, Basın Yayın Sorumlusu Furkan Bilgin ve Niksar Sesi Canik Belediye Spor Altyapı Antrenörü Tolgac Çakır ve yönetim kurulu üyeleri Yeşil Niksar ve Yörenin Sesi Canik Gazetelerini imtiaz Tribün Liderleri Uğur Trabzon, Tuncay Biçer, sahibi Cemalettin

Bilgin'i ziyaret ettiler. Karşılıklı sohbet

Niksar Belediye Spor'un her zaman



hasasında geçen ziyarette, tarafıyı grubunun çalışmaları ve Niksar Belediye Spor'un ligdeki son durumu ile ilgili tarafıyı gruplarıyla değerlendirme ve bilgi alışverişinde bulunan Cemalettin Bilgin, yanında ve destekçisi olacağını belirterek, başarılar diledi. Ziyaret sonunda tarafıyı grubu temsilcileri Cemalettin Bilgin'e Niksar Belediye Spor'a ait olan atkıyı takdim etti. SEVGİ ÇETİN





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BAŐKAN - KURUMSAL - NIKSAR - FAALİYETLER - GÜNCEL - HİZMETLER - İLETİŐİM - ONLINE ÖDEME

→ Müdürlükler
→ Meclis Kararları
→ Haberler
→ Duyurular
→ İhaleler
→ Fotoğraflar
→ Bize UlaŐın
→ Bilgi Edinme
→ Etkinlikler

İçme Suyu Projesi Halkın Katılımı Toplantısı

DUYURU
Halkın Katılımı Toplantısı

Sürdürülebilir Şehirler Projesi 2 Ek Finansmanı kapsamında Dünya Bankası tarafından finanse edilerek İbank A.Ő. aracılıđıyla yürütülecek olan "Niksar (Tokat) Merkez İçme Suyu Şebekesi" projesinin Niksar Belediyesi tarafından yapılması ve işletilmesi planlanmaktadır. Söz konusu proje için aŐađıda belirtilen tarih ve saatte faaliyete ilgili Halko bilgilendirmek, görüŐ ve önerilerini almak için "Halkın Katılımı Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

-

TOPLANTI

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Annex-J: Official Letter Sent to Mukhtars for Invitation to the SCM



T.C.
NİKSAR BELEDİYE BAŐKANLIđI
Etüt Proje M¼d¼rl¼đ¼

Sayı : Z-85063961-730.99-10614
Konu : Niksar İmesuyu Projesi Halkın Katılımı
Toplantısı Hakkında

19.01.2023

DAđITIM YERLERİNE

Belediyemiz tarafından İller Bankası aracılıđı ile Dünya Bankası Fonu kullanılarak eskimiř ve asbest borulardan oluřan ime suyu řebeke hattının yenilenmesi planlanmaktadır. Projenin gerekleřmesiyle vatandaşlarımıza, kesintisiz su imkanının sađlanması, kayıp kaakların ön¼ne geerek küresel anlamda bir sorun haline gelen su krizine sebebiyetin en az seviyeye indirilmesi, suyun yeni kullanıcılara kolay bir řekilde ulařtırılması sađlanacaktır. Bu anlamda proje kapsamında, kullanıcı olan bölge halkına projenin tanıtımı ve görüř-alıř veriři amalı ekte detay bilgilerin yer aldıđı broř¼r¼ bulunan halkın katılımı toplantısı yapılacaktır. Bu kapsamda birim m¼d¼rl¼klerimiz, K¼lt¼r İřleri M¼d¼rl¼đ¼; Belediye Salonunda toplantı d¼zeninin sađlanması ve sunuma uygun cihaz vs. sisteminin ayarlanması, Muhtarlık İřleri M¼d¼rl¼đ¼n¼n; mahalleleri temsil edecek d¼zeyde yaklařık 10-15 kiřilik mahalle sakini ile muhtarların katılımın sađlanması gibi konularda g¼rev sahasındaki iřleri planlamaları hususunda bilgilerinizi ve geređini arz/rica ederim.

Daniřmend H¼seyin ŐAHİN
M¼hendis

Ek: Program Tanıtım Broř¼r¼
Dađıtım :
Muhtarlık İřleri M¼d¼rl¼đ¼ne
K¼lt¼r ve Sosyal İřler M¼d¼rl¼đ¼ne

Yusuřřah Mahallesi, Fatih Sultan Mehmet Cd. No:151, 60600 Niksar/TOKAT
Telefon No: (850)633 06 60 Faks No: (356)527 63 70
e-Posta: info@niksar.bel.tr İnternet Adresi: <http://www.niksar.bel.tr/>
Kep Adresi: niksarbelediyesi@hs01.kep.tr

Bilgi iin: Saliha DİRİM BUHAN
M¼hendis
Telefon No:



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Annex-K: Announcement of SCM and Other Published Documents

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niksarbelediyesi



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Niksar Belediyesi Retweetledi



Özdilek ÖZCAN
@ozdilekozcan

NIK SAR İÇME SUYU ŐEBEKE PROJEMİZE BU YIL BAŐLIYORUZ
Sürdürülebilir Őehirler II Programı kapsamında yapımı planlanan, Niksar İçme Suyu Őebeke projemizin bilgilendirme toplantısını hemşehrilerimizin katılımıyla gerçekleřtirdik.



22 beğenme

niksarbelediyesi Bu yıl yapımına başlayacağımız "Niksar İçme Suyu Őebekesi" projesi bilgilendirme toplantısına tüm halkımız davetlidir.

23 Ocak Pazartesi

14:00

Belediye Düğün Salonu

2 gün önce



15:22 · 23.01.2023 · 582 Görüntülenme



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Niksar İçmesuyu Şebekesi Projesi ÇSYP Dokümanları

13 Ocak 2023



13 Ocak 2023

Niksar Belediyesi Niksar İçmesuyu Şebekesi Projesi ÇSYP Dokümanları



Niksar (Tokat) Municipality
Drinking Water Project ESMP



Niksar Belediyesi İçmesuyu
Projesi ÇSYP Dokümanı



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Annex-L: Photos from the SCM





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Annex-M: Details of Q&A Session

Semih Tepebařı, Justice and Development Party (AKP), Niksar District President

OPINION: In the brochures distributed, it is written that "This Project is jointly financed by the European Union, the World Bank and the Republic of Türkiye." We can understand how lucky Niksar is from here. Many thanks to all stakeholders and other institutions and organizations such as MGS, who contributed to the realization of this project. The sustainability of this project is also very important. Two of the three main projects planned for Niksar have been completed. We had many difficulties in this process, but we have come to the end. With the completion of this project, Niksar will gain the value it deserves. I would also like to thank our citizens who patiently waited for the services to end.

REQUEST: There are requests from our citizens. There is an infrastructure problem in Çamiçi Plateau. We demand that Çamiçi Plateau be included in the planning scope of this project as soon as possible and that the infrastructure works there be prioritized.

Mukhtar of Yusufřah Neighborhood

OPINION: Thanks to everyone who contributed to this Project.

REQUEST 1: Our neighborhood consists of one main street. This is a neighborhood with a lot of historical monuments. We have narrow streets which cars cannot pass. We demand installing fire valves in case of fire for our neighbors living in this neighborhood.

REQUEST 2: Most of our Çamiçi Plateau is within the borders of Kayabařı Neighborhood, but it is a part of our Niksar. There is no drinking water, no sewer. We would like to benefit from these services there as well. We are ready to support any action to be taken for hundreds of households in Çamiçi to provide water.

Mukhtar of Kayabařı Neighborhood

REQUEST: We have infrastructure and water problems in Çamiçi Plateau. Çamiçi Plateau and the rest of the city are a whole. We do not want a split in service.

A Citizen

OPINION & REQUEST: Çamiçi Plateau does not only concern the people living there. It concerns all Niksar citizens. Besides having 100-200 households, it is also an important place for our tourism. We want the infrastructure to be completed.

Niksar Daniřmend Newspaper (Local Newspaper) Representative

QUESTION 1: Is Çamiçi Plateau included in the Project scope?

ANSWER 1:

MGS: First of all, currently Çamiçi Plateau is not included the scope of the. Municipality officials are in communication with ILBANK for Çamiçi Plateau to be included in the Project. Upon completion of these conversations, the next roadmap will/can be determined.



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Niksar Municipal Officials: DSI built a water pond for the water needs of amii Plateau. While the feasibility of the project was being prepared, amii Plateau could not be included in the Project because the condition of the pond was not clear. A treatment plant had to be built. The current project [within the Niksar Municipality] has been updated in order to act quickly. The works are about to be completed. The application will be made immediately after the tender for this Project. It is aimed to resolve the amii Plateau problem before this process is completed by revising the retrospective feasibility and environmental and social documents.

QUESTION 2: Will the Project construction activities continue on a single route? Or will it continue from several different places at once?

ANSWER 2:

Mayor of Niksar Municipality: There will be work in almost every neighborhood. In order to complete the technical specification in 14 months, we need to work with many teams in every field. Our wish is for it to end as soon as possible. It is not a deep structure like a sewer. This shallow excavation has an average depth of 1.20 meters. This will come to all neighborhoods as much as possible. We will scrape the remaining parts of the asphalt parts, compress and continue after giving the slopes. There will be no waiting like a sewer renovation project. The period is 14 months, but we want it to end in 7-8 months so that we can completely renew our roads and pavements as soon as possible.

QUESTION 3: What is the end date of the Project?

ANSWER 3:

Niksar Municipal Officials: It is envisaged that ILBANK will approve this report within 2 weeks and send it to the World Bank. Our prediction is that this process will end by March 15, 2023. Afterwards, we wish to complete the tender in the process until May 15th, 2023. Although the exact time is not known, it is envisaged that the construction activities will start at the end of May and be completed within 7-8 months.

Study Project Directorate, Niksar Municipality

INFORMATION 1: A treatment plant is also essential for amii Plateau, but the cost is high. Additional financing is needed.

INFORMATION 2: Within the scope of the Project, drinking water network works will be up to the property limit. The owner of the property shall be responsible for the renewal needs after the property limit.

OPINION: Citizens want the city to recover as soon as possible. Our people are patient, and we know our responsibilities as the Municipality. While the Project continues, we will solve the infrastructure and superstructure problems together. The entire municipal staff spends an intense overtime. We will complete the tender in a short time. We will continue our work without slowing down.



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Annex-N: Presentation of SCM Turkish



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SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ – II EK FİNANSMAN

NİKSAR (TOKAT) MERKEZ İÇME SUYU ŞEBEKE PROJESİ

HALKIN KATILIMI TOPLANTISI BİLGİLENDİRME SUNUMU

OCAK 2023





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BİLGİLENDİRME SUNUMUNUN AMACI NEDİR?

Bu bilgilendirme sunumu ařađıdaki hususların aıklamalarını kapsamaktadır.

- Proje yrtcs kimdir? Proje uygulayıcısı kimdir? Proje finansr kimdir?
- Projenin amacı ve beklenen faydaları nelerdir?
- Projenin evresel ve Sosyal Etkileri nelerdir ve bu kapsamında yrtlen evresel ve Sosyal alıřmalar nelerdir?
 - Olası evresel ve sosyal etkiler
 - Etki azaltıcı nlemler ve ynetim stratejileri.
- Paydař Katılımı: Srece nasıl dahil olunabilir?
- Sorular ve cevaplar (Proje ile ilgili soru, beklenti, grř ve neriler)





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PROJE YÜRÜTÜCÜSÜ / PROJE UYGULAYICISI / PROJE FİNANSÖRÜ



İLBANK
TÜRKİYE'NİN YAPICI GÜCÜ

PROJE YÜRÜTÜCÜSÜ



PROJE UYGULAYICISI



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PROJE FİNANSÖRÜ





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PROJE DANIřMANLARI



**ÇEVRESEL VE SOSYAL
DANIřMAN**



PRO-SEDES JV

TEKNİK DANIřMAN





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PROJENİN AMACI VE FAYDALARI

- Niksar Belediyesi, mevcut eski ve asbest boruların kullanıldıđı içme suyu řebekesini yenilemek istemektedir.
- Planlanan proje ile řebeke hattı yenilenecek ve böylelikle hatta gerçekteřen sızıntı ve patlaklardan kaynaklanan su kesintileri önlenerek su temini hizmetinin kesintisiz bir şekilde sürdürülmesi sağlanacaktır.
- Projenin gerçekteřmesiyle **% 73** seviyelerinde olan kayıp kaçak su miktarı minimum seviyelere düşürülecektir.
- Proje ile artan nüfus ve kentleşmeyle doğan altyapı ihtiyacına da cevap verilebilecektir.





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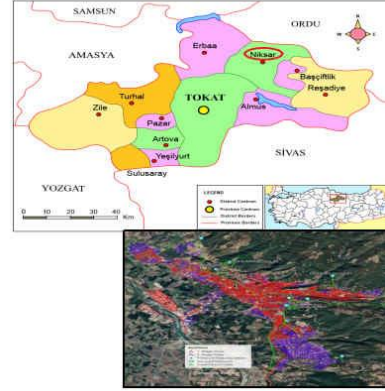


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PROJENİN YERİ

Proje alanı Tokat İli Niksar İlçesi (Merkez) sınırları içerisinde kalmaktadır.

İçme suyu řebeke hatlarının güzergâhları, Niksar Belediyesi'nin sorumluluğundaki mevcut kamu yollarının altından geçecek ve bu nedenle önerilen řebeke hatlarının inřası için yeni bir arazi edinimi veya yeniden yerleřime ihtiyaç duyulmayacaktır.





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PROJE ÖZELLİKLERİ

Proje, Niksar İlçe Merkezindeki kentsel alan içerisinde gerekleřtirilecektir.

İme suyu Őebekelerinin inřası, herhangi bir özel arazinin **kamulařtırılması gerektirmeyecektir.**

Önerilen ime suyu Őebeke hatlarının güzergâhları, Niksar Belediyesi'nin sorumluluğundaki **kamu yollarının** altından geçecek ve bu nedenle önerilen Őebeke hatlarının inřası için **arazi edinimi veya yeniden yerleřime ihtiyaç duyulmayacaktır.**





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PROJE ÖZELLİKLERİ

Şebeke Hattı

- I.Etap Çalışmaları
- **194 km** uzunluğundaki şebekenin borularının, bina bağlantılarının ve diđer yardımcı yapıların hidrantlar, vana odaları, basınç kesme vana odaları, debimetre odaları, klor dozaj ve atık klor ölçüm odaları vb.) yenilenmesi

Şebeke Hattı

- II. Etap Çalışmaları
- **94 km** uzunluğundaki yeni şebeke hattının inşaatı (ileride yerleşim gelişimine paralel olarak gerektiğinde)



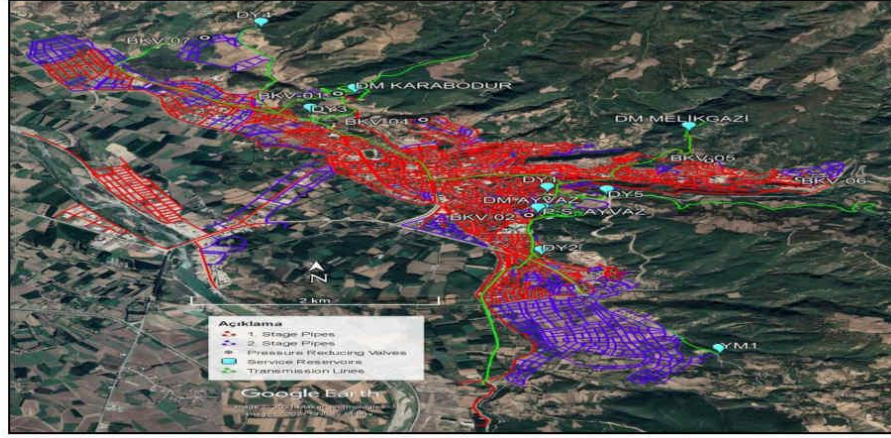


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1. ve 2. ETAP SU ŞEBEKE HATLARI





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PROJE BİLEŐENLERİ

HDPE Borular Φ90 – 355 mm	HİDRANTLAR 369 Adet Φ80mm	EV BAĐLANTILARI 6.041 Adet Φ40mm	YIKAMA YAPILARI Tip 1; 2 Adet Tip 2; 2 Adet 68 m Yıkama Hattı
AĐ HAVA TAHLİYE YAPISI 25 Adet HAVA TAHLİYE ODASI YAPISI 7 Adet Tip VA-1 & Tip V-C-1	BÖLGE ÖLÇÜM ALANI ODASI 5 Adet	DEBİMETRE ODALARI 6 Adet Tip 1 - Tip 2	BASINÇLI FREN HAZNESİ 1 Adet
BASINÇLI FREN ODASI 6 Adet Tip 1 – Tip 2	ARTIK KLOR HAZNESİ 16 Adet	ÇEŐİTLİ GEÇİŐLER 610 m Tünel / Kanal GeçiŐi 275 m Köprü / Kanal GeçiŐi	





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PROJE AŐAMALARI





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ÇEVRESEL VE SOSYAL ETKİ DEĐERLENDİRMEĐİ

ÇSYYP alıřmalarının genel amacı:

- Projenin evresel ve sosyal hedeflerini ve risklerini ve etkilerini belirlemek ve deđerlendirmek,
- Projenin inřaat ve iřletme ařamalarına iliřkin evresel ve sosyal taahhütlerin sistematik ve etkin bir řekilde yürütülmesini sađlamak için uygulanacak evresel ve Sosyal Yönetim Sistemine (ÇSYS) genel bir bakıř sunmak,
- İzleme programına yansıtılan olası evresel ve sosyal etkileri/riskleri ve ilgili etki azaltma önlemlerini belirlemek,





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ÇEVRESEL VE SOSYAL ETKİ DEĞERLENDİRMEĐİ

ÇSYP çalıřmalarının genel amacı:

- Nksar Belediyesi ve Yüklencii/Alt Yüklencilerinin görev ve sorumluluklarını belirlemek,
- Etkili ve verimli bir řikayet mekanizması ve paydař iletiřimi oluřturmak,
- Periyodik iç ve dıř izleme ve denetim içeren bir etki azaltma planı ve izleme programı sađlamak, ve
- Çevresel ve sosyal amaç ve hedeflere ulařmada kaydedilen ilerlemeyi gözden geçirmek ve iyileřtirmeler yapmaktır.





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ÇEVRESEL VE SOSYAL ÇALIřMALARIN KAPSAMI





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ÇEVRESEL VE SOSYAL ÇALIŞMALARIN KAPSAMI

Etki Kaynağı Faaliyetler / Durumlar

- İnşaat Faaliyetleri (Montaj ve Demontaj)
- Atık Oluşumu
- İstihdam
- Malzeme / Atık Taşınması

İlgili Çevresel ve Sosyal Unsurlar

- Toprak Ortamı
- Su Kaynakları
- Biyolojik Ortam
- Hava Kalitesi
- Gürültü
- Trafik
- Atık Yönetimi
- Kültürel Miras
- Sosyo-ekonomik Çevre
- Toplum Sağlığı ve Güvenliği
- İş ve Çalışma Koşulları





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TOPRAK ORTAMI

Olası Etkiler

- Toprak kaybı
- Arazi vasfının deđiřmesi
- Toprak kirliliđi
- Erozyon

Alınacak Önlemler

- İnřaat faaliyetleri belirlenmiř alanlarla sınırlandırılacaktır,
- Proje alanı ve çevresine herhangi bir atık atılmasına izin verilmeyecektir.
- İnřaat faaliyetlerinin tamamlanmasının ardından, eđer varsa geçici tesisler için kullanılan araziler eski haline getirilecektir,
- Projenin ömrünün tamamlanmasından sonra eski durumuna geri getirilmelidir.





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SU VE ATIKSU YÖNETİMİ

Olası Etkiler

- Su kullanımı ve evsel nitelikli atıksu oluşumu kaynaklı etkiler
- Atık ve yağ sızıntısı kaynaklı etkiler

Alınacak Önlemler

- Proje personelinin kişisel kullanım amacıyla herhangi bir su kaynağını (akarsu, nehir veya diğer su kütleleri) kullanmasına izin verilmeyecektir.
- Çalışanların içme suyu ihtiyacı paket su veya damacanalarla sağlanacaktır.
- Kamp alanında oluşacak atıksular, mevcut kanalizasyon sistemine deşarj edilecektir.
- Yakıt ikmali veya yağ deęişimi katı protokoller kullanılarak belirlenmiş alanlarda gerçekleştirilecektir.





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KARASAL BİYOÇEŞİTLİLİK

Olası Etkiler

Flora ve fauna türleri üzerindeki olası etkiler

Alınacak Önlemler

- İş makinelerinin çalışmasından kaynaklanabilecek atık yağ ve yakıt gibi dökülmelere karşı önleyici tedbirler alınacaktır.
- Toz ve gürültü bastırma teknikleri kullanılacaktır.
- Aksi belirtilmedikçe tüm araçlar belirlenen güzergahlarda kullanılacaktır.





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HAVA KALİTESİ VE GÜRÜLTÜ

Olası Etkiler

İnřaat faaliyetleri kaynaklı oluşacak olan toz ve gürültü

Alınacak Önlemler

- İnřaat sahası tozlanmaya karşı düzenli olarak sulanacaktır,
- Kullanılacak tüm araçların egzoz emisyonları ve periyodik bakımları yapılacaktır,
- Gürültü seviyesi düşük ekipman seçimine özen gösterilecektir,
- İnřaat faaliyetleri mümkün olduğunca gündüz saatlerinde yapılacaktır,
- Hassas lokasyonlarda gerektiğinde ek önlemler alınacaktır.





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ATIK OLUŐUMU

Olası Etkiler

- Tehlikesiz katı atık oluőumu
- Tehlikeli atık oluőumu
- Hafriyat atıđı oluőumu

Alınacak Önlemler

- Oluőan atıklar için ulusal ve uluslararası atık yönetimi standartları ve yönergeleri uygulanacaktır,
- Atıklar, geçici depolama alanlarında depolandıktan sonra **en geç 6 ay** içerisinde lisanslı firmalara teslim edilecektir. Hafriyat atıkları bekletilmeden hafriyat atıđı depolama alanlarına nakledilecektir.
- Atık oluőumu, depolanması ve bertarafı ile ilgili tüm kayıtlar tutulacaktır.
- İşçiler, atık bertarafı için belirlenmiş alanların/kutuların kullanımı konusunda eğitilecek ve tuvalet kullanmaya teşvik edilecektir.





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SOSYO-EKONOMİ

Olası Etkiler

- Trafik
- Çalışma, İstihdam ve İş Sağlığı ve Güvenliđi
- Toplum Sağlığı ve Güvenliđi

Alınacak Önlemler

- Projenin tüm çalışanları ulusal iş hukuku kapsamındaki haklarıyla ilgili açık ve anlaşılır bir şekilde bilgilendirilecektir,
- İş Sağlığı ve Güvenliđi kapsamında Projenin tüm çalışanlarına eğitimler verilecek ve tüm gerekli Kişisel Koruyucu Ekipmanlar sağlanacaktır,
- Çalışanların ve üçüncü kişilerin Proje alanına giriři kontrollü bir şekilde sağlanacak ve ilgili kayıtlar tutulacaktır,
- Proje özelinde bir Şikayet Mekanizması oluşturulacak ve tüm Proje ömrü boyunca uygulanacaktır.
- Proje alanında trafiđin işgal edilmesi önlenecek, ilgili trafik uyarı levhaları yerleřtirilecek, Proje şoförlerine eğitimler verilecektir.





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PAYDAŐ KATILIMI

Proje kapsamında, bütün paydaő grupları projeye olan ilgileri veya projeye etkileşim seviyeleri göz önüne alınarak belirlenmiştir. Bu kapsamda, katılım sürecinde yer alması gereken kurumlar, dernekler, sivil toplum kuruluşları ve diđer resmi olmayan gruplar da dahil olmak üzere tüm potansiyel paydaőların geniş bir araştırması yapılmıştır.

Paydaőlar, sosyal doku bağlamında sahip oldukları profile göre tip, öncelik ve statüye göre iç ve Dış Paydaőlar olarak sınıflandırılmıştır.

Dış Paydaőlar:

- **Topluluklar,**
 - Yerel topluluklar ve etkilenen yerleşim yerleri,
 - Bölgesel topluluklar ve ulusal topluluklar,
- **Resmi makamlar,**
 - Ulusal kamu kurumları,
 - Yerel ve bölgesel kamu kurumları,
 - Belediyeler ve muhtarlıklar,
 - Güvenlik, kolluk ve acil durum kuvvetleri,
- **Sivil toplum kuruluşları,**
- **Medya kuruluşları,**
- **Üniversiteler ve bağımsız uzmanlar,**
- **İnşaat yüklenicileri ve alt işverenleri,**
- **Diđer ilgili taraflar,**

İç Paydaőlar:

- Çalışanlar (tüm alt işverenler dahil).





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PAYDAŐ KATILIMI: SÜRECE NASIL DAHİL OLABİLİRSİNİZ?

Görüş ve Őikayet Bildirme Mekanizması

Proje kapsamında bir Őikayet Mekanizması kurulacak ve bütün Proje Paydařları tarafından erişilebilir olacaktır.

Proje ile ilgili beklentilerinizi, görüşlerinizi, önerilerinizi ve Őikayetlerinizi ařađıdaki kanallar vasıtası ile iletebilirsiniz;

- Paydař Katılım Toplantıları sırasında,
- Kurulacak Őikayet Mekanizmasını kullanarak ilgili web-sitesi, e-posta, mektup ve telefon ve kanalları aracılıđı ile.





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PAYDAŐ KATILIMI: SÜRECE NASIL DAHİL OLABİLİRSİNİZ?

Görüş ve Őikayet Bildirme Mekanizması Kanalları

• NIKSAR BELEDİYESİ

- Beyaz Masa
- Niksar Belediyesi Resmi Web sitesi : <https://www.niksar.gov.tr>
- E-posta: info@niksar.bel.tr
- Tel : 0850 633 06 60; Fax: (356) 527 63 70
- Resmi Yazı/Dilekçe Ofisi: Yusufşah Mahallesi, Fatih Sultan Mehmet Cd. No:151, 60600 Niksar/TOKAT



• İLBANK A.Ő.

- Web sitesi: <https://www.ilbank.gov.tr/form/bilgiedinmABluslararasi>
- E-posta: bilgiuidb@ilbank.gov.tr and etikuidb@ilbank.gov.tr
- Telefon: +90 0312 508 79 79; Fax: +90 312 (TBD)
- Resmi Yazı/Dilekçe Ofisi: İLBANK Uluslararası İliŐikiler Departmanı, ŐM Ekibi (mektuplar kiŐisel veya gizli olarak iŐaretlenmelidir) - Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA





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PAYDAŐ KATILIMI: SÜRECE NASIL DAHİL OLABİLİRSİNİZ?

Görüş ve Őikayet Bildirme Mekanizması Kanalları

- **Yabancılar İletişim Merkezi (YİMER)**
 - Websitesi: www.yimer.gov.tr
 - Çađrı Merkezi: 157; Telefon: +90 312 5157 11 22; Faks: +90 0312 920 06 09
 - Resmî Mektup için Adres: Türkiye Cumhuriyeti Göç İdaresi Genel Müdürlüđü, Çamlıca Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
 - Türkiye Cumhuriyeti İletişim Başkanlıđı'na gönderilen posta
 - Türkiye Cumhuriyeti Göç İdaresi Genel Müdürlüđü'ne bireysel başvurular.
- **Cumhurbaşkanlıđı İletişim Merkezi (CİMER)**
 - Web sitesi: www.cimer.gov.tr
 - Çađrı Merkezi: 150; Telefon: +90 312 525 55 55; Faks: +90 0312 473 64 94
 - Resmî Mektup için Adres: Türkiye Cumhuriyeti, İletişim Başkanlıđı Kızılırmak Mah. Meviana Bulvarı No:144 Çankaya/ANKARA
 - Türkiye Cumhuriyeti İletişim Başkanlıđı'na gönderilen posta
 - Valilikler, bakanlıklar ve kaymakamlıklar halkla ilişkiler masaları.



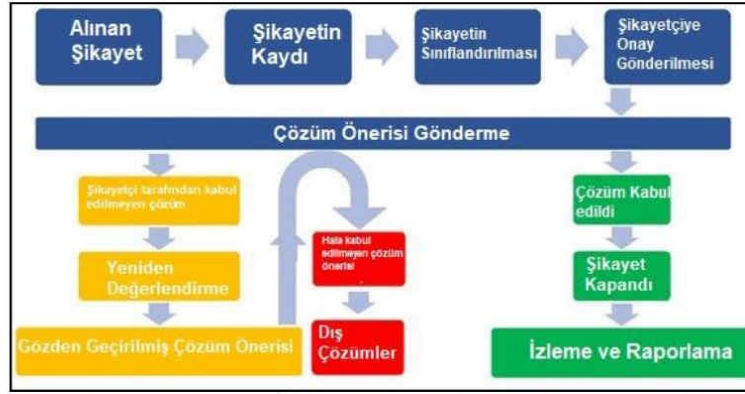


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PAYDAŞ KATILIMI: ŞİKAYET MEKANİZMASI



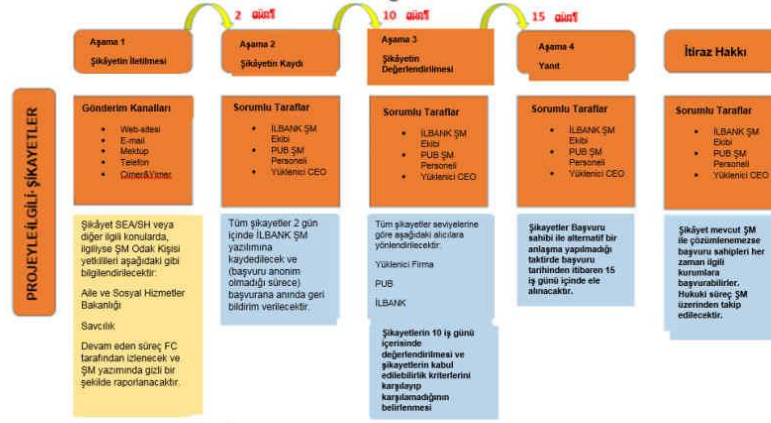


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PAYDAŞ KATILIMI: ŞİKAYET MEKANİZMASI (DIŞ) AKIM ŞEMASI



*Bu kanallardan gelen tüm şikayetler İLBANK ŞM Ekibi tarafından kayıt altına alınacak ve ardından PUB ŞM personeli ve yüklenici CEO'ya bilgi verilecektir.



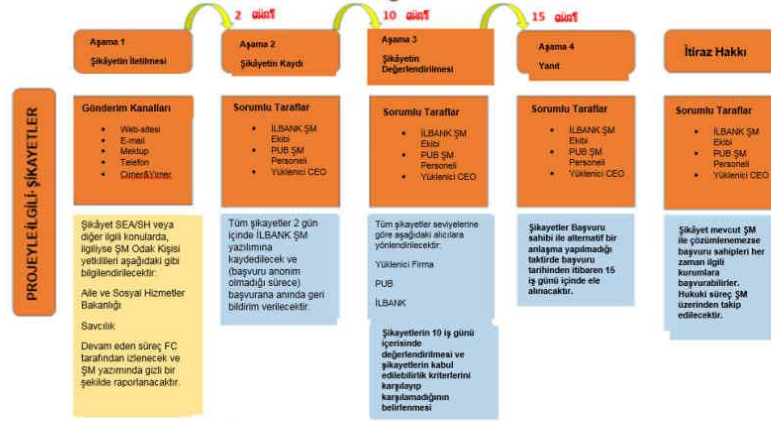


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PAYDAŞ KATILIMI: ŞİKAYET MEKANİZMASI (İÇ) AKIM ŞEMASI



*Bu kanallardan gelen tüm şikayetler İLBANK ŞM Ekibi tarafından kayıt altına alınacak ve ardından PUB ŞM personeli ve yüklenici CEO'ya bilgi verilecektir.





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PAYDAŐ KATILIMI: ŐURECE NASIL DAHİL OLABİLİRSİNİZ?



Őikayetler istenildiđi takdirde anonim olarak da iletilebilecektir. Bu durumda, Őikayet ile ilgili alınan aksiyon ve sonucu Belediyenin web sitesinde yayınlanacaktır.



Bu toplantıda sunacađınız gŖrűŐ öneri ve Őikayetleriniz kayıt altına alınarak nihai raporda ilgili paydaŐların (Niksar Belediyesi, İLBANK, Dünya Bankası) bilgisine sunulacaktır.



Proje dokűmanları, Niksar Belediyesi'nin internet sitesinde yayınlanacaktır. Talep edilmesi halinde bu dokűmanlar Niksar Belediyesi tarafından paylaŐılacaktır.





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SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ – II EK FİNANSMAN

NİKSAR (TOKAT) MERKEZ İÇME SUYU ŞEBEKE PROJESİ

KATILIMINIZ VE İLGİNİZ İÇİN TEŞEKKÜR EDERİZ.





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Annex-O: Scans of Participant Lists

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ II- EK FİNANSMAN / GRUP 1 NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Murat	Su Arzı	Kayapasa	[Signature]
2	Raef	" " "	Belediye	[Signature]
3	Ersin	İş. İnanışları	Belediye	[Signature]
4	Murat	Fen İşleri	Belediye	[Signature]
5	Ali Ö.	Su ve Kanalizasyon	Belediye	[Signature]
6	Sabah	Su ve Kanalizasyon	Belediye	[Signature]
7	Fatih	Gelir ve Mali İşler	" "	[Signature]
8	Mehmet	" "	" "	[Signature]
9	İsmail	" "	" "	[Signature]
10	Hasan	Fen İşleri	" "	[Signature]
11	Tuncay G.	Mali İşler	" "	[Signature]
12	Hasan	İmarat İşleri	" "	[Signature]
13	Saber	Kredit Mali	" "	[Signature]
14	Ali	İlçe Mevzuatı	" "	[Signature]
15	M. Zeki	İlçe Mevzuatı	" "	[Signature]
16	Bekir	İlçe Mevzuatı	" "	[Signature]
17	Yusuf	İlçe Mevzuatı	" "	[Signature]
18	Yusuf	İlçe Mevzuatı	" "	[Signature]
19	Ahmet	Kültür ve Sosyal Hizmetler	Beşirler Mah.	[Signature]
20	Sabah	Kültür ve Sosyal Hizmetler	Beşirler Mah.	[Signature]
21	Ahmet	İlçe Mevzuatı	Beşirler	[Signature]
22	Sabah	Aras Saha	" "	[Signature]
23	İsmail K.	Beşirler Mah.	" "	[Signature]
24	Hüseyin	" "	" "	[Signature]
25	Niyazi	" "	" "	[Signature]



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**SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ II- EK FİNANSMAN / GRUP 1
NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ**

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Nazım	Emekli	Bağlar	[Signature]
2	Harun	Emekli	Bağlar	[Signature]
3	Enver	Yönetim Kurulu	Bağlar mah.	[Signature]
4	Sinan	Yönetim Kurulu	Kırkkızıl	[Signature]
5	Salih S	Emekli	Kayapasa	[Signature]
6	Ekrem B	Emekli	Köktar	[Signature]
7	Semih	Emekli	Beyler	[Signature]
8	Bedret	Belde Belediye Meclis üyesi	Adif	[Signature]
9	Salih G	Belde Meclis üyesi	Kayapasa	[Signature]
10	Mehmet	Adif Bel. Mecl. üyesi	Bağlar mah.	[Signature]
11	Kuzatlar	Adif Mecl. üyesi	Köktar Mah.	[Signature]
12	Metin	Adif Bel. Bşk. Yard.	Beladaya	[Signature]
13	Bahattin	Adif Mecl. üyesi	Beladaya	[Signature]
14	Merut	Emekli	İsmetpaşa	[Signature]
15	Neriman	Vatandaş	İsmetpaşa	[Signature]
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NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ**

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Ahmet	Emekli	Karaca Mah.	
2	Ali	"	Beyler	
3	Erdoğan	gözetmen	Bahçe Mah.	
4	Ömer	memur	Bahçe Mah.	
5	Kasım	Muhtar	Akpinar	
6	Levent	Çalışan	Bağlar mah.	
7	Murat	Tarımçı	İsmet Paşa	
8	Mehmet	Yatırımcı		
9	Abdullah	Zirbe		
10	Ömer	Zirbe		
11	Recep			
12	Ömer	ÖK		
13	Faruk	ÖK		
14	Ali	ÖK	Bağlar Mah.	
15	BAHAR	ÖK		
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NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ**

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Xurh	Muhhtar	Bağlar	[Signature]
2	Dursu	Personel		[Signature]
3	Bilal	Şifacı		[Signature]
4	Zeynep	Pekerdoğan	Melikezi	[Signature]
5	Gültepe	Personel		[Signature]
6	Tuba	İS Öğrenci		[Signature]
7	Emel			[Signature]
8	N.Nur	Mühendis	Kayapasa Mh Camiyi Yolları	[Signature]
9	Serap	Restorantör	Kayapasa Mh Camiyi Yolları	[Signature]
10	Seyma	Mühendislik Mnd	Cepnişeng Mah	[Signature]
11	Esra	Personel	Kayapasa	[Signature]
12	Hanilet	Personel	Ayaz Mah	[Signature]
13	Çınar	Emekli Bld.	Klimson	[Signature]
14	Ahmet	Personel	İsmet Paşa	[Signature]
15	Salih	Personel	Kayapasa Mah	[Signature]
16	Serkan		Ayaz Mah	[Signature]
17	Nizami	Muavir	Bağlar Mah	[Signature]
18	Sükrü	İşçi	Ayaz Mah	[Signature]
19	Salih E	İng Mch	Bahadur Mah	[Signature]
20	Kesim	E.İ. Mch	Bahadur Mah	[Signature]
21	Yasın	Çevre Yönlü	Bahadur Mah	[Signature]
22	Ersan	İmar ve Saha Mnd	Bahadur Mah	[Signature]
23	Mehmet	Bavm- Yavm	Bahadur Mah	[Signature]
24	Kanay	Özel Kalem	Bahadur Mah	[Signature]
25	Sadi	ETİŞ Proje	İsmet, Personel	[Signature]



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**SÜRDÜRÜLEBİLİR ŐEHİRLER PROJESİ II- EK FİNANSMAN / GRUP 1
NİKSAR (TOKAT) MERKEZ İÇMESUYU ŐEBEKE PROJESİ**

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Mehmet	Emekli	Fatih mah	
2	Ömer Y	Sarıyıl Aza	Sarıyıl	
3	Muhamm	Muhtar	Fatih mah	
4	Hosran E	Uzaktan dař	Fatih mah	
5	Nisamet	Aza	Fatih mah	
6	Süleyman	esnaf	Mehmetođu mah	J. Kuru
7	Ali İ	esnaf	Ali ĩn mah	
8	Aydan	Muhtar	Yusufođu	
9	İbrahim	İnceki muhtar	Gazi Ahmet	
10	Remziye	Kültür Kurulu	Kütkür	
11	Ekrem K	Muhtar	Kırdutlar	
12	Serhan T	Yarıđmad		
13	Cahit	Temizlik isleri		
14	Faruk İ	Temizlik isleri		
15	David	Kend Konseyi		
16	Nahsin	Esnaf	Kültür	
17	Burhan E	İtfaig	Kültür	B. Sınat
18	Sebahatt	Esnaf	Bahcelterler	
19	Özgür İ	Bel. Per.	Yusufođu	
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SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ II- EK FİNANSMAN / GRUP 1
NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	İsmail	İçer	Belediye	
2	Mutlu	Söfor/İmarat	Belediye	
3	Yılmaz	İçer Genel.		
4	Sakir	İçer		
5	Fahri			
6	Burak			
7	Ömer	İçer		
8	Hüseyin	Muhtar		
9	Ali	Köy Muhtar	Yayapasa	
10	Eyüp	İçer		
11	Halise	Ev hanımı	Mahalle Kızı	
12	Fatih	Sin Karal.ın		
13	Abdullah	Sin Sektör		
14	Mehmet	Çarşı		
15	Özmer	İçer	50. Yıl Mah.	
16	Halim		Çepniçay	
17	S.Emre		Antine Tesvi	
18	Muhammed	Medhiçleri		
19	Cemal	Zabitan Amiru		
20	Barhan	" İler		
21	Fahri	" "		
22	Arslan	eski	Medhiçleri	
23				
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**SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ II- EK FİNANSMAN / GRUP 1
NİKSAR (TOKAT) MERKEZ İÇMESUYU ŞEBEKE PROJESİ**

23.01.2023

SIRA	AD/SOYAD	GÖREV/MESLEK	MAHALLE/KÖY	İMZA
1	Ali Kızılcı	1	Dönelce	[Signature]
2	Suat K.	2	Dönelce	[Signature]
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Annex-P: Informative Brochure of the Project

İçme Suyu Şebekesi Nedir?

Günlük olarak evlerimizde ve çalışma alanlarımızda suya ihtiyaç duymaktayız. Suyun kullanıcılarına ulaşımı, bir takım arıtma işlemlerinden geçirilmesi ve sistemli bir şekilde inşa edilmiş borulama yapılarıyla sağlanmaktadır. Arıtma tesisi çıkışından son kullanıcıya kadar suyun ulaştırılmasını sağlayan boru hatları, ev bağlantıları ve diğer yardımcı yapılardan (yangın hidrantları, bölgesel ölçüm alanları, basınç düşürme vana odaları, yıkama ve tahliye odaları, akış ölçer odaları ve artık klor ölçüm odaları vb.) oluşan sisteme içme suyu şebekesi denilmektedir.

Projenin Tanımı

Niksar Belediyesi, eskimiş ve asbest borulardan oluşan içme suyu şebeke hattını yenilemek istemektedir. Projenin gerçekleşmesiyle kullanıcılarına kesintisiz su imkanının sağlanması, kayıp kaçakların önüne geçerek küresel anlamda bir sorun haline gelen su krizine sebebiyetin en az seviyeye indirilmesi, suyun yeni kullanıcılarına kolay bir şekilde ulaştırılması sağlanacaktır. Proje aşamaları aşağıdaki gibidir.

- Danışmanı Seçimi (Tasarım İnceleme ve Yapım Kontrol Danışmanı)-2022 1.Çeyrek
- Tasarımın Gözden Geçirilmesi ve Revizyonlar - 2022 2. Çeyrek
- İhale dokümanlarının hazırlanması, ihale ve teklif değerlendirilmesi (İnşaat Şirketi için)-2022 2. Yansı
- Sözleşme İmzalanması ve İnşaat Aşamaları-2023 Yılı ve 2024 1. Yansı
- Kusur Sorumluluk Süresi-2024 2. Yansı- 2025 1. Yansı

Proje Finansmanı

İLBANK tarafından yürütülen Sürdürülebilir Şehirler Projesi (SSP), Dünya Bankası (DB) ve Avrupa Birliği'nin (AB) teknik ve mali desteği ile gerçekleştirilmiştir. SSP, katılımcı belediyelerin ve kamu hizmetlerinin altyapı hizmeti ihtiyaçlarını iyileştirmeyi amaçlamaktadır. "Sürdürülebilir Şehirler Projesi II- Ek Finansman (SSP-II AF)" kapsamında tanımlanan belediyelerin önerilen alt proje yatırımları, danışmanlık hizmetleri tarafından üstlenilen Çevresel ve Sosyal Değerlendirme Çalışmalarına tabi tutulur. Gerekli çalışmalar kapsamında Tokat III Niksar Merkez İçme Suyu Şebekesi İnşaatı Projesi için Çevresel ve Sosyal Yönetim Planı (ÇSYP) hazırlanmıştır.

Türkiye tarafında İLLER BANKASI A.Ş. Projenin ana yürütme organıdır. Niksar Belediyesi, Projenin hem faydalanıcısı hem de uygulayıcı kuruluşudur.

Projenin Amacı ve Faydaları

Projenin amacı, Niksar Belediyesi'ne ait eski ve sağlık açısından zararlı etkileri olan asbest borulu şebekenin yenilenmesi ve %73 seviyelerine ulaşan kayıp kaçak su miktarının azaltılarak halka kesintisiz hizmet vermektir.

1987 yılından sonra artan nüfus (İlk tasarım) ve merkezin gelişmesi dikkate alındığında, şebekenin ana iskeleti hidrolik olarak uygun değildir. Ayrıca mevcut Asbest-Çimento boruların arıza durumunda etkin bir şekilde onarılması bu borular artık Türkiye'de üretilmediğinden mümkün değildir. Yani kısmi değiştirme seçeneği geçerli değildir. Bu kapsamda yürütülecek çalışmaların kapsamı aşağıdaki gibidir;

- Su dağıtım şebekesinin yenilenmesi (İlk Etapta 194 km, toplamda 290 km)
- Çeşitli şebeke yapılarının inşası;
- 389 adet Ø80mm hidrantlar
- 8.041 adet Ø40mm ev bağlantıları
- Yıkama yapılan (Tip 1; 2 adet – Tip 2; 2 adet – ve 68 m yıkama hattı)
- 25 adet ağ hava tahliye yapısı, 7 ad. Tip VA-1 ve Tip V-C-1 hava tahliye odası yapısı
- 5 adet BÖA (Bölge Ölçüm Alanı) Odası
- 6 adet Debimetre Odaları (Tip 1 ve Tip 2)
- 1 adet basınçlı fren haznesi
- 6 adet basınçlı fren odası (tip 1 ve Tip 2)
- 16 adet artık klor haznesi
- Çeşitli geçişler (610 m nehir/kanal geçişi, 275 m köprü/kanal geçişi)

Diğer tüm ihtiyaçlar kısa ve uzun vadeli yatırımlar olarak Niksar Belediyesi tarafından yapılacaktır.

Projenin beklenen faydaları aşağıdaki gibidir:

- Yenilenen şebeke hattı ile asbestli boruların olumsuz etkilerine maruz kalmamak,
- Kayıp kaçakların azaltılmasıyla belediye giderlerinde düşüş ve halka sağlanan su dağıtım hizmetinin kesintisiz gerçekleştirilmesi,
- Yenilenen projenin artan nüfus ve kentleşmeye cevap verebilecek nitelikte olmasıdır.

İnşaat faaliyetlerinin ne zaman başlayacağı ne kadar süreceği ve inşaat ve işletme aşamalarında kaç kişinin

istihdam edileceği Projenin ilerleyen süreçlerinde netlik kazanacaktır.



Çevresel ve Sosyal Etkiler

Projenin inşaat ve işletme aşamalarında çevresel etkilerin olması beklenmektedir. Projenin muhtemel etkileri genellikle yerel ölçekte, düşük ile orta büyüklükte fakat kısa vadeli olacaktır. Projenin inşaat aşamasındaki en önemli etkiler ÇSYP'de detaylı olarak verilmiştir.

Beklenen etkilerin yönetimi için bir Çevresel ve Sosyal Yönetim Planı (ÇSYP) geliştirilmiştir. Bu planda uygulanacak izleme ve denetim faaliyetleri de tanımlanmıştır. Buna göre, projenin inşaat ve işletme aşamasında; arazi kullanımı, toprak ve jeolojisi, hava kalitesi, gürültü, su kaynakları ve atıksu yönetimi, atık yönetimi, biyolojik çevre ve tabiat varlıkları, kültürel miras, iklim değişikliği, trafik yönetimi, çalışma, istihdam ve İSG uygulamaları, toplum sağlığı ve güvenliği, paydaş katılımı



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faaliyetleri konulan ÇSYYP'de belirlenen şartlara uygun olarak yönetilecektir.

Proje kapsamında hazırlanan ÇSYYP ve PKP Nıksar Belediyesi resmi internet sitesinde yayınlanmıştır. (<https://nıksar.bel.tr/>). Bu ÇSYYP'nin uygulamasından sorumlu ana kurum, projenin inşaatından ve işletme aşamalarından da sorumlu olan Nıksar Belediyesi'dir.

Çevresel ve Sosyal Etkileri Azaltma ve İzleme Planı

Proje kapsamında inşaat öncesi, inşaat aşaması ve işletme aşamaları için biyoçeşitlilik, kültürel miras, trafik, iş gücü ve akını, toplum sağlığı ve güvenliği, iş sağlığı ve güvenliği, paydaş katılım faaliyetleri, arazi kullanımı, doğal afetler, su kaynakları, atık ve atıksu, hava kalitesi, gürültü konularında etki azaltma önlemleri; kültürel mirasın korunması, trafik, çalışma koşulları, ISG tedbirleri ve acil müdahale yöntemleri, paydaşlarla iletişim, toprak kirliliği, doğal afetlere maruziyet, su kaynakları üzerindeki etkiler, atıksu, emisyon oluşumları, atık yönetimi, habitat kaybı, flora ve fauna, sağlık problemleri, savunmasız gruplar, su kaynaklı hastalıklar, klor gazı kaçağı, yüklenici yönetimi gibi konularda da izleme önlemleri belirlenmiş olup söz konusu önlemler ve izleme planı Proje için hazırlanmış ÇSYYP'de detayları ile açıklanmıştır.

Paydaş Katılımı ve Şikâyet Mekanizması

Ayrıca, Proje kapsamında bir Paydaş Katılımı Planı hazırlanarak Etkilenen Topluklara düzenli bilgilendirme/raporlama yapılması sağlanacaktır. Nıksar halkının ve diğer Proje paydaşlarının hem inşaat hem de işletme aşamasında Proje ile ilgili endişelerini, görüşlerini, şikâyetlerini ve önerilerini almak adına bir Şikâyet Mekanizması kurulacaktır. Bu mekanizma aracılığı ile iletilen görüş/istek/öneri/şikâyetler hızlı ve hassas bir şekilde ele alınacaktır. Şikâyet Mekanizmasının uygulanmasından sorumlu kurum Nıksar Belediyesi olacaktır. Broşürde verilen iletişim kanalları da ayrıca kullanılabilirlerdir.



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Proje Etki Alanı

TOKAT İLİ

NıKSAR İLÇESİ

Paydaş Katılım Toplantıları

Nıksar Belediyesi

Tel: 0850 633 06 60

<https://www.nıksar.bel.tr/>

Mali: info@nıksar.bel.tr

İLLER BANKASI A.Ş.

Şikâyet/dilek/öneri telefon hattı: 0312) 508 79 79

Web sitesi: <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararası>

E-mail: bilgiudb@ilbank.gov.tr

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Başkanlığı, Emniyet Mahallesi Hipodrom Caddesi No:9/21
Yenimahalle/ANKARA



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SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ – II EK FİNANSMAN

NıKSAR (TOKAT) MERKEZ İÇME SUYU ŞEBEKE PROJESİ

BİLGİLENDİRME BROŞÜRÜ

OCAK 2023

